

Meeting Date: October 9, 2020

RCAC/MSHN Attendees:

15 members attended online, S. Gettel (MSHN), and D. Dedloff (MSHN)

KEY DISCUSSION TOPICS

- Welcome & Introductions
- Review and approve August 14, 2020, meeting snapshot
 - Follow-up agenda items
- Approval of current agenda
- MSHN Information Items:
 - Consumer Feedback/Satisfaction Survey
 - MSHN SUD Satisfaction Survey
 - MSHN Recovery Assessment
 - MSHN YSSF (Youth Satisfaction Surveys for Families)
 - Denial, Grievance, Appeals, and Second Opinion Summary Report FY20 Q2

- MSHN Council/Committee Consumer Representative Update
- CMHSP Local Updates
- Other Business
- Next Meeting Agenda Suggestions
- Adjourn

✓ **KEY DECISIONS**

- ✓ Welcome & Introductions
- ✓ The RCAC meeting snapshot from August 14, 2020 was approved
 - Follow-up agenda items: None
- ✓ The current agenda was approved
- ✓ MSHN Informational Items:
 - Sandy Gettel (MSHN) presented for review and discussion:
 - Consumer Feedback/Satisfaction Survey
 - MSHN SUD Satisfaction Survey
 - MSHN Recovery Assessment
 - MSHN YSSF (Youth Satisfaction Surveys for Families)
 - Dan Dedloff (MSHN) presented the FY20 Q2 Denial, Grievance, Appeals, and Second Opinion Summary Report for review and discussion.
- ✓ Dan Dedloff (MSHN) reviewed the MSHN Council/Committee Consumer Representative draft proposal and application. Members provided positive feedback regarding the draft proposal and were excited about the opportunity.
- ✓ CMHSP Local Updates
 - Bay-Arenac Behavioral Health
 - Reported their consumer counsels have been meeting and many participated in the virtual Walk-A-Mile event.
 - CMH for Central MI – No updates
 - CMHA of C-E-I
 - The Recipient Rights committee has been meeting via Zoom and members participated in the virtual Walk-A-Mile event.
 - Gratiot Integrated Health Network
 - Member reported that their Consumer Council has not been meeting due to the COVID-19 pandemic.
 - Huron Behavioral Health
 - Member reported that their Consumer Council has been meeting through Zoom.
 - The Right Door
 - Member reported that their annual Drab to Fab events was successfully held with COVID-19 safety accommodation. The event provides individuals new clothing and toiletry gift bags. There was a positive turnout even with restrictions.

	<ul style="list-style-type: none"> ○ LifeWays Community Mental Health – No update ○ Montcalm Care Network – No update ○ Newaygo County Mental Health <ul style="list-style-type: none"> ▪ Member reported that their consumer council has not been meeting due to COVID-19 restrictions, but peers have organized a Facebook live hangout for consumers with positive feedback. Agency staff have also published helpful articles to help consumers during these hard times. ○ Saginaw County CMHA – No update ○ Shiawassee Health and Wellness <ul style="list-style-type: none"> ▪ Their drop-in center remains closed, but efforts are underway to hire a new director in preparation for reopening. ○ Tuscola Behavioral Health Systems <ul style="list-style-type: none"> ▪ Their drop-in center remains closed. A few consumer peer events have occurred with social distancing. Their consumer council has not been meeting. ✓ Other Business: <ul style="list-style-type: none"> ○ Those who participated in the virtual Walk-a-Mile event stated it was good and some hoped that future events could incorporate a local aspect for those who cannot take the day to attend in Lansing. ✓ Next Meeting Agenda Suggestions: <ul style="list-style-type: none"> ○ Continued interest in COVID-19's impact upon people's mental health ○ Suicide awareness and prevention ✓ Adjourned
<ul style="list-style-type: none"> ✓ ACTION/INPUT REQUIRED 	<ul style="list-style-type: none"> ● None
<ul style="list-style-type: none"> ✓ KEY DATA POINTS/DATES 	<ul style="list-style-type: none"> ● Next meeting scheduled for December 11, 2020, 12:30-3:00pm via Zoom online