

Clinical Leadership Committee & Utilization Management Committee

Date: Thursday, August 27, 2020

Time: 1-4pm Joint Content

Location: Online/Phone ONLY; No in-person Meeting

Zoom Meeting: <https://zoom.us/j/7242810917>

Call-In: 1-312-626-6799; Meeting ID: 724 281 0917

Meeting content linked here: [UMC August Meeting Materials](#) [CLC August Meeting Materials](#)

CMHSP	Participant(s)
Bay-Arenac	Janis Pinter; Karen Amon
CEI	Shana Badgley; Elise Magen, Gwenda Summers; Joyce Tunnard; Tanya Seely; Tamah Winzeler
Central	Julie Bayardo; Renee Raushi
Gratiot	Kim Boulier; Taylor Hirschman
Huron	Natalie Nugent; Levi Zagorski
Ionia-The Right Door	Susan Richards
LifeWays	Dave Lowe; Kaitlin Burnham; Wade Stitt
Montcalm Care Network	Julianna Kozara; Adam Stevens
Newaygo	Denise Russo-Starback; Annette VanderArk
Saginaw	Kristie Wolbert; Erin Norstrandt; Vurlia Wheeler;
Shiawassee	Crystal Eddy; Jennifer Tucker; Craig Hause
Tuscola	Julie Majeske; Michael Swathwood
MSHN	Skye Pletcher, Todd Lewicki
Others	

I. Welcome & Roll Call

II. Review and Approve July Minutes, Additions to Agenda

***Addition: MCG version upgrade announcement (Informational)**

III. Consent Agenda- Annual Policy & Procedure Review- 1:00pm

A. Background: CLC is the responsible oversight committee for the MSHN Policy & Procedure Manual Service Delivery System Chapter. Documents provided via email on 8/3 and are also located in this month's meeting folder in Box.

B. Service Delivery System Policies:

- i. Trauma Policy (NEW)
- ii. Telemedicine (NEW)
- iii. Standardized Assessment
- iv. SIS Quality Lead
- v. Supports Intensity Scale
- vi. Person-Family Centered Plan of Service
- vii. Service Philosophy
- viii. Autism Spectrum Disorder
- ix. Drug Screen Coverage
- x. Habilitation Supports Waiver
- xi. HCBS Compliance Monitoring

- xii. Indian Health Services
- xiii. Inpatient Psychiatric Hospitalization Standards (Note: Contains changes as suggested by UM Committee COFR workgroup)

C. Service Delivery System Procedures:

- i. HSW Annual Recertification
- ii. HSW Transfer and Disenrollment Update
- iii. HSW Initial Application and Eligibility
- iv. Autism Benefit Re-evaluation Eligibility
- v. Autism Benefit Compliance Monitoring
- vi. SIS Quality Lead
- vii. Case Management (SUD)
- viii. HCBS Monitoring
- ix. Provisional Approval
- x. Supports Intensity Scale

D. Discussion: *Discussion around proposed additions to the Inpatient Psychiatric Hospitalization Standards Policy; there are some concerns about how coordination efforts between on-call crisis teams will unfold “on the ground” even if there is administrative agreement to follow policy. All other policies accepted with noted changes. Procedures reviewed, discussion and more thorough review of revised HCBS Monitoring procedure occurred.*

E. Outcome: *Agreement to provisionally approve Inpatient Psych policy and review how implementation is going on a quarterly basis and assess if adjustments are needed. Skye will distribute regional contact list for crisis supervisors to facilitate communication. All other policies/procedures accepted with exception of HCBS procedure which will be held over until next month as it is newly revised to give committee time to review.*

IV. NEW Proposed COFR Resolution Procedure- 1:30 pm

A. Background: New draft procedure for purpose of establishing an efficient and equitable regional process for resolving COFR disputes (both in-region and out-of-region) in a timely manner. Ops Council has completed initial review and provided feedback; now requesting input from CLC and UM Committee prior to second review by Ops Council in September.

B. Discussion: *Support of concept for regional review process; preference for regional committee composition of CMHSP representatives with MSHN staff facilitating process. Suggestion that outcomes/decisions from regional committee process should be made available to serve as future reference material for similar situations. Clarity is also needed from Operations Council regarding if there is intent to end all COFR agreements among MSHN CMHSPs for Medicaid/HMP beneficiaries since PIHP ultimately covers cost for all beneficiaries within region.*

C. Outcome: *Obtain clarification from Operations Council regarding intra-region COFRs going forward; continue this agenda item to September UMC/CLC meeting to further clarify recommended regional procedure, committee composition, etc.*

V. MI SMART- 2:00 pm (Krista Hausermann, MDHHS)

A. Background: Mi-SMART, Medical Clearance form, is intended to simplify and standardize the Medical Clearance Process when someone has come to the ED in crisis to be screened for admission into a psychiatric hospital. Mi-SMART is being piloted in various parts of the State; it is voluntary currently but adoption is encouraged. Information about Mi-SMART and resources are available on their website: <https://www.mpcip.org/mpcip/mi-smart-psychiatric-medical-clearance/>

B. Discussion: *Dr. Phil Stawski from Spectrum Health in Grand Rapids presented on use of the MI SMART and the benefits of using a standardized assessment tool and medical clearance process. Dr. Stawski reported it has streamlined their ER process and led to better patient care. There is interest from some*

CMHSPs in the region in pursuing discussions with their local hospital systems (CEI, LifeWays, CMHCM, Gratiot). One concern is psychiatric units accepting the form; MDHHS and Michigan Hospital Association are providing training and advocacy with hospital systems. Newaygo has already signed an agreement with Spectrum Health to implement use of the form.

- C. Outcome:** *Committee members will take info about MI SMART back to their leadership groups for further discussion. Next steps to meet with local hospitals if there is interest in implementation*

VI. FY21 Medicaid Subcontract Changes- 2:30 pm (Informational)

- A. Background:** Draft FY21 Contract and change log can be found [here in Box](#). Currently under review by Ops Council; please provide any feedback to your CEO.

VII. FY21 MSHN DMC Monitoring Review Tools- 2:40 pm

- A. Background:** Draft FY21 Monitoring Tools and change logs included in this month's meeting folder. Feedback and approval sought, particularly around proposed changes.
- B. Discussion:** *Change logs and new standards for each tool were reviewed in meeting. Recommendation to edit language on Chart Review Tool Standard 1.3 to be consistent with the language found in the reference policy/procedure/legal statute.*
- C. Outcome/Action Steps:** *Revise language for Standard 1.3 and recommend approval by Ops Council. No other recommended changes; approval to accept FY21 draft tools in current form pending update of Chart Monitoring Standard 1.3*

VIII. MiCAL Statewide Access/Crisis Line- 3:00 pm- Continued to September Agenda due to Time Constraints

- A. Background:** MDHHS put out RFP for a contracted vendor to operate statewide crisis/access line. Intent to interface with CMHSP/PIHP system and perform warm-handoffs. Seeking stakeholder feedback via upcoming Listening Sessions regarding necessary elements for successful implementation
- B. Discussion:**
- C. Outcome/Action Steps:**

IX. Use of CLS to Support Online Schooling- 3:15 pm (Gwenda Summers)

- A. Background:** With many children/youth now participating in 100% online learning, can CLS be used simultaneously to support the child with online learning activities where previously they would have been receiving face-to-face support in the classroom?
- B. Discussion:** *CMHSPs beginning to receive increased requests from families for ABA and/or CLS to support children with online learning activities. Significant concerns about how schools intend to provide educational supports as mandated. CMHSPs cannot supplant educational/school activity with other services. Further guidance has been sought from MDHHS and is anticipated.*
- C. Outcome/Action Steps:** *CMHSPs intend to adhere to existing policies/procedures by not authorizing increased ABA/CLS services for the purpose of providing educational supports. Anticipate increased adverse benefit determinations as a result. MSHN will pass along any clarification received from MDHHS*

X. Requirements for Psychiatrists to Complete Forms for Individuals that are NGRI (Crystal)

- A. Background:** Dr. Adam from SHW requesting feedback from other CMHSPs about how they are addressing the requests of the NGRI committee in testifying for patient 6-month reviews in Probate Court while on Leave of Absence from the Forensic Hospital. Concerns related to liability for CMHSPs and medical directors to provide expert testimony without formal training in forensic psychiatry.
- B. Discussion:** *Other CMHSPs reported they were not aware of this concern from their own medical directors. Most reported that their MD's testify for ATO cases when requested to do so by court or NGRI committee.*

- XI. **DECA Regional Training 3:30 pm- Continued to September Agenda due to Time Constraints**
 - A. **Background:** MSHN gathered information from CMHSPs regarding current training capacity and methods for CMHSPs to use the DECA. Summary of survey results contained in this month's meeting folder. Seeking committee feedback on regional training approach- 3 options summarized in document.
 - B. **Discussion:**
 - C. **Outcome/Action Steps:**

- XII. **FY 21-22 MSHN Population Health & Integrated Care Plan- Continued to September Agenda due to Time Constraints**
 - A. **Background:** Asking for input to inform the next 2-year plan cycle. Draft plan and change summary log can be accessed in Box. Reviewed by regional medical directors in July. After council/committee input plan will be moved forward to Ops Council.
 - B. **Discussion:**
 - C. **Outcome/Action Steps:**

- XIII. **Informational Items**
 - A. Chief Behavioral Health Officer Quarterly Report
 - B. CLS Coding Guidance Documents

Parking Lot/Upcoming:

September Meeting- 1st reading of draft Jail Diversion procedure (follow-up from July meeting)

Case Management/Supports Coordination Workgroup- 1st meeting to be scheduled during first 2 weeks of September

CMHSP Integrated Health Activities Summaries for MDHHS Annual Submission (September)

Review of UMC Charter and Annual Accomplishments for FY20 QAPIP Report

FY 21-22 MSHN Population Health & Integrated Care Plan Review