



REGIONAL OPERATIONS COUNCIL/CEO MEETING

Key Decisions and Required Action

Date: September 23, 2019

Members Present: Chris Pinter (Phone); Lindsey Hull (Phone); Maribeth Leonard (Phone); Carol Mills; Sharon Beals (Phone); Tracey Dore; Tammy Warner; Kerry Possehn (Phone); Lynn Charing; John Obermesik; Sara Lurie; Sandy Lindsey (Phone)

Members Absent:

MSHN Staff Present: Joseph Sedlock; Amanda Horgan; Leslie Thomas, Skye Pletcher, Kim Zimmerman (for applicable topic area)

Agenda Item		Action Required			
Consent Agenda	Consent Agenda Agenda Additions: Behavioral Health Fee Screen Update (Carol)				
	Consent Agenda Approved <ul style="list-style-type: none"> Question on Saginaw’s Critical Incident Numbers indicating zero – is that accurate (question withdrawn) 	By Who	N/A	By When	N/A
A. FY 20 Budget: <ul style="list-style-type: none"> FY 20 MSHN Board Approved Original Budget FY 20 Budget using FY 20 Rate Estimates FY 20 Variance Analysis using FY 20 Rate Estimates 	L. Thomas reviewed the FY20 MSHN Admin and Regional CMHSP and SUD Budgets. No adjustment to expenses included but may be necessary once final revenue projections are completed. MSHN Board of Directors expects a report in March 2020 of regional revenue and CMHSP adjustments to budget, cost containment plan status, and related. 4 CMHSPs that indicate deficit will need to prepare a cost containment plan per our budgeting policy to stay within PEPM (if deficit is over 1%). The expected timeline for this will be distributed over the next couple months. This will allow time to receive the October payment and assess the impact of SED and CW capitation change.				
	Information Only All CMHSPs encouraged to re-evaluate their budgets in light of revenue projections provided (please await final before taking action)	By Who	N/A	By When	N/A
B. FY 19 Savings Estimates (as of 7/31/19)	L. Thomas reviewed the FY19 savings estimates based on July 2019 financial results. Region expects a surplus of revenue over expenditures of about \$16M net of HMP redirect				
	Informational Only	By Who	N/A	By When	N/A
C. Compliance Program Integrity Policy (2 nd Reading – Ethical Standards has a potential co-employment issue)	K. Zimmerman reviewed the policy and will present edits to clarify that MSHN standards of conduct will not apply to CMHSP and SUD Network as well as adding language that the CMHSP and SUD Network are required to have their own standards of conduct.				
	CMHs were supportive of the suggested edits. Policy will move to next step for policy approval.	By Who	K. Zimmerman	By When	9.30.19

Agenda Item		Action Required				
D. Behavior Tech Exclusions – Implementation Plan	K. Zimmerman reviewed the requirements and the implementation plan					
	Revise plan to show an effective date of April 1, 2020 for both void and recoup funds, finalize plan (remove draft stamp) and send to the CMHSPs. MSHN will review again in the spring of 2020	By Who	K. Zimmerman	By When	9.30.19	
E. Disqualified Providers Policy - Implementation Plan	K. Zimmerman reviewed the reporting and implementation plan for disqualified providers. This policy includes any individuals who may be disqualified.					
	Include edits to clarify the RR as indicated in the policy, referred back to regional Corporate Compliance Committee and bring back to Operations Council for review at a future date.	By Who	K. Zimmerman	By When	9.30.19	
F. Annual Compliance Plan Review/Update	K. Zimmerman reviewed the proposed edits to the Compliance Plan Noted that the footer should be updated with applicable dates					
	Operations Council approved the edits to the Compliance Plan. Will move forward to Board of Directors approval.	By Who	K. Zimmerman	By When	9.30.19	
G. Waiver Staffing – Retained Administrative Functions Offer	Reviewed the recommendations to fill the duties of SED and CW.					
	CMHs to email Amanda and copy Joe with interest or no interest in providing the services via a retained but contracted function CMHSP-level contract.	By Who	CMHSP CEO's	By When	9.30.19	
A. FY 19 Q3 Population Health and Integrated Care Report	S. Pletcher reviewed the new quarterly population health and integrated care plan. Would like feedback on the report, elements that would be beneficial to be added, questions, etc. Feedback: <ul style="list-style-type: none"> • More charts included on the metrics with the narrative (where applicable) • Time frames for data evaluation to be included in narrative or graphics. 					
	Informational Report	By Who	CMHSP CEO's	By When	9.30.19	
B. Relias Update (Previously Distributed Email attached)	Still in need of information from missing CMHs via the email request. MSHN would like this to be final before obtaining pricing options. CEI to contact Amanda regarding their 5year agreement of rates Newaygo no change If don't hear from Saginaw by end of this week, then no change CEI has no restricted currently.					
	CMHSPs to follow up on email request to Amanda CEI will send Amanda the RELIAS contact information to look into the rate increase	By Who	CMHSP CEO's	By When	9.30.19	

Agenda Item		Action Required			
C. MCG Pilot and Training	PCE will have the integration pilot finalized by October 1, 2019 and will be ready to implement across our region. Once ready, MCG will be onsite to conduct training for our region to roll out to staff. CMH CEOs will need to determine if their agency will continue with retroactive sampling or if they use a concurrent process with the integrated workflow.				
	CMHs will need to decide their local process prior to MCG training and think about what staff will need to attend; Notify Amanda Horgan	By Who	CMHSP CEO's	By When	11.15.19
D. Delegates/Designees attending Operations Council Meetings	<p>Discussed the current process of only allowing the Directors/CEOs to attend the Operations Council. Reiterated in-person attendance, then phone and then appoint agenda specific alternate Hybrid:</p> <ul style="list-style-type: none"> • When CEO cannot make the meeting, they can appoint for specific agenda items only <ul style="list-style-type: none"> ○ Notify J. Sedlock when an alternate is appointed and for specific agenda items so those items can be grouped together for alternate participation. 				
	Will add back on agenda again to see how this is going in 6 months	By Who	J. Sedlock	By When	3.31.20
E. Advocacy Organizations' White Papers	<p>Opened for discussion: LRE update – Department agreed to the contract termination language and a hearing will be in October 17. An extension to the contract will be needed till at least October/November.</p>				
	Discussion Only	By Who	N/A	By When	N/A
F. October Operations Council Meeting – Conflict with CMHAM Fall Conference – Reschedule (?)	Moved the October meeting to the 14 th at CMHCM				
	MSHN will send revised invites according to the calendar; MSHN Operations Council Meeting Calendar was approved.	By Who	M. Ashley	By When	10.1.19
G. Behavioral Health Fee Screen	C. Mills updated on the workgroup. They are now taking on a standardized cost allocation workgroup. Estimated workgroup will be done in January, training in March-May with use of the allocation for FY21. Also looking at editing code book but have not formed a workgroup yet. Jeremy and Jim are heading up the cost allocation workgroup.				
	Informational Only	By Who	N/A	By When	N/A
H. HCBS and NGRI	<p>CEI wondering how this is being handled. Saginaw – those on forensic status will end up on exception based, but no official word on this Request information at Directors Forum</p>				
	Discussion Only	By Who	N/A	By When	N/A