



## Council, Committee or Workgroup Meeting Snapshot

### Meeting: Regional Consumer Advisory Council

<p><b>Meeting Date:</b> December 13, 2019</p> <p><b>RCAC/MSHN Attendees:</b> 21 members attended (2 attended by phone), S. Gettel (MSHN), and D. Dedloff (MSHN)</p>	KEY DISCUSSION TOPICS	
	<ul style="list-style-type: none"> <li>• Welcome &amp; Introductions</li> <li>• Review and approve October 11, 2019 meeting minutes</li> <li>• Approval of current agenda</li> <li>• MSHN Informational Items:               <ul style="list-style-type: none"> <li>○ Critical Incident Summary Report FY19Q3</li> <li>○ MSHN Behavior Treatment Oversight FY19 Q4</li> <li>○ FY19 Q3 Denial, Grievance, Appeals, Second Opinion Report</li> <li>○ RCAC FY19 Annual Effectiveness Review</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Member Engagement Activity</li> <li>• CMHSP Local Updates</li> <li>• Other Business</li> <li>• Next Meeting Agenda Suggestions</li> <li>• Adjourn</li> </ul>
<p style="color: #00A69A; font-weight: bold;">✓ KEY DECISIONS</p>	<ul style="list-style-type: none"> <li>✓ Welcome &amp; Introductions</li> <li>✓ The RCAC meeting minutes from October 11, 2019 were approved.</li> <li>✓ The current agenda was approved as written.</li> <li>✓ MSHN Informational Items:               <ul style="list-style-type: none"> <li>○ Sandy Gettel (MSHN) presented the Critical Incident Summary Report FY19 Q3</li> <li>○ Sandy Gettel (MSHN) presented the MSHN Behavior Treatment Oversight FY19 Q4</li> <li>○ Dan Dedloff (MSHN) presented the FY19 Q3 Denial, Grievance, Appeals, Second Opinion Report</li> <li>○ The draft RCAC FY19 Annual Effectiveness Review was reviewed and approved</li> </ul> </li> <li>✓ Dan Dedloff (MSHN) lead three engagement activities focused upon improving communication</li> <li>✓ CMHSP Local Updates               <ul style="list-style-type: none"> <li>○ Huron-A new doctor has been hired.</li> <li>○ The Right Door- passed out packages to seniors and reported a successful food drive.</li> <li>○ CMHA-CEI hosted a Christmas party where participants received lunch and backpacks with toiletries .</li> <li>○ SHW-Drop in center provided blankets, socks and toiletries during a nice Christmas party.</li> <li>○ SCCMHA- members reported that efforts are underway for the CMH to be a more friendly environment for service animals.</li> <li>○ Newaygo members reported a fun white elephant auction which raised money for donations.</li> </ul> </li> <li>✓ Other Business:               <ul style="list-style-type: none"> <li>○ The memo by Robert Gordon about the new approach to strengthen behavioral health was mentioned and the memo will be provided with the meeting minutes.</li> </ul> </li> <li>✓ Next Meeting Agenda Suggestions:               <ul style="list-style-type: none"> <li>○ None</li> </ul> </li> <li>✓ Adjourned</li> </ul>	
<p style="color: #00A69A; font-weight: bold;">✓ ACTION/INPUT REQUIRED</p>	<ul style="list-style-type: none"> <li>• None</li> </ul>	
<p style="color: #00A69A; font-weight: bold;">✓ KEY DATA POINTS/DATES</p>	<ul style="list-style-type: none"> <li>• Next meeting scheduled for February 14, 2020, 12:30-3:00pm at Gratiot Integrated Health Network's Lawson Center</li> </ul>	