



Mid-State Health Network

### Provider Network Management Committee - Key Decisions and Required Action

DATE: 2/28/2024 | Time: 10AM until 12PM

Zoom Meeting ID: Outlook Calendar Invite | Meeting Materials: [Box](#)

**Attendees:**

- M. Rozek, BABHA
- S. Gunsell, BABHA
- E. Magen, CEI
- V. Pierson, CEI
- K. Squire, CMHCM
- J. Murphy, GIHN (T. Pitcher)

- K. Gunsell, HBH
- S. Clevenger, Lifeways
- P. Hoffman, Lifeways
- M. Owens, Lifeways
- D. Caruss, MCN
- J. Huson, MCN
- A. Viher, Newaygo

- J. Tomaszewski, SCCMH
- J. Keilitz, SCCMH
- L. Vyvyan, SHW
- S. Dudewicz, TBHS
- S. DeLorge, TBHS
- L. McNett, TRD

- S. Richards, TRD
- K. Jaskulka, MSHN
- L. Thomas, MSHN
- Ad Hoc: K. Hart, MSHN
- Ad Hoc: A. Dillon, MSHN
- Ad Hoc: A. Ittner, MSHN
- Ad Hoc: T. Lewicki, MSHN
- Ad Hoc: B. Groom, MSHN

| AGENDA ITEM                    | KEY DECISIONS  | ACTION REQUIRED |  |            |  |
|--------------------------------|--|-----------------|--|------------|--|
| Agenda Approval                | <input type="checkbox"/> Approved<br><input checked="" type="checkbox"/> Approved with revisions <ul style="list-style-type: none"> <li>• OP/PT/Speech re: ABA (B. Groom) to go first on agenda</li> <li>• FY24 Q1 Balanced Scorecard (FYI; <a href="#">Copy in box</a>)</li> <li>• Central Registry Check Delay (J. Keilitz)? – Are other CMH’s experiencing same type of delay? – Recommend clear results before services begin</li> <li>• Lifeways New Members: P. Hoffman – M. Owens</li> </ul> <p>All materials can be found in <a href="#">box</a></p> | By<br>Who       |  | By<br>When |  |
| Minutes Approval<br>10/25/2023 | <input checked="" type="checkbox"/> Approved<br><input type="checkbox"/> Approved with revisions   | By<br>Who       |  | By<br>When |  |

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|---|--|-----------------|--|---------|--|
|   | <a href="#">10.25.23 Snapshot</a> located in box   |                 |  |         |  |
| HCBS Transition   | <p><b>Updates (K. Hart)</b></p> <ul style="list-style-type: none"> <li>• K. Hart to provide current updates; Meetings continuing re Provisional approval; On-going Monitoring still being worked out</li> <li>• <a href="#">2.28.24 HCBS Update</a></li> <li>• <a href="#">10.25.23 HCBS Update</a></li> </ul>   | By Who          |  | By When |  |
| ASD Ancillary Services                                  | <ul style="list-style-type: none"> <li>• <b>Background/Update: PT/OT/Speech (B. Groom)</b> <ul style="list-style-type: none"> <li>- Codes allowed under current benefit?</li> <li>- Discussion related to Children’s Therapy Corner <a href="#">letter to MDHHS</a> (attached to this agenda and in box)</li> <li>- <a href="#">ASD Coverage</a></li> <li>- <a href="#">OP/PT Email Message</a></li> <li>- <a href="#">CMH ABA Contract Adds</a></li> </ul> </li> </ul> <p><b>Discussion:</b> B. Groom offered background as to how services are currently being identified.</p> <p><b>Decision:</b> Contract Group to agree on how best to address ancillary services; Boilerplate or amendment?</p> <p><b>Next Step:</b></p> | By Who          |  | By When |  |
| Regional Efforts – Training, Contracting and Monitoring | <ul style="list-style-type: none"> <li>• Autism Performance Monitoring Snapshots (<a href="#">11.2023</a>; <a href="#">01.2024</a>); located in box (A. Dillon) <ul style="list-style-type: none"> <li>- FYI For Review</li> <li>- <a href="#">Background check requirements</a> (attached to the agenda and in box)</li> </ul> </li> <li>• <a href="#">Training Coordinators Quarterly Meeting Snapshot (8.2023)</a>; located in box (A. Dillon) <ul style="list-style-type: none"> <li>- FYI For Review</li> <li>- <b>FY25 Training Grid being reviewed for any updates; Will be sent to PNMC following</b></li> </ul> </li> </ul>   | By Who          |  | By When |  |

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|  | <ul style="list-style-type: none"> <li>- FY24Q1 Meeting Cancelled</li> <li>- <a href="#">03.2024 Meeting Agenda</a></li> <li>• Add to February agenda initiation for CLS/Specialized Residential boilerplate language <ul style="list-style-type: none"> <li>- Consistency in Providers</li> <li>- Consistency in language between same providers</li> <li>- Regional Monitoring practices following development of standardized boilerplate</li> <li>- Create or send out link to folder for CMH’s to upload current CLS/Specialized Residential Templates + any attachments (<a href="#">CMH Templates</a>)</li> </ul> </li> <li>• FY25 Regional Drafts – Internal Reviews being completed <ul style="list-style-type: none"> <li>- ABA</li> <li>- FMS</li> <li>- IPHU</li> <li>Healthsource – Saginaw CMH?</li> <li>McLaren – BABHA CMH?</li> <li>Memorial – Shiawassee CMH?</li> <li>MyMichigan – Gratiot CMH?</li> <li>Regional</li> <li>- RR workgroup and Monitoring Teams currently reviewing language (FMS, ABA &amp; Regional IPHU) for any changes. Will notify PNMC when their review is completed</li> <li>- Identify same CMH’s as last year for hospital specific reviews</li> </ul> </li> <li>• Partial Hospitalization Services <ul style="list-style-type: none"> <li>- Same contract?</li> <li>- Separate contract?</li> <li>- Different requirements?</li> </ul> </li> </ul> |  |  |  |  |
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| Provider Directory | <ul style="list-style-type: none"> <li>• Directory Upload Process (J. Wager) – No Update Presently</li> </ul> | By<br>Who |  | By<br>When |  |
|--------------------|---|-----------|--|------------|--|

| AGENDA ITEM                                   | KEY DECISIONS   | ACTION REQUIRED |  |            |    |
|---|---|-----------------|--|------------|----|
|   | <ul style="list-style-type: none"> <li>• <b>Background/Update:</b> Possibility of REMI to “speak” to CMH’s EMR’s? As it relates to directory information (Not all CMH’s use PCE based product; can those that do interface with PCE?)<br/> <b>Discussion:</b> PCE based CMH’s would need to verify their local directory is in the format as what is needed to download into MSHN’s REMI on an automatic basis<br/> <b>Decision:</b><br/> <b>Next Step:</b> <b>On-Going</b> - Identification of steps needed on-going between MSHN and PCE. <ul style="list-style-type: none"> <li>- CMH Provider Directory Uploads (Leslie, MSHN) – Leslie and Kyle to review data inclusion rules for provider listing (i.e., County listing) – Follow up w/PNMC following discussions</li> </ul> </li> </ul> |                 |  |            | NA |
| <p><b>Credentialing</b></p>                   | <ul style="list-style-type: none"> <li>• Update on <a href="#">MDHHS Universal Credentialing</a> (located in box) – <b>No update presently</b> <ul style="list-style-type: none"> <li>- Super User training set for 10/31 and 11/2<br/> Both Cancelled after PNMC meeting – to be rescheduled</li> <li>- No additional updates to provide – still no go-live date identified by MDHHS</li> <li>- Related <a href="#">attachments</a> located in box</li> <li>- No go-live date yet identified for MDHHS driven CRM Application process, but is expected sometime in FY24</li> </ul> </li> <li>• <a href="#">MDHHS Credentialing Policy Updated</a> (3.24.23)</li> </ul>   | By<br>Who       |  | By<br>When |    |
| <p><a href="#">Policy/Procedure Edits</a></p> | <ul style="list-style-type: none"> <li>• None at this time</li> </ul>   | By<br>Who       |  | By<br>When |    |
|   |   |                 |  |            |    |

| AGENDA ITEM                         | KEY DECISIONS  | ACTION REQUIRED |  |            |  |
|-------------------------------------|--|-----------------|--|------------|--|
| MSHN Strategic Plan & Scorecard     | <ul style="list-style-type: none"> <li><a href="#">FY24 Q1 Balanced Scorecard</a></li> </ul>   | By<br>Who       |  | By<br>When |  |
| Misc.                               | <ul style="list-style-type: none"> <li>CMH Provider Closure/Termination Reporting (Reminder/FYI) <ul style="list-style-type: none"> <li>PIHP/CMH Medicaid Subcontract Reporting Requirement (Pg. 32)</li> </ul> </li> </ul> <p><b>"B. Given the MDHHS's requirements of the Payor related to Provider Network Services in the MDHHS/PIHP Contract, the Provider shall notify the Payor, pursuant to this Agreement, within three (3) days of any changes to the composition of the provider network organizations that negatively affect access to care. Provider shall have procedures to address changes in its network that negatively affect access to care. Changes in provider network composition that Payor determines to negatively affect recipient access to covered services may be grounds for sanctions (42 CFR 438.207(c)(3))."</b></p> <p><a href="#">Reporting Template</a></p> | By<br>Who       |  | By<br>When |  |
| Electronic Visit Verification (EVV) | <p>Updates - FYI (S. Grulke) – <a href="#">IT Council Page link</a></p> <ul style="list-style-type: none"> <li>Discussed through CIO Forum (CIO's meet 4<sup>th</sup> Friday monthly); While all the details are not completely flushed out, the meeting between the state and HHAX did result in a revised implementation timeline. Michigan will be implementing EVV in three phases across the seven programs:</li> </ul> <p>Phase 1 – Medicaid FFS Home Health – April 1, 2024</p> <p>Phase 2 – Home Help – July 1, 2024</p>   |                 |  |            |  |

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|             | <p>Phase 3 – Behavioral Health, MI Health Link, MI Choice, Medicaid Managed Care Home Health and Community Transition Services – September 1, 2024.</p> <p>There has been no change to workflow process. It is still expected that CMHSPs will transmit to the EVV system Provider Agency and Patient Authorization files. We are working with HHAX on the revised milestone dates for the September implementation and it is likely that Initial Test files will be required in June, 2024. At this time it is still planned that the EVV system will generate 837 Professional claims to submit to payer systems, recognizing that there are many details to be worked through given the multiple scenarios discussed during the meeting with the vendor and PIHP/CMHSP representative group.</p> <p>The state is also working with the vendor to determine the best strategy for accommodating critical technical meetings with the 80+ managed care organizations that support five of the programs scheduled for the September implementation.</p> |                 |  |  |  |

Next Meeting: 4/24/2024

**Parking Lot**

|                             |                             |                                   |
|-----------------------------|-----------------------------|-----------------------------------|
| State Monitoring Report     | <a href="#">MDHHS - EVV</a> | Independent Facilitation Proposal |
| <a href="#">HSAG Review</a> |                             |                                   |

**MSHN Council & Committee Updates**

1. MSHN Board Update – [MSHN Website - Board Meeting](#)
2. Operations Council Update – [MSHN Website - Operations Council](#)

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|-------------|---------------|-----------------|
|-------------|---------------|-----------------|

3. Customer Service Committee – [MSHN Website - Customer Service](#)
4. Utilization Management Committee – [MSHN Website - Utilization Management](#)
5. Information Technology Council – [MSHN Website - Information Technology](#)
6. Regional Consumer Advisory Council – [Consumer Advisory Council](#)
7. Provider Network Management Workgroup- [MSHN Provider Network Management Committee](#)
8. Compliance Committee [MHN Website-Regional Compliance Committee](#)
9. Training Coordinators Workgroup – [Training Reciprocity \(Box\)](#)