

# Michigan Department of Community Health

## 2015 Strategic Priorities

### MISSION

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The Michigan Department of Community Health will protect, preserve, and promote the health and safety of the people of Michigan with particular attention to providing for the needs of vulnerable and under-served populations.

### VISION

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Improving the experience of care, improving the health of populations, and reducing costs of health care.

### PRIORITY: Promote and Protect Health, Wellness, and Safety

Our focus will always be on creating a measurably healthier, stronger and more informed Michigan. In line with the Michigan Department of Community Health's mission, our first and foremost priority is the protection, promotion, and preservation of the health, wellness, and safety of all Michiganders. We remain focused on the continuance of successful population health programs, the implementation and expansion of programs that better meet the evolving needs of residents, and our persistence in remaining prepared to respond to health safety needs as they arise.

#### Objectives:

- Improve access to federal benefits and local services for Veterans.
- Ensure access to culturally and linguistically appropriate services for all Michigan residents.
- Improve care coordination for individuals with high-frequency health care use for multiple chronic health conditions.
- Increase access to dental care.
- Continue to address waiting lists for aging services.
- Develop a statewide trauma system.
- Adopt the Medication Assisted Treatment Guidelines.
- Measure outcomes for improved behavioral health across payer and managing systems.
- Reduce prescription drug abuse and increase prescription compliance.
- Increase immunization rates.

- Continue to implement the 4x4 Plan to reduce obesity and further collaborate with partners.
- Implement the recommendations of the Mental Health and Wellness Commission.
- Improve preparedness of local communities in emergency situations.
- Reduce disparities in health outcomes.
- Provide comprehensive population health monitoring.
- Encourage adoption of healthy behaviors and use of preventive services by newly insured populations.
- Facilitate greater knowledge and understanding of behavioral health diseases and disorders.

## **PRIORITY: Improve Outcomes for Children**

In line with Governor Snyder's emphasis on ensuring that children thrive in our state, the Michigan Department of Community Health has placed a specific focus on improving the outcomes for children. We know that the future of our state rests with our youth. Through enhancing resources, improving protection and services, and ensuring a continuity of care throughout a child's lifetime, we can greatly improve the future of our state.

### **Objectives:**

- Reduce substance use disorders with children and youth.
- Enhance efforts to identify and improve early intervention mental health services, including autism, for children and youth.
- Enhance efforts to improve oral health of children.
- Support increasing the number of infants who are born healthy and thrive through ongoing implementation of Michigan's Infant Mortality Reduction Plan.
- Implement cross-system collaborative strategies to improve health outcomes from preconception through adolescence.
- Collaborate with other state agencies to develop a strategy to eliminate human trafficking.

## **PRIORITY: Transform the Healthcare System**

Michigan is in a very dynamic time of change for the healthcare system. In an effort to be collaborative and better integrated, the Michigan Department of Community Health remains committed to strengthening current systems, addressing gaps between disciplines, and enrolling and educating residents in new options of care for Michigan.

### **Objectives:**

- Strengthen mental health, substance abuse, and physical health integration to reduce chronic disease and comorbidities.
- Support the development of Health Information Technology and Health Information Exchange efforts to improve communication, efficiency, customer experience, and health outcomes.
- Modernize information technology systems to ensure they are current, deliver timely results, and have increased inter-operability.
- Modernize the secure sharing and management of data.
- Improve prevention and identification of fraud, waste and abuse to improve program accountability.
- Implement the requirements of the Healthy Michigan Plan and continue efforts to enroll Michiganders.
- Implement the dual eligibles demonstration (integrated care of Medicaid and Medicare).
- Create an interdepartmental integrated system of long term care.
- Organize healthcare planning, systems and programs by prosperity regions.
- Implement the Blueprint for Health Innovation.
- Support an integrated multidisciplinary delivery system with a focus on inter-professional, person-centered care.
- Streamline payment and reimbursement processes for all providers that focus on quality and outcomes, rather than quantity.
- Procure Health Maintenance Organization contracts to service the healthcare needs in Medicaid Health Plans.

## **PRIORITY: Strengthen Workforce and Economic Development**

In order to provide quality, efficient services for Michigan residents, the Michigan Department of Community Health recognizes the importance of improving the workforce and economic climate within the state. By focusing on increasing opportunities, promoting efficiencies and retaining talent, we firmly believe we can contribute to the growing future success of the State of Michigan.

### **Objectives:**

- Increase leadership development, training, mentoring and education enhancement opportunities for employees.
- Support competitive employment opportunities to retain a creative and diversified workforce.
- Implement strategies to support diversity and inclusion as cornerstones of our department.
- Improve communication and employee engagement across the department.
- Utilize measures and metrics to monitor progress, make decisions, and drive performance.
- Support a multitier interdisciplinary healthcare workforce.
- Focus on transparency and open communication with stakeholders and partner agencies.
- Support a culture of process improvement to optimize customer experience.
- Develop strategies for leveraging available health professionals and existing resources to relieve health professional shortages.
- Implement strategies to increase the safety of employees.