



Council, Committee or Workgroup Meeting Snapshot

Meeting: Quality Improvement (QI) Council

Meeting Date: 3/26/2020 Phone Conference Only

*Attendance by phone

- MSHN – Sandy Gettel*
 - MSHN – Sherrie Donnelly*
 - Bay – Sarah Holsinger*
 - CEI – Elise Magen*
 - Central – Kara Laferty*
 - Gratiot –Taylor Hirschman
 - Huron – Levi Zagorski*
 - Lifeways – Gina Costa*
 - Montcalm – Sally Culey*
 - Newaygo – Andrea Fletcher*
 - Saginaw – Julie McCulloch*
 - Shiawassee –Becky Caperton*
 - The Right Door – Susan Richards*
 - Tuscola – Jackie Shillinger*
- Guests
- CEI – Bradley Allen*

KEY DISCUSSION TOPICS

- 1) Welcome and introductions-
- 2) Review & Approvals
 - a. Approve Agenda
 - b. Approve Minutes
 - c. Review QIC Action Plan (Review follow up actions items)
- 3) Performance Improvement Project (s):
 - a. RSA-Recovery Self-Assessment Provider/Administrator -
 - b. Diabetes Monitoring
- 4) Project Development/Discussion
 - a. Performance Indicator Changes
 - b. Recovery Implementation RAS
 - c. Satisfaction Survey FY20
- 7) Site Review Updates
 - a. HSAG Compliance Review
 - b. HSAG PMV Technical Meeting 3.26.2020/Timeline
- 8) MDHHS/MSHN Updates
 - a. MDHHS QIC Updates
 - b. Corona Virus MSHN Website Review
 - Procuring Personal Protective Equipment
 - c. Accurate Picture Campaign

✓ KEY DECISIONS

- 2) **Review & Approvals**-Meeting minutes and agenda approved with no changes. Review QIC Action Plan -Highlighted the MMBPIS CAP that are overdue.
- 3) **Performance Improvement Project (s):**
 - a. RSA-Recovery Self-Assessment Provider/Administrator -Deferred.
 - b. Diabetes Monitoring - CMHSPs are to document interventions on the diabetes in the QIC action plan. Fishbone diagram will be completed April 26th.
- 4) **Project Development/Discussion**
 - a. Performance Indicator Changes-Testing for the template/upload process is being completed by a few CMHSPs. CMHSPs are working with their Project Manager for completion.
 - b. Recovery Implementation RAS- Clarifying requirements
 - c. Satisfaction Survey FY20-Reviewed summary document of options explored. Recommendation was for Option #1. Continue with the MHSIP/YSS for FY19(June 2020) and FY20(March 2021). Re-evaluate and make a decision based on the system redesign. , Will go to Operation Council for approval.
- 7) **Site Review Updates**

	<ul style="list-style-type: none"> a. HSAG Compliance Review-Final Report Received. MDHHS/HSAG approval by April 22. Supporting evidence submitted by August. b. HSAG PMV Review-Technical Assistance Webinar this afternoon. A request was made to extend the deadline for data submission. A communication and materials will be distributed following the webinar this afternoon. <p>8) MDHHS/MSHN Updates-</p> <ul style="list-style-type: none"> a. MDHHS QIC- April Meeting canceled. b. Corona Virus MSHN Website Review-Reviewed website and process for obtaining answers to questions. <ul style="list-style-type: none"> • Procuring Personal Protective Equipment-CMHSPs engaged in a discussion related to the PPE resources available or lack thereof. c. Accurate Picture Campaign-A workgroup of PIHP, CMHSP and community Organizations are working with CMHA to Provide a message of the strength of our system even in the light of this crisis. Identifying the innovations that our system has developed to ensure safety and continued connections. Submit any stories that you may have to demonstrate positive actions, if desired. They can be viewed on the CMHA website.
<p>✓ ACTION STEPS</p>	<ul style="list-style-type: none"> • Sandy to complete a draft of Fishbone Diagram for the Diabetes Screening from documentation provided by the CMHSPs on the QIC Action Plan. • Information related to the HSAG PMV data submissions will be provided after the webinar to QIC and ITC members.
<p>✓ KEY DATA POINTS/DATES</p>	<ul style="list-style-type: none"> • Next MSHN QIC Meeting: April 23, 2020 • Next BTPR Work Group: April 10, 2020