

Meeting Date: 9/23/2021

***Zoom Attendance**

- MSHN – Sandy Gettel*
- Bay Arenac –Sarah Holsinger*
- CEI – Elise Magen*
- Central –Kara *
- Gratiot – Taylor Hirschman*
- Huron – Levi Zagorski*
- Lifeways –PJ Hoffman*
- Montcalm – Sally Culey*
- Newaygo – Andrea Fletcher*
- Saginaw-Holli McGeshick*
- Shiawassee –Becky Caperton*
- Tuscola – Jackie Shillinger*
- The Right Door- Susan Richards*

Guests

- CEI – Bradley Allen*
- CEI – Shaina Mckinnon*
- CEI – Tonya Seely*
- The Right Door –Jill Carter*
- MSHN SUD – (quarterly)
- GIHN Sarah Bowman
- MCN Joe Cappon
- BABH Melissa Deual
- Lifeways –Cindy Keyes
- SCCMH-Bo Zwingman-Dole
- TBHS- Lindsay Harper

KEY DISCUSSION TOPICS

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| <ul style="list-style-type: none"> 1) Welcome and introductions- 2) Review & Approvals <ul style="list-style-type: none"> a. Meeting Minutes/Agenda b. Review follow up action items 3) Performance Improvement Projects <ul style="list-style-type: none"> a. Recovery Self-Assessment b. Diabetes Monitoring 4) Performance Measure Updates <ul style="list-style-type: none"> a. Critical Incident Performance Summary b. HEDIS FUH Performance Summary c. Satisfaction Survey (YSSF and MHSIP) | <ul style="list-style-type: none"> 5) Project Development <ul style="list-style-type: none"> a. Performance Improvement Topic FY22 b. Optional PIP c. Supplement Death Reporting -Finalize. d. Behavior Treatment Data Collection e. BH-TEDS Updated Specifications 6) MDHHS/MSHN Updates <ul style="list-style-type: none"> a. HSAG PMV-Draft Report received (expected final 9.30.2021) b. HSAG PIP Waiting for final report (10.25.2021) c. HSAG Compliance Review Draft report received. d. MDHHS Follow up Review – PCP Training Process Discussion e. MDHHS QIC Updates |
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KEY DECISIONS

- 2) Review & Approvals
 - a. Meeting minutes for 8/26/2021 approved with no edits. No additions to the agenda.
 - b. Agenda Approved
 - c. November meeting changed to November 18. December meeting changed to December 16.
- 3) Performance Improvement Projects
 - a. Recovery Self-Assessment- Analysis completed. All domains were above 3.50 indicating agreement/satisfaction. Involvement continues to be the lowest score. Questions are specific to opportunities to be involved in development of policy, training etc.
 - b. Diabetes Monitoring- EQR PIP Summary was validated, however did have general comments to address. The PIP was resubmitted with 2020 HEDIS specifications. Waiting for Final Draft Report.
- 4) Performance Measure Updates
 - a. Critical Incident Performance Summary-The report was approved with discussion related to the timeliness of reporting. Deaths may be outside of the 60 days as a result of an investigation. Each CMHSP will receive a list of specific consumers who were reported outside of the timeframes. The standard was met by demonstrating a decrease in the rate of each event type.
 - b. HEDIS FUH Performance Summary-The report was approved. MSHN met the standard for each element with zero disparities between the white and the minority populations. One CMHSP requires corrective action plan.
 - c. Satisfaction Survey (YSSF and MHSIP)-Report was approved with the submission of consumers served during distribution time frame. Nine out of fourteen subscales met the standard.
- 5) Project Development
 - a. Performance Improvement Topic FY22 -Unable to finalize topic. A request was made for more time and a summary document to assist in the decision making process. Two options include: The Penetration Rate with disparities (explore methodology) and the MMBPIS Indicator 10 Psychiatric Hospital Readmissions within 30 days. CMHSPs should review the summary and provide preference by 10.15.2021.

	<ul style="list-style-type: none"> b. Optional PIP-HSAG is recommending a topic to include the MMBPIS Indicator 2 or 3. This can be used as the optional PIP. A request was made for study questions to be drafted for review next meeting.. c. Supplement Death Reporting -Approved last month. No additional discussion. d. Behavior Treatment Data Collection-The draft Data Collection will be reviewed with the BTPR Work Group 10.8.21 then with QIC in the October meeting. e. BH-TEDS Specifications -No discussion. <p>6) MDHHS/MSHN Updates</p> <ul style="list-style-type: none"> • HSAG PMV-Draft Report received (expected final 9.30.2021) • HSAG PIP HSAG Validated the Project. Waiting for final report (10.25.2021) • HSAG Compliance Review Draft report received. • MDHHS Follow up Review – PCP Training Process Discussion-Identified logistical barriers to the standard of beneficiary specific IPOS training. More discussion next month. It was suggested to collaborate with the provider network management committee to identify additional barriers. • MDHHS QIC Updates-None. Next meeting is in October.
ACTION STEPS	<ul style="list-style-type: none"> • MSHN Draft study questions for new optional PIP • MSHN to follow up with specific CMHSPs for Medicaid eligibility-SG to validate the PCE report • CMHSP to review PIP summary options and prepare to finalize in October. • RSA Interventions • CMHSPs to provide number served of the relevant population for the consumer satisfaction survey • Consumer Satisfaction Interventions • Sandy to send CI Number for outside of required reporting timelines to each CMHSP • Identify causal factors for Individual IPOS training- QI process collaborate with Provider Network. • Finalized copies of documents will be located in the QIC Meeting Folder for 9_29_2021 by next Tuesday.
KEY DATA INTS/DATES	<ul style="list-style-type: none"> • November meeting changed to November 18