

Date: April 21, 2021

ITC Attendees

- MSHN - Forest Goodrich
- Bay – Brett Kish
- CEI – Joanne Holland
- Central – Brian McNeill
- Gratiot – Alec Keck
- Huron - Shannon Wichert
- Lifeways – Alexis Shapiro
- Montcalm – Terry Reihl
- Newaygo – Jay Hollinger
- Saginaw – Dave Dunham
- Shiawassee - Doug Meylan
- Right Door – Nathan Derusha
- Tuscola - Tammy Smith

Guests

- MSHN – Joseph Wager
- MSHN – Steve Grulke
- MSHN – Linda Proper
- Central – Jane Cole
- Central – Kevin Faught
- Lifeways – Holly Paige
- Right Door – Jill Carter
- Saginaw – Holli McGeshick

KEY DISCUSSION TOPICS

- Approval of snapshot from March 2021
 - EQI discussion
 - HSAG PMV ISCAT materials
 - BH-TEDS validations for QIC
 - Telehealth reports
 - Veterans and Military fields review
 - Strategic Planning initiatives
 - BH-TEDS and Encounter reporting
 - CIO forum highlights
 - Service authorization denials quarterly reporting for MDHHS
 - BH ADT outbound project
 - CC360 API and multifactor authentication
 - Other
- ITC meeting for May will be call-in only
 BH-TEDS missing/present report in REMI and persons appearing in multiple places
 Checklists are posted in BOX for data exchange status in REMI

✓ KEY DECISIONS

- March 17 minutes approved. Any changes, please send to forest.goodrich@midstatehealthnetwork.org
- Forest asked if there were any lingering concerns from EQI reporting in the last couple months. ITC members indicated that they were happy to be through it. Nathan reported that MDHHS wants to expand membership for the statewide workgroup next year. He also mentioned a review session on April 26 and 27 from 10am-12pm. Steve or Joe will attend for informational purposes.
- Forest talked about the ISCAT documentation process for this year. There are specific sections in the document that require ITC members will need to review the language used to describe the process in a delegated model and make sure it fits how their EMRs work. The draft version will be routed to ITC members and feedback is requested for no later than Monday, May 3, 2021.
- ITC members provided feedback about BH-TEDS validations and support utilizing existing reports and processes. Forest offered that any being done by ITC members currently that they would like to share would be a great place to look.
- Joe W. posted telehealth reports that are provided to Operations Council. ITC members are encouraged to review these as informational and to assess any potential issues with modifiers on encounters.

	<ul style="list-style-type: none"> • Steve addressed the veterans and military fields that are being evaluated for completeness in BH-TEDS as it relates to summary write-up for performance incentive in MDHHS contract. • Forest presented the potential strategic planning initiatives for MSHN and ITC members. Requesting review and feedback and any adjustments to goals. • Linda reviewed current year file processing for encounters and BH-TEDS and there are no concerns. • Alexis provided an update on CIO forum. No major issues or concerns. Updated charter. Refer to meeting minutes. • ITC members discussed the service authorization denials reporting quarterly for MDHHS. Shannon reported that they submitted a request to PCE to build this reporting into their EMR. When she did, her project manager assisted with some SQL logic to help generate this information. Others liked this idea and supported the effort and asked Shannon if she would share her SQL code with everyone. She emailed it to everyone during the meeting. Joanne expressed concern about MDHHS intentions with this type of data. • Open discussion about BH ADT outbound projects. No updates. • Open discussion about CC360 API integration. No updates. • Steve mentioned that he posted a BH-TEDS missing/present report in BOX and is looking for confirmation from ITC members that the report is working as intended. Some persons served show up in multiple categories such as: missing, past due, Q record, etc. and that is how the report was supposed to work. • Steve pointed ITC members to checklists in BOX indicating status of information exchange with REMI regarding ACRS, ADTs, COVID test results, LOCUS. We want to make sure that we account for data flow processes as they change. • ITC members had a brief discussion about the MDHHS request for PCP goal and objective information. There is not clear direction on this project from MDHHS and how this information will be compiled and used. • May ITC meeting will be conference call only.
<p>✓ ACTION/INPUT REQUIRED</p>	<ul style="list-style-type: none"> • Forest will send out the draft ISCAT for ITC members to review and provide feedback. • ITC members will review potential goals for MSHN strategic plan and provide feedback. • Shannon will share SQL logic for service authorization denials to ITC members. • ITC members will review BH-TEDS missing/present categories and placement for consistency and discussion next month. • ITC members will notify Steve of ACRS, ADT, COVID and LOCUS startup activities in HIE. • Alexis will find out more about PCP goal and objective request through CIO forum.
<p>✓ KEY DATA POINTS/DATES</p>	<ul style="list-style-type: none"> • ITC Meeting: May 19, 2021 1pm–3pm conference call • CIO forum meeting: April 23, 2021 9am-11:30am conference call