

Attendees:

- MSHN – Sandy Gettel
- MSHN- Amy Dillon
- BABH –Sarah Holsinger
- CEI – Elise Magen
- CEI – Shaina McKinnon
- CEI – Bradley Allen
- CEI – Kaylie Feenstra
- Central -Jenelle Lynch
- GIHN –Taylor Hirschman
- Huron – Levi Zagorski

- Lifeways –Phillip Hoffman
- Lifeways-Emily Walz
- MCN – Sally Culey
- MCN- Joe Cappon
- MCN Melissa MacLaren
- Newaygo – Andrea Fletcher
- SCCMH-Holli McGeshick
- SCCMH-Bo Zwingman-Dole
- SHW-Amy Phillips
- SHW- Becky Caperton
- TBHS – Josie Grannell
- The Right Door- Susan Richards
- The Right Door –Jill Carter
- Paul Duff-MSHN

KEY DISCUSSION TOPICS

1. Review & Approvals
2. Consent Agenda
3. Performance/Process Improvement
4. Annual Planning
5. Standing Agenda Items
6. CCBHC 11:00-12:00
[August Meeting Packet](#)

- 1) Review & Approvals (9:00)
 - a. 20240725 Meeting Minutes approved.
 - b. No changes or additions to the agenda.
- 2) Consent agenda approved. No items removed for additional discussion
- 3) Performance/Process Improvement-9:05
 - a. MDHHS Site Review updates/reports-Amy D.
[Reviewed FY25 Tools](#) and MDHHS Site Review Next Steps. Amy will send out instructions once the Final Waiver Report has been received from MDHHS.
 - b. FUH New standards-FUH new standards include FUH Adults-30 days: 75%; FUH Children 30 days 88% .
 - c. [R5 MISFY2024 PIHP PIP-VAL BPS Tool](#)-Reviewed comments and identified next steps. Two validation scores are now received. One score is for the process and design, the other is based on demonstrating the expected outcome. The final resubmission will be distributed once completed. The Final Validation Report will be received by November 15th.
 - d. [PIP #2 Penetration Rate](#)-Review Interventions and confirm timelines. Interventions are required for those CMHSPs that have demonstrated a decrease in the rates and/or have not met the MSHN regional performance standard for each PIP. CMHSP specific data will be distributed. Interventions are slated to begin 10/1/2024.
 - e. [BH-TEDS Housing and Employment Analysis](#) –QIC recommends a QI Team to identify the clinical workflows for the completion of the BH TEDS fields and develop recommendations for a regional training. Joe Cappon, Jill Carter, Josie Grannell, Holli McGeshick volunteered to participate. An email with specific objectives and proposed time frame will be distributed to group.
 - f. Critical Incidents
 - i. [CIRS MDHHS/PIHP Monthly Meeting](#). Meeting notes were reviewed. Key points include the addition of the event type “EMT-Falls” and, the inability of the CRM to accept updates to reported data for a minimum of one year. An RFP is being completed by MDHHS for additional technical work. Work arounds may include unknown deaths defaulting to “pending

	<p>death determination” allowing updates to be made by the PIHP manually without requesting edits from MDHHS. Continued discussion and work with MDHHS/PCE will occur to increase the efficiency of the reporting process.</p> <p>ii. REMI/EMR Development-MSHN will request the “notes” section to be submitted for PIHP viewing, and submit an IT request to include sentinel event and remediation upload attached to the reported critical incident.</p> <p>g. Report Development Needed/Data Analytics-Critical Incidents, MMBPIS, Disparities</p> <p>4) Standing Agenda Items/Open Discussion-10:30</p> <p>a. MDHHS QIC Updates – Behavioral Health Quality Program Transformation Presentation – Next Steps include evaluating current performance measures against proposed performance measures, identifying gaps, developing a plan to address gaps and implement new performance measures and continuous improved process. The previous MMBPIS will be reported for one year (Measurement Year 25) following the commencement of the new program. The new program will consist of the following performance measures: year 1-11 measures, year 2-4 measures, year 3-16 elements of consumer satisfaction and social determinants of health.</p> <p>b. Data Analytics Workgroup – Canceled for August</p> <p>c. PIHP Quality Workgroup-Canceled for August</p> <p>d. Customer Services Committee Meeting Minutes -In folder for your review</p> <p>e. BH-TEDS Updates-(Holti)- Updates being made to the guardianship fields.</p> <p>f. National Core Indicator Advisory Council- Reviewed data, and proposed BH TEDS Guardianship fields.</p> <p>g. Conferences/Trainings-</p> <p>h. Other –</p> <p>5) CCBHC-11:00</p>
ACTION STEPS	<ul style="list-style-type: none"> • MSHN to distribute PIP CMHSP Data, and Teach back material-CMHSPs to implement Teach back. • CMHSPs to review reporting system to determine if falls are currently collected. • MSHN to initiate QI Team for BH TEDS Training-related to SDOH Narrative action steps in coordination with ITC.
KEY DATA INTS/DATES	<ul style="list-style-type: none"> • MDHHS QIC October 2nd 10-12 • MSHN QIC September 26th 9-11 May need to reschedule (same day as Health Home Kick off) • MSHN CCBHC QI Subgroup September 26th 11-12 May need to reschedule (same day as Health Home Kick off) • Data Analytics October 8th 1-2. • Improving Outcomes Conference December 4-6 Dearborn, Mi.