

Meeting Date: 2/25/2021

- MSHN – Sandy Gettel*
- MSHN – Sherrie Donnelly*(quarterly)
- Bay Arenac –Sarah Holsinger*
- CEI – Elise Magen*
- Central – Kara Laferty
- Gratiot – Taylor H
- Huron – Levi Zagorski*
- Lifeways –Phillip Hoffman*
- Montcalm – Sally Culey*
- Newaygo – Andrea Fletcher*

***Attendance by phone**

- _Saginaw-Holli McGeshick*
- Shiawassee –Becky Caperton*
- Tuscola – Jackie Shillinger*
- The Right Door- Susan Richards*
- Guests
- CEI – Bradley Allen*
- CEI – Shaina Mckinnon*
- The Right Door – Liz Thelen
- The Right Door –Jill Carter*
- Tuscola – Denny Henige*
- Central – Renee Rausch*
- Central – Cindy Bay-Barron*
- Huron – Jill Rowland*
- MSHN – Michael Scott*
- MSHN – Kim Zimmerman*

KEY DISCUSSION TOPICS

- 1) Welcome and introductions-
- 2) Review & Approvals
 - a. Meeting Minutes/Agenda
 - b. Review follow up action items
- 3) Performance Measure Updates
 - a. 2020 MEV Annual Report-(Kim) -Service range email
 - b. MSHN Strategic Plan (Kim Z)
 - c. Balanced Score Card
 - d. BTPR Performance Report FY21Q1
 - e. Priority Measures Report
- 4) Project Development
 - a. Performance Improvement Project Topic
 - b. Recovery Assessment Scale
 - c. Performance Bonus Measure
 - Veterans Service Navigator
 - FUH Project Description-Health Disparities
- 5) MDHHS/MSHN Updates
 - a. MDHHS Waiver Review
 - b. HSAG Compliance Review

✓ **KEY DECISIONS**

- 2) Review & Approvals-Meeting Minutes from 1/28/2021 approved. Agenda for 2/25/2021 approved with no changes.
- 3) Performance Measure Updates
 - a. 2020 MEV Annual Report-(Kim) -Service range email -Annual MEV Report Reviewed. No areas below the 90% standard. Improvement was made from previous reporting period. A recommendation was made by QIC to review the sample size for a potential decrease in claims and or beneficiaries reviewed.
 - b. MSHN Strategic Plan- (Kim Z) -Reviewed the Key Assumptions, Key Questions, Environment Scan Strengths and Weaknesses. This review will continue in March. QIC members will review and discuss internally prior to the March meeting.
 - c. Balanced Score Card -Reviewed and approved QIC measures to be incorporated into the BSC. Addition was Increase access and service utilization of Veterans and Military members
 - d. BTPR Performance Report FY21Q1-Reviewed data and discussed potential factors for data fluctuations. The report was reviewed at BTPRC work group and will be reviewed at Clinical Leadership.
 - e. Priority Measures Report – Available in meeting folder for review.
- 4) Project Development
 - a. Performance Improvement Project Topic- Deferred to March email will provide additional detail to prepare for discussion. HSAG will be attending the MDHHS QIC for discussion on potential topics.
 - b. Recovery Assessment Scale-Deferred
 - c. Performance Bonus Measure

	<ul style="list-style-type: none"> • Veterans Service Navigator-Michael S MSHN's Veteran Service Navigator presented the VSN program. The BH-TEDS veteran's fields and military data was reviewed. CMHSPs shared current process. Areas for consideration for next meeting: Data points to be included in the referral; internal CMHSP process for referral to MSHN VSN; how to coordinate communication back to the CMHSP. • FUH Project Description-Health Disparities-Reviewed MHP Data, and methodology for measurement. Needs for continued monitoring were discussed and are as follows: review ICDP disparity data, review specifications for measure, reviewing MHP data quarterly; potential drill down to CMHSP level when the MHP data demonstrates a significant disparity. Additional discussion and draft project description to be reviewed in March. <p>5) MDHHS/MSHN Updates</p> <p>a. MDHHS Waiver Review-MDHHS still in process of completing the Follow Up review. Will send comment sheets with additional evidence needed when completed.</p> <p>b. HSAG Compliance Review-Currently scheduled for July 19th.</p>
<p>✓ ACTION STEPS</p>	<ul style="list-style-type: none"> • MSHN/Kim to review the sample size for potential decrease in claims and beneficiaries reviewed. • CMHSPs-Review Strategic Plan document internally to prepare for discussion in March. Notes are in Box for March Meeting. • MSHN/Sandy to send additional information related to the PIP to prepare for discussion in March. • Sandy to complete comparison of DLA-20 and Recovery Assessment-April Discussion • CMHSPs to discuss internal process for VSN referral and follow up and bring back for discussion.
<p>✓ KEY DATA POINTS/DATES</p>	<ul style="list-style-type: none"> • MSHN QIC Meeting: 3.25.2021 • MDHHS QIC Meeting: 4.7.21 • BTPR Work Group: 4.9.21 • Data Analytics:3.9.2021