

**REGIONAL OPERATIONS COUNCIL/CEO MEETING**

Key Decisions and Required Action

Date: January 13, 2020

**Members Present:** Chris Pinter; Lindsey Hull; Maribeth Leonard; Carol Mills (phone); Sharon Beals; Tracey Dore (phones); Tammy Warner; Kerry Possehn; Michelle Stillwagon; John Obermesik (phone); Sandy Lindsey; Sara Lurie (phone)

**Members Absent:**

**MSHN Staff Present:** Joseph Sedlock; Amanda Horgan; (Per applicable section) Todd Lewicki, Kim Zimmerman, Carolyn Watters

| Agenda Item   | Action Required   |                   |                     |                    |                |
|---|---|-------------------|---------------------|--------------------|----------------|
| <p><b>Consent Agenda</b></p>  | <p>D. Question - Pg. 21 &amp; 22 Graph # doesn't match the 63 number and TBHS and HBH are not included in the graph<br/>           B. Question – Discussed the report for clarification of MDHHS notes<br/>           Overnight Health &amp; Safety – comments due to state and effective date; questions regarding use of the code</p>   |                   |                     |                    |                |
|   | <p>D. MSHN will verify the graph and the report and send a revised version<br/>           After responses to questions, all consent agenda items approved</p>   | <p>By<br/>Who</p> | <p>A. Horgan</p>    | <p>By<br/>When</p> | <p>1.31.20</p> |
| <p><b>New Workgroup Charters:</b></p> <ul style="list-style-type: none"> <li>• <b>SED Waiver Workgroup</b></li> <li>• <b>Children's Waiver Workgroup</b></li> </ul> | <p>T. Lewicki reviewed the SED and CW workgroup charter proposals. Workgroup meetings will be scheduled one after another to accommodate situations where the same people from CMHSPs are participating in both workgroups. T. Lewicki and S. Pletcher will review with CLC. Question on additional slots for SED and CW; CW slots are considered full from the state and SED has availability.</p> <p>Question on HSW and Bed Size Limit memorandum: Lifeways (26) individuals that will lose the waiver or will have to move out of current setting to retain waiver slot; T. Lewicki reports a preliminary regional estimate is about 32. MSHN is very concerned about the bed size issue and is in the process of reviewing. MDHHS reports that this is a waiver condition and a change they made to the waiver, but no one in the field saw this coming. Potential profound impact on some consumers' living situations; potential major impact on regional financing if all of these individuals lose waiver slots.</p> |                   |                     |                    |                |
|   | <p>Approved as presented; MSHN will obtain CLC input as well</p>  | <p>By<br/>Who</p> | <p>T. Lewicki</p>   | <p>By<br/>When</p> | <p>1.31.20</p> |
| <p><b>Disqualified Providers Policy – Revised</b></p>   | <p>Operations Council previously referred policy back to committee for further consideration of some key issues. K. Zimmerman reviewed the changes to the policy as discussed with Regional Compliance Committees. CMHSPs can be more restrictive with their policy but minimally needs to meet the proposed policy. Reporting to MSHN is only per the MSHN policy.</p>   |                   |                     |                    |                |
|   | <p>Approved as presented with edits noted</p>   | <p>By<br/>Who</p> | <p>K. Zimmerman</p> | <p>By<br/>When</p> | <p>1.31.20</p> |
| <p><b>Admission and Benefit Standardization Workgroup</b><br/> <a href="#">Link to Previously Provided Materials</a></p>  | <p>A. Horgan reviewed the information presented in November and December packets that include the Workgroups progress, recommended Level of Care Guidelines, Outlier Analysis, UMC follow up and the Draft Policy and Procedure.</p>  |                   |                     |                    |                |

| Agenda Item  |   | Action Required |                                      |         |                      |
|--|---|-----------------|--------------------------------------|---------|----------------------|
|  | Approved the LOC Guidelines and Policy and Procedure for implementation by April 1, 2020.<br>ABSW will be considered completed with their objectives; MSHN to send a note of thanks to participants   | By Who          | A. Horgan<br><br>J. Sedlock          | By When | 4.1.20<br><br>2/1/20 |
| <b>Specialized Residential Provider Monitoring Reciprocity</b>                         | C. Watters reviewed the background, PIHP and Regional discussion of the standards. Recommended edits or clarifications should be sent to C. Watters through our change management process. Detailed questions on process and implementation should be directed to C. Watters. More details regarding the audit process will be discussed with the individuals assigned to the monitoring group.                 |                 |                                      |         |                      |
|  | Approved to proceed<br>Questions should be send to C. Watters   | By Who          | C. Watters<br>CMHSPs                 | By When | 1.31.20              |
| <b>Public System Redesign Concepts Outline for Capturing Comments, Questions, etc.</b> | J. Sedlock reviewed the template for opening discussion on the public systems redesign. A “wiki” system could be used as well to include Q&A topic based. Template intended to document question, concerns, thoughts, etc. Discussion: May need a level setting definition/description of each type of category<br>J. Sedlock can provide a one-page high level of the definition of each category as available |                 |                                      |         |                      |
|  | Ongoing discussion to continue<br>J. Sedlock will provide a one-page high level of the definition of each category as available<br>MSHN to set up a wiki (website)  | By Who          | All<br>J. Sedlock<br><br>F. Goodrich | By When | Ongoing<br>1.31.20   |
| <b>Regional Autism Summary – Implications, Discussion</b>                              | C. Pinter reviewed the analysis conducted by BABH as part of their preparation in their Cost Containment to MSHN, included in the packet regarding autism revenue, eligible and regional cost per case relative to BABHs data.  |                 |                                      |         |                      |
|  | Discussion and information only   | By Who          | N/A                                  | By When | N/A                  |
| <b>Performance Bonus</b>   | MSHN earned 100% of the performance bonus, approximately \$4.2m.<br>CMHSPs expressed thanks to MSHN and the staff.  |                 |                                      |         |                      |
|  | Information Only  | By Who          | N/A                                  | By When | N/A                  |
|  |   | By Who          |                                      | By When |                      |
|  |   | By Who          |                                      | By When |                      |
|  |   | By Who          |                                      | By When |                      |

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|-------------|--|-----------------|--|------------|--|
|             |  | By<br>Who       |  | By<br>When |  |