



FY21 SUDSP Provider Manual Change Log

Revisions are noted in various colors. By default, anything with a ~~strike-through~~ (various colors) is what has been deleted and anything underlined (various colors) is what has been added to the revised document. In some instances, this could also be a hyperlink to a website.

Anything in green has been moved around. The place where it was moved from will be ~~double strike-through green~~ and the place where it has been moved to will be double underlined green.

Note: Page numbers below reflect those in the edited version/tracked changes document.

Introduction

- Updated web links
- Added direction to MSHN Contact Page, for current list of staff
- Added language regarding FY21-23 Strategic Plan

Governing Authority

- Updated applicable policy/procedures list

Definitions

- Added: Abuse, Amount, Appeal, Duration, Fraud, Grievance, Grievance and Appeal System, Recovery Assessment Scale, Scope, State Fair Hearing, Waste

Customer Service and Recipient Rights

- Updated Recipient Rights Posting requirements

Compliance

- Added process for reporting suspected fraud and abuse
- Added reporting violations of applicable laws and regulations to MSHN Compliance Officer
- Added informing MSHN of material notice, inquiry from, or investigation by any Federal, State, or local human services, fiscal, regulatory, investigatory, prosecutor, judicial, or law enforcement agency, etc.

Confidentiality & Privacy

- Added section on Release of Information
- Added section on Breach Notification

Quality Improvement

- Update terminology from *client* to *consumer*
- Updated MMBPIS requirements
- Updated Sentinel Events requirements



Mid-State Health Network

Provider Network Management

- Moved financial audit requirements to Finance section
- Updated notification of program termination/closure
- Added information regarding ImprovingMIpractices.org – free training resources

Treatment Services – reorganized in alphabetical order by topic

- Annual Plan – New section
- Biopsychosocial Assessment – New section
- Performance Enhancement Plan (PEP) – New section
- Project ASSERT & SBIRT – New section
- Early Intervention, Outpatient, Case Management, Peer Recovery/Supports, Withdrawal Management, Residential, Recovery Housing, Women’s Specialty Services, Transportation, REMI, FASD – removed sections as the content was specific to OROSC policy/TA information. OROSC policy/TAs are referenced in contract and manual.

Finance and Claims

- Moved General Business Requirements to finance section
- Added Block Grant to Medicaid Verification
- Minor changes to HMP section
- Added requirement to transfer Medicare clients to alternate Medicare provider
- Updated Third Party Liability chart
- Added information on the use of Z03.89 and 999.9997 diagnosis codes

Prevention

- Added requirement for 560 hours minimum of F2F services
- Prevention Services – added Marijuana use prevention
- Updated name to reflect *Michigan State Police Marijuana and Tobacco Investigation Section*
- Deleted reference to Early Intervention in Treatment section of manual

Appendices

- A. UM Manual
 - Updated priority population grid
 - Updated provider appeal process for UM authorization decisions
- B. Veteran’s Eligibility Technical Requirement – no changes
- C. MAT Protocol – under review by MAT workgroup
 - Added OBOT to definitions
 - Changes to Administrative discontinuation criteria
 - Added medications to Benzodiazepine Use Disorder and Cocaine Use Disorder sections
- D. Case Management Protocol (H0006)
 - Added language regarding use of Community or Office based CM services



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- E. Technical Requirement for SUD Case Management Services – no changes
- F. Recovery Housing Technical Requirement
 - o Added requirement for coordination with outpatient provider that is paneled with MSHN
 - o Added documentation requirement for PCP
 - o Revised PRS billing requirements (H0038 an T1012)
 - o Added MARR/NARR certification requirements
 - o Added Reporting Criteria for overdose and administration of Narcan
 - o Updated recommended trainings; refer to required trainings
 - o Added Warm Transfer requirements
- G. Technical Requirement for SUD Transportation Services – no change
- H. MSHN Informed Consent Related to MAT – no change
- I. Information Grid on Recovery Pathways for Opioid Use Disorder (OUD) – no change
- J. MDOC Technical Requirement – NEW appendix

Deputy Director Approval: 8.24.20

CEO Approval: 8.25.20

SUD Medical Director Approval: 8.28.20

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