

**Meeting: Quality Improvement (QI) Council**

**Meeting Date: July 25, 2019**

**\*Attendance by phone**

- MSHN – Sandy Gettel\*
- MSHN – Joe Wager
- MSHN – Sherry Donnelly\*
- Bay – Sarah Holsinger\*
- CEI – Elise Magen\*
- Central – Kara Laferty\*
- Gratiot – Lynn Charping\*
- Huron – Levi Zagorski\*
- Lifeways – Gina Costa\*
- Montcalm – Sally Culey\*
- Newaygo – Andrea Fletcher\*
- Saginaw – Julie McCulloch\*
- Shiawassee –Becky Dohring\*
- The Right Door – Susan Richards\*
- Tuscola – Jackie Shillinger\*

**Guests**

- CEI – Bradley Allen\*
- CEI – Lindsey Michalik\*
- MSHN

**KEY DISCUSSION TOPICS**

- Welcome/Introductions/Attendance
- Review & Approve Meeting Minutes and Agenda
- QIC Action Plan
- Performance Improvement Project:
  - Final Draft *Patients with Schizophrenia and Diabetes who had an HbA1c and LDL-C Test* PIP was submitted to HSAG and is in Box for your review
  - RSA-Recovery Self-Assessment Draft Administrator
  - RSA-Recovery Self-Assessment Draft Provider
- Performance Measure Update: Priority Measures Report
  - MSHN Priority Measure Report
  - HEDIS Diabetes Screen
  - HEDIS FUH (Child/Adults)
  - Performance Indicator Report FY19Q2
- Project Development/Discussion
  - HEDIS FUH Child/Adult Project Description
  - BTPRC proposed modification to process and data
- Site Review Updates:
  - HSAG PMV-Review
  - HSAG Compliance Review
  - MDHHS Autism Review
- MDHHS Updates
  - Updates form MDHHS PI Work Group
- Other
  - Primary/Secondary Contact for Projects

✓ **KEY DECISIONS**

- Welcome/Introductions/Attendance:
- Review & Approve Meeting Minutes and Agenda: Meeting Minutes and Agenda was approved
- QIC Action Plan: all CAPs have been submitted as required. Reminder to submit BTPRC Data FY19Q3 by the end of the month (July 31).
- Performance Improvement Project:
  - Final Draft *Patients with Schizophrenia and Diabetes who had an HbA1c and LDL-C Test* PIP was submitted to HSAG and is in Box for your review
  - RSA Administrator and Provider Summary was deferred.
- Performance Measure Update:
  - MSHN Priority Measure Report (Diabetes Screen) MDHHS has established a draft standard of 78.9% FY20 Contract. The standard will be based on the prior calendar year.
  - MSHN Priority Measure Report (FUH) – No new CAPs due. All but one CMHSP were above the standard. The one who fell below has submitted a corrective action plan to improve performance.

	<ul style="list-style-type: none"> <li>○ Performance Indicator Report FY19Q2-The following CMHSPs will require a corrective action plan prior to the next meeting.: BABH, CEI, Lifeways, MCN, Shiawassee, and the Right Door.</li> <li>● Project Development/Discussion <ul style="list-style-type: none"> <li>○ HEDIS FUH Child/Adult Project Description-Deferred</li> <li>○ BTPRC proposed modification to process and data-Deferred</li> </ul> </li> <li>● Site Review Updates: <ul style="list-style-type: none"> <li>○ HSAG PMV-Reviewed a summary providing preliminary results. No findings in any area. The Draft Report will be sent to MSHN by 9-10-2019. MSHN will have the opportunity to provide input and return by 9-24-2019. The Final report will be received by 9-30-2019. Thank you to everyone who participated and contributed. The amount of effort and work to provide the required documentation was noted and appreciated.</li> <li>○ HSAG Compliance Review-Case File reviews are Friday July 26<sup>th</sup>. MSHN will submit all evidence to support the standards July 29<sup>th</sup>.</li> <li>○ MDHHS Autism Review Process-Report has been received and sent out to CMHSPs. Those requiring corrective action have been notified. No additional discussion.</li> </ul> </li> <li>● MDHHS Updates-PI Work Group-Final Drafts for Indicator 2a, 2b, and 3 were reviewed. Changes include the following: the inclusion/exclusion of SUD; the calculations (counting forward instead of backwards); the reporting date reported will be the date the Biopsychosocial was completed instead of the day it started; no exceptions (however still need to collect the data); the SUD was removed from Indicator 3. Discussion and Review occurred related to the changes. No immediate concerns or feedback to MDHHS received. These have not been finalized and included in the contract as of this day. Ongoing discussion will take place at QIC to prepare for needed changes.</li> <li>● Other-Primary Secondary Contacts-Please notify Sandy of changes if you have not done so.</li> </ul>
<p>✓ <b>ACTION STEPS</b></p>	<ul style="list-style-type: none"> <li>● Performance Improvement Corrective Action Plans for FY19Q2 are due by September 26<sup>th</sup>. All have already turned in except Shiawassee.</li> <li>● PI Summary for FY19Q2 will be finalized and uploaded to BOX.</li> <li>● RSA R Summary for Providers, Administrators and Person in Recovery will be sent out when completed to be reviewed at next meeting.</li> <li>● BTPRC proposed modification to the Project Description will be sent out before next meeting.</li> <li>● Primary and Secondary Contacts sent to SG to update QIC Action Plan.</li> </ul>
<p>✓ <b>KEY DATA POINTS/DATES</b></p>	<ul style="list-style-type: none"> <li>● Next Meeting: August 22nd 10-12 at Gratiot</li> </ul>