



Council, Committee or Workgroup Meeting Snapshot

Meeting: Quality Improvement (QI) Council

Meeting Date: January 25. 9:00-10:00

**Attendees:**

- MSHN – Sandy Gettel
- MSHN-
- BABH –Sarah Holsinger
- CEI – Elise Magen
- CEI – Shaina McKinnon
- CEI – Bradley Allen
- CEI – Kaylie Feenstra
- Central –Kara Laferty
- Central –Jenelle Lynch
- GIHN –Taylor Hirschman
- Huron – Levi Zagorski

- Lifeways –Phillip Hoffman
- Lifeways-Emily Walz
- MCN – Sally Culey
- MCN- Joe Cappon
- Newaygo – Andrea Fletcher
- SCCMH- Saginaw-Holli McGeshick
- SCCMH-Bo Zwingman-Dole
- SHW-Amy Phillips
- SHW- Becky Caperton
- TBHS – Josie Grannell
- Sheila Canady (Temp)
- The Right Door- Susan Richards
- The Right Door –Jill Carter

**KEY DISCUSSION TOPICS**

1. Review & Approvals
2. Consent Agenda
3. Performance/Process Improvement
4. Annual Planning
5. Standing Agenda Items
6. CCBHC 11:00-12:00  
[January Meeting Packet](#)

- 1) Review & Approvals (9:00)
  - a. Approved meeting minutes for 12/21/2023
  - b. No additions or changes to the agenda
- 2) Consent Agenda-No consent agenda items.
- 3) Performance/Process Improvement-9:10
  - a. Population Health Management Software – Discussed historical concerns with current data analytics and benefits of HEDIS certified vendor. QIC is interested in ITC further exploring an RFP to support data analytics.
  - b. MMBPIS -Reviewed status of current barriers and interventions. Current interventions have not impacted the barriers identified related to workforce shortage. Additional systemic interventions will be explored/identified through MSHN leadership for FY24.
  - c. Critical Incidents -Performance and Process review. No new barriers or interventions have been identified for the process review for FY24. QIC will continue to work through current issues that are within MSHN’s control. No updated guidance has been provided by MDHHS since the new process and requirements were implemented 10/1/2022. Advocacy with MDHHS for issues related to the CRM will continue. MDHHS requires a “best determination” for unknown deaths if a confirmed cause is not determined within 90 days. Regional Medical Directors are not comfortable in making this determination in all cases. This will continue to be discussed with MDHHS and the Medical Directors. MSHN will distribute a list of remediations due to the CMHSPs.
- 4) Annual Planning.
  - a. QAPIP Workplan items-Review schedule for year. Deferred. Will be sent out prior to next meeting.
  - b. Update Contact Lists-Request made to update contact list in the QIC workplan.
- 5) Standing Agenda Items/Open Discussion-10:00

	<ul style="list-style-type: none"> <li>a. <a href="https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/mentalhealth/person-centered-planning">MDHHS QIC Updates</a> –No Updates</li> <li>b. PIHP Quality Workgroup-No Updates</li> <li>c. Site Review updates/reports-See <a href="#">FY24 review tools</a> in meeting packet folder. A request was made to invite Amy D to provide clarification of process changes for upcoming year.</li> <li>d. External Quality Review updates/reports-No Updates</li> <li>e. Customer Services Committee-No Updates</li> <li>f. <a href="#">BH-TEDS Updates</a>-(Hollis)- No Updates</li> <li>g. National Core Indicator Advisory Council- Meeting at 10:00 today</li> <li>h. Conferences/Trainings-NA</li> <li>i. Other –NA</li> </ul> <p>6) CCBHC-11:00</p>
<b>ACTION STEPS</b>	<ul style="list-style-type: none"> <li>• MSHN to distribute critical incident records that require remediation for CMHSP completion.</li> <li>• MSHN to distribute schedule for FY24 action items and due dates.</li> <li>• CMHSP to update contacts lists in the QIC workplan.</li> </ul>
<b>KEY DATA INTS/DATES</b>	<ul style="list-style-type: none"> <li>• MDHHS QIC-February 7<sup>th</sup> 10-12</li> <li>• MSHN QIC-February 22<sup>nd</sup> 9-11</li> <li>• MSHN Data Analytics February 13<sup>th</sup> 1-2</li> <li>• BHH QI subgroup February 13<sup>th</sup> 3-4</li> </ul>