

REGIONAL OPERATIONS COUNCIL/CEO MEETING

Key Decisions and Required Action

Date: February 10, 2020

Members Present: Chris Pinter; Lindsey Hull; Carol Mills (phones); Sharon Beals (phone); Tracey Dore; Tammy Warner (phone); Kerry Possehn (phone); Michelle Stillwagon (phone); John Obermesik; Sara Lurie; Maribeth Leonard (phone-late); Sandy Lindsey (phone)

Members Absent:

MSHN Staff Present: Joseph Sedlock; Amanda Horgan; For Applicable Topics: Leslie Thomas; Carolyn Watters; Kim Zimmerman

Agenda Item		Action Required			
	Agenda add: <ul style="list-style-type: none"> 4.e. Provider enrollment issues (C. Pinter) 				
Consent Agenda	A. Key Decisions – question as to follow up on Population Health Graph from last month: updated report provided (page 28) H. Customer Services Committee Charter – page 94 typo; will be updated and reissued.				
	After responses to issues above, all items approved as presented	By Who	N/A	By When	N/A
Credentialing and Recredentialing Workgroup Charter - Proposed	C. Watters reviewed the proposal to organize a workgroup with CMHSPs who conduct credentialing activities. MSHN must organize regional corrective actions and ensure regionally consistent systems exist for credentialing activities. .				
	Support for workgroup with intent to complete as soon as possible, minimally to address HSAG recommendations. Workgroup to report status to Ops Council in June/July timeframe. C. Watters will request representatives through CMHSP CEOs	By Who	C. Watters	By When	2.28.20
FY 20 Quality Assessment and Performance Improvement Plan and FY 19 Effectiveness Evaluation Summary Report (Link to Full Report)	K. Zimmerman reviewed the QAPIP Summary and related changes for FY20. Ops Comments: Looks thorough and appreciate the executive summary report.				
	Approved as presented; Recommend MSHN Board Approval	By Who	K. Zimmerman	By When	2.28.20
FY 19 Compliance Summary Report	K. Zimmerman reviewed the FY19 Compliance Summary Report CMHCM noted that while they approved to use it, the residential site review tool seems duplicative and administrative burdensome and will be submitting feedback to the group.				
	Approved as presented; Recommend Regional Compliance Committee and MSHN Board Approval	By Who	K. Zimmerman	By When	2.28.20
FY 20 Q1 Savings Estimates	L. Thomas reviewed the FY20 Q1 Savings Estimates; reminded the group that Revenue projections are under and expected to increase with MDHHS error corrections; and first quarter is soft and is expected to change.				

Agenda Item	Action Required				
	John requested a breakout of HSW similar to SED/CW. Revenues based on first quarter actual - projected yearly.				
	CMHs to send any known financing issues including names (retro/spenddown) if they know they are not receiving payments for them (if their CFO's haven't sent already)	By Who	CMHs	By When	2.28.20
FUA Disparity Report	A. Horgan reviewed the MDHHS report on FUA and racial disparities. MSHN will be working with MDHHS, Providers, CMHs to work on initiatives to increase FUA rates.				
	Informational Only	By Who	N/A	By When	N/A
HSW Slot Notice, Corrective Action Plan, 2019 Waiver Report	A. Horgan reviewed the email from MDHHS regarding notice of under 95% utilization of HSW slots; MSHN corrective action plan submission; and the Quarterly Waiver report. Discussed CMHs discovery and submission of new applications.				
	Informational Only CMHSPs to submit new applications as appropriate	By Who	CMHSPs	By When	Ongoing
SB 184, Disqualified Provider Policy and Behavior Tech Exclusion	K. Zimmerman reviewed the background a couple years ago related to the OIG Attorney General report on the criminal background checks for Behavior Techs. Advocacy was conducted and new bill introduced. New language that identifies all the exclusions and timeframes that is now included in our exclusion policy and consistent with Medicaid policy. K. Zimmerman will discuss the 2 new changes included in the amendment with Regional Compliance Committee and will update our current draft policy.				
	Informational Only – Policy revision will be brought back to Operations Council	By Who	N/A	By When	N/A
System Redesign Dialog/Updates	Updates beyond the conference where information gathering occurred by MDHHS John suggested a review of the community benefit and safety net; PIHPs will be discussing the system redesign – provide the public option; Possibility to use MCHE as a vehicle to respond to the state on the public option Question around non-profits and CMHs ability to form non-profits; MSHN meeting with consultants to review options				
	Discussion Only	By Who	N/A	By When	N/A
Provider Enrollment	C. Pinter requested discussion due to an employee that falls under general information for provider under exclusions and needs to make a decision. The categories are very broad and doesn't support the concept of recovery and employing recovery supports services. K. Zimmerman responded to BABH questions via email and will seek other guidance from Provider Enrollment/OIG. SCCMH also noted same concerns and had to address with affected employees.				
	Discussion Only	By Who	N/A	By When	N/A