



Regional Operations Council/CEO Meeting
 Key Decisions and Required Action
 Date: October 16, 2017

Members Present: C. Pinter, S. Lurie, M. Geohan, J. Obermesik, L. Hull, S. Prich (phone), S. Lindsey, S. Vernon, T. Quillan, R. Lathers (phone), and M. Leonard (phone).

Members Absent: S. Beals

MSHN Staff Present: J. Sedlock, A. Horgan

Agenda Item		Action Required			
Agenda	<p>Approved with the following change:</p> <ul style="list-style-type: none"> Removed IV.C. MLR Calculation – found error, will revisit next month and reissue 				
Consent Agenda	<p>Call out for questions/discussion: III.B., III.D., III.I – Quick questions</p> <p>III.B. PIHP Meeting Notes: Pg. 11 – 2017 Performance Incentive – MSHN Procedure for distribution of earned performance incentives being developed through Finance Council – Ops Council should receive in November. CMH support for using existing measures as indicated in notes. Pg. 11DCW – 1a. Confirmation that the October rates included the DCW (Notes pre-dated this confirmation). Nothing new to update on the DAB outside of updates provided at Directors Forum</p> <p>III.D. Page 19 – Clarification that Northcare was responsible for preparation of the document</p> <p>III.I. Page 112 – In figure 4, Physical interventions, large number of unidentified. What is included in this category? MSHN will break down elements and send via email and will request breakdowns to be added to future reports.</p>	<p>No Follow-Up</p> <p>No Follow-Up</p> <p>Kim Zimmerman</p>			
	Approved - With above noted	By Who	K. Zimmerman	By When	10.31.17
MSHN-CMHSP FY18 Medicaid Subcontract Discussion	Brought agenda item for discussion due to dialog involving a few CMHs taking issue with the inclusion of Fiscal Intermediary elements in the Delegated/Retained functions grid attached to the FY 18 MSHN/CMHSP Medicaid Subcontract.				
	Agreement reached: MSHN to adjust delegation grid to add a new category of “Delegated but regionally standardized”. Associated	By Who	A.Horgan – Edits	By When	10/17/2017

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	<p>language to be edited for clarity and the new category identified in the final document. A track changes version of this section will be sent to the Operations Council members for review and response. Once there is agreement on the proposed language, MSHN will send replacement pages only. CMHSPs then asked to replace previous version with final revised version.</p> <p>We have agreed to adopt the following practice for annual review and publication of the MSHN/CMHSP Medicaid Sub-Contract:</p> <ul style="list-style-type: none"> • Operations Council to be the exclusive point of review of the MSHN/CMHSP Medicaid Sub-Contract (will not use a special or standing committee unless that is agreed to at some future date) • Place annotations in future contract and/or delegation grid changes with links or references back to meetings or documents that indicate Operations Council review date; • Review of proposed changes, incorporating changes agreed to throughout the year and any needed updates per MDHHS/MSHN contract, in August • Send summary of changes and marked up versions to Operations Council along with final versions when presenting the MSHN/CMHSP Contracts for CMHSP board consideration. 		J. Sedlock – Distribution		10/17/17
			MSHN and Operations Council		Future MSHN/CMHSP Contract Reviews
MSHN Regional Inpatient Operations Workgroup Recommendations	Discussed and reviewed standard regional inpatient contract and the recommendation from the workgroup on page 137.				
	<p>Approved:</p> <ul style="list-style-type: none"> • Inpatient contract template <ul style="list-style-type: none"> ○ MSHN to correct typos (page 160); remove service codes and descriptions from table III.b., page 150 (resulting in a blank grid for customization by CMHSPs depending on what is being purchased and how); remove initials block page 162 ○ Saginaw to review and propose any needed changes regarding ATP (section III.A. pg 158 ○ Saginaw to review and propose clean claim submission dates (now 45 days), section XI.b., pg. 162 	By Who	J. Sedlock J. Sedlock S. Lindsey S. Lindsey	By When	10.31.17 10/20/2017 10/20/2017 10/20/2017

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	<ul style="list-style-type: none"> Affirmed the adoption of the statewide inpatient monitoring protocol (September 2017); Approved MSHN maintaining an ad-hoc workgroup to address regional inpatient operations contract matters including approval to develop a process for contract language change management as detailed in the workgroup recommendations. Approved recommendation to establish a contract renewal schedule and ensure proposed edits are addressed by July 31st per contract language; DID NOT APPROVE AND REQUESTS TO RECONSIDER: Develop a strategy to negotiate/achieve lowest rate per hospital. Workgroup recommends taking a collaborative approach, coordinated by MSHN and led by the home CMHSP based on geographic location of the hospital and transitioning to a MSHN led process as relationships are established. ON HOLD – till March 2018 Approved the workgroup recommended implementation strategy to execute the regional inpatient contract for any new contract, extension, or renewal occurring on or after 4.1.18, with all CMHSPs utilizing the contract by 10.1.18 (unless termination dates of existing contracts survive that date); Acknowledged that the FY19 Delegation Grid will reflect changes the above changes. <p>J. Sedlock to send cover memo and all pertinent materials to CMHSPs along with pertinent implementation guidance. Final package should be suitable for distribution to CMHSP internal staff.</p>		J. Sedlock		March 2018 Operations Council Meeting
			J. Sedlock		10/31/2017
Operating Agreement Review Process	Reviewed the outline included in packet on page 191. Suggestion to form a workgroup from Ops to review and propose changes. Others thought about inclusion of all due to history and understanding.				
	Agreed to have a portion of the November Operations Council meeting to do an overview of the development of the original Operating Agreement for the benefit of members who were not seated at the time, and to evaluate the scope of changes needed (referred to as “level-setting” in the meeting). At the November	By Who	J. Sedlock	By When	10.31.17

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	meeting, after this review, the Operations Council will consider a process for review and update of the Operating Agreement and consider a time table for completion. MSHN will send out word version of Ops Agreement		J. Sedlock		10/18/2017
FY 18 Focused Dialog Schedule and Topics	Reviewed proposed schedule – add discussion of MDHHS Strategy regarding Population Health at some point during these discussions				
	Ops Council anticipates that many of these topics will be addressed in our review of the Operating Agreement. OK to use the focused dialog draft plan to guide future discussions that don't get addressed in the Operating Agreement Review (J. Sedlock will maintain and bring forward on agenda as needed post Operating Agreement review)	By Who	N/A	By When	N/A
MCIS Update	Reviewed handout with updates on the PCE implementation				
		By Who	N/A	By When	N/A
Provider Network Adequacy Assessment – Contracting Opportunity	CEI considering a proposal and will notify MSHN by the 20 th . All other CMHs indicating that they have no capacity or not interest in providing this service for MSHN.		Sara Lurie		10/20/2017
	Informational until response received from CEI.	By Who	N/A	By When	N/A
DAB Migration – Regional/Statewide Fiscal Impact, Rehman	Discussed impact and nine of ten PIHPs agreement to move forward with Rehman to provide a financial impact analysis.				
	Discussion on specific components of the DAB->HMP/TANF migration. Sandy will reduce to writing, address to Tom Renwick and copy all Operations Council	By Who	S. Lindsey	By When	11.15.17
MDHHS-PIHP FY18 Contract Amendment #1 – Overview of Changes	Amendment #1 – Reviewed changes. HSW, CW, SED – identified placeholders Edits to CS Handbook, G&A requirement PCP Policy will be included Shared Metric Autism Methodology changes HCBS Changes Removed fidelity bonding on the downstream contracts MLR language included				

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	Ensure MDHHS contracts are on box available for CEO's/CMHs. MSHN will send out edits version to CEOs.	By Who	A.Horgan J.Sedlock	By When	11.15.17 11/17/2017
Reminder: ORR Email re: Inpatient Provider Monitoring; Conference Call 10/18, 10:00 am	Reminder that the conference call is Wednesday.				
	Informational Only; J. Sedlock will send out a summary of the conference call	By Who	J. Sedlock	By When	10/25/2017
MSHN HCBS Transition Workload – Office Assistant	MSHN is processing the compliance letters. Will be hiring an assistant to help with coordination of the letters, tracking, etc.				
	Informational Only	By Who	N/A	By When	N/A
Saginaw CMHSP Cash Advance - Update	MSHNs received final report and sent it on to Saginaw. Scheduled meeting with Saginaw to review. Ops council to receive a more detailed update after review/agreement with Saginaw.				
	Informational Only	By Who	N/A	By When	N/A