

Meeting Date: October 12, 2018

MSHN Representatives:

17 members attended in person (1 attended by phone), S. Gettel (MSHN), D. Dedloff (MSHN)

KEY DISCUSSION TOPICS

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| <ul style="list-style-type: none"> • Welcome & Introductions • Approval of Agenda and Minutes • Consumer Involvement with MSHN Operations • MSHN Information Items: <ul style="list-style-type: none"> ○ FY18 Q1&Q2 Medicaid Fair Hearing Report ○ FY18 SUD Satisfaction Survey ○ FY18 Q3 Behavior Treatment Review Summary Report ○ FY18 Performance Improvement Project | <ul style="list-style-type: none"> • CMHSP Grievance Process • FY2018 Meeting Schedule and Location • Member Suggested Agenda Items: <ul style="list-style-type: none"> ○ Gun Control and School Shootings Draft Letter ○ Child Prevention Program- At risk youth • CMHSP Local Updates • Other Business • December Meeting Agenda Suggestions • Adjourn |
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✓ **KEY DECISIONS**

- ✓ Welcome & Introductions
- ✓ The agenda for Friday, October 12, 2018 was approved.
- ✓ The minutes & follow up items from August 10, 2018 were approved.
- ✓ Kim Zimmerman (MSHN) discussed consumer involvement with MSHN operations and members gave suggestions for improvement.
- ✓ MSHN Informational Items:
 - The FY18 Q1&Q2 Medicaid Fair Hearing Report was reviewed.
 - The FY18 SUD Satisfaction Survey report was reviewed. The results showed a comprehensive score of 4.48 and this was a slight decrease from FY17.
 - The FY18 Q3 Behavior Treatment Review Summary Report was reviewed and showed a decrease in emergency physical interventions.
 - The FY18 Performance Improvement Project was discussed. The project looks at data for individuals with Schizophrenia and Diabetes with the desire to improve coordination of care
- ✓ The CMHSP grievance process was discussed and members agreed with the idea to allow staff discretion and consumer choice to decide between a grievance or a customer service inquire.
- ✓ The FY2018 RCAC meeting scheduled was reviewed and the members approved the schedule.
- ✓ Member Suggested Agenda Items:
 - The LifeWays member stated that a letter was composed regarding *Gun Control and School Shootings* and was sent to legislators.
 - The CMHCM member discussed CMHCM receiving funding for a Child Prevention Program for At-Risk youth.
- ✓ CMHSP Local Updates
 - A Clinton, Eaton, Ingham county Zoo event is scheduled for November 10th. CEI-CMH opened their new building. Their day programs are being closed to address community inclusion
 - Tuscola Behavioral Health started a Mobile Crisis Unit.
 - The Standish community is working to have a haunted house in a closed school as a community event. Efforts are happening to work with the school bus program to get kids involved in various afterschool events.
- ✓ Other Business
 - It was suggested to coordinate a conference call to discuss preparation for the next RCAC meeting.

✓ **ACTION/INPUT REQUIRED**

- Future Agenda Items:
 - Presentation regarding Person Centered Planning, Independent Facilitation, or Self Determination
- Additional items to be communicated to the Council Chair or MSHN Liaison (Dan Dedloff)

✓ **KEY DATA POINTS/DATES**

- Next meeting scheduled for December 7, 2018: 12:30-3 Gratiot Integrated Health Network Lawson Center