

Provider Network Management Committee Minutes

Date: 11/28/2018

Location: Gratiot Integrated Care Network Conference Call

Time: 10:00 AM until 12:00 PM

Call-In: 888-585-9008/320.707.733

Attendance (phone*):	<input checked="" type="checkbox"/> T. Lawrence (CMHCM)*	<input type="checkbox"/> A. Ferzo (Huron)*
	<input checked="" type="checkbox"/> J. Keilitz (Saginaw)*	<input type="checkbox"/> J. Hagedon (Tuscola)
<input checked="" type="checkbox"/> M. Cupp (Lifeways)*	<input checked="" type="checkbox"/> K. Jaskulka (MSHN)*	<input checked="" type="checkbox"/> S. Jamieson (Tuscola)*
<input checked="" type="checkbox"/> D. Jenks (Shiawassee)	<input checked="" type="checkbox"/> C. Watters (MSHN)	<input checked="" type="checkbox"/> M. Rozek (BABH)*
<input type="checkbox"/> N. Derusha (The Right Door)	<input checked="" type="checkbox"/> J. Labun (Newaygo)*	<input checked="" type="checkbox"/> T. Curtis (Montcalm)
<input checked="" type="checkbox"/> S. Richards (The Right Door)*	<input checked="" type="checkbox"/> B. Pazdan (CEI)	<input checked="" type="checkbox"/> D. Caruss (Montcalm)
<input checked="" type="checkbox"/> S. Stroh (Gratiot)	<input type="checkbox"/> T. Lewicki (MSHN)*	<input checked="" type="checkbox"/> T. Humphreys (Huron)*
<input type="checkbox"/> S. Zin (CEI Contractor)	<input checked="" type="checkbox"/> T. Teed (CEI Contractor)*	<input checked="" type="checkbox"/> A. Dillon (MSHN)*
		<input checked="" type="checkbox"/> M. Davis (MSHN)*

Purpose and Powers

Purpose: *provide counsel and input to with respect to regional policy development and strategic direction.*

- **Develop** policies and standards related to provider network management
- **Identify** barrier and gaps related to network adequacy
- **Recommend** improvement strategies
- **Monitor** follow-through
- **Coordinate** with other committees

Information

All available information should have been shared and reviewed prior to the meeting. Prior to the meeting, attendees review materials and prepare questions/feedback. Information includes previous minutes, data reports/dashboards, announcements, etc.

1. **Welcome and Roll Call**
2. **Review and Approve 11/28/2018 Agenda** approved
3. **Review PNMC Minutes 10/24/2018** approved
4. **PNMC Action Plan Review Progress to Plan**
 - a) Network Adequacy Assessment (T. Teed)

Decision: No decision necessary; update if necessary.

Background:

Question:

Discussion: MSHN internal review occurring; Tim sent request regarding Telehealth Services. Final draft will be submitted to Ops Council in December. PNMC will receive a copy of what is being submitted.

Outcome:
 - b) Home and Community Based Services (T. Lewicki)

Decision: No update.

Background: NA

Question: NA

Discussion: NA

Outcome: NA

- c) Reciprocity – Intra-Regional Systems Update (M. Davis; A. Dillon; C. Watters)

Decision: No decision necessary; update.

Background: Updates will be provided on the status of state-wide and intra-regional reciprocity efforts including inpatient monitoring, FI monitoring, specialized residential, Autism, and training. Status of GroupSite.

Question: NA

Discussion: Inpatient – conducting the last two inpatient reviews this week. Working on finalizing a few Corrective Action Plans. Melissa offered to provide TA on how to use Box for Recipient Rights Officers who are new to using Box. FY19 reviews are scheduled. Melissa will schedule team meetings for each IPHU to prep for and coordinate the audit. Meeting on Friday to review updated ORR standards for FY19. MSHN will share with PNMC. Discussion on issues identified when pulling case selection sample from data warehouse. In a few instances, one or more CMHs were not represented in the sample. The issue may be delay in provider submitting claims. Suggested to reach out to CMH directly for client information to include in the sample if this happens in the future.

Groupsite is moving forward – MSHN and other PIHPs will work with Oakland on implementing.

Specialized Residential – snapshot provided

Autism – snapshot provided

Outcome:

- d) Inpatient and FI Contract Change Management Status (K. Jaskulka)

Decision: Updates on MMH and HealthSource Saginaw

Background: NA

Question: Review and resolve comments from MMH

Discussion: it is likely we will end up with multiple variations of the inpatient contract based on negotiations with some hospitals who are pushing back. Will continue to work toward a single template, but this may not be possible. May need to schedule hospital specific negotiation meetings in the future and include all CMHs in that meeting. Significant dialogue on the contract and need for a full review and revision based on the belief that there is a lot of redundancy and unnecessary requirements in the contract (recipient rights section for example). Suggestion to look at a template being used by another PIHP currently. Suggestion to not throw out the MSHN template, but to continue to review/revise as needed. One CMH reported they had no issue with the contract in FY18 with the same contract, but FY19 they are getting push back. One CMH reported two different IPHUs under the same hospital system are requesting different changes.

Outcome: MMH comments resolved except for language on claims submission timeline.

[Medicaid Provider Manual, Page 50, Section: 12.3](#) TIMELY FILING BILLING LIMITATION [CHANGE MADE 7/1/18]. MMH was going to offer suggested language. Carolyn will follow up and send proposed language to PNMC. December meeting will be spent reviewing the contract line by line in preparation for FY20. Continue to work with IPHUs to negotiate a single template.

5. Other Discussion & Planning

- a) Training Grid (C. Watters)

Decision: Update on discussion at Ops Council.

Background: NA

Question: NA

Discussion: Ops Council requested it go back to training coordinators for final comment period due on November 30th.

Outcome: NA

- b) Audit Requirements for Subcontractors (T. Lawrence)

Decision: Request that this item be removed from agenda

Question: NA

Discussion: NA

Outcome: NA

- c) Provider Directory (C. Watters)

Decision: 1) Review contracted services list; determine which service should be added to the approved list. 2) Review/revise service descriptions 3) Counties serviced filter feature on website directory 4) PCE establishing a directory export from CMH systems – discuss approach

Background:

Question: Which services should be added to the list of approved contracted services for the directory?

Discussion: Spent considerable time reviewing list of services that are showing up on the directory, but were not on the original list. Critical to have a defined list in order for the search feature to function. Recommendations to add, remove or consolidate.

Outcome: Carolyn will send out revised list of services and service descriptions for review. Did not address bullet 3 and 4 due to timing. Will review outliers monthly as a way to manage the list of services.

- d) Impact of legalization of recreational marijuana (T. Lawrence)

Decision: tabled due to timing

Background: NA

Question: NA

Discussion: NA

Outcome: NA

Next Meeting: TBD

F2F

Conference Call