

**Meeting Date: 5/28/2020 Phone Conference Only**

**\*Attendance by phone**

- MSHN – Sandy Gette\***
  - MSHN – Sherrie Donnelly\***
  - Bay – Sarah Holsinger\***
  - CEI – Elise Magen\***
  - Central – Kara Laferty\***
  - Gratiot –Taylor Hirschman**
  - Huron – Levi Zagorski\***
  - Lifeways – Gina Costa\***
  - Montcalm – Sally Culey\***
  - Newaygo – Andrea Fletcher\***
  - Saginaw – Julie McCulloch\***
  - Shiawassee –Becky Caperton\***
  - The Right Door – Susan Richards\***
  - Tuscola – Jackie Shillinger\***
- Guests**
- CEI – Bradley Allen\***
  - Lifeways – Phillip Hoffman\***
  - The Right Door – Jill Carter\***

**KEY DISCUSSION TOPICS**

- 1) Welcome and introductions-
- 2) Review & Approvals
  - a. Approve Agenda
  - b. Approve Minutes
  - c. Review QIC Action Plan (Review follow up actions items)
- 3) Performance Improvement Project (s):
  - a. RSA-Recovery Self-Assessment Provider/Administrator -
  - b. Diabetes Monitoring
- 4) Performance Measurement Updates
  - a. BTPRC Summary FY20Q2
- 5) Project Development/Discussion
  - a. Performance Indicator Changes
  - b. Veterans BH-TEDS Data-Narrative
  - c. Satisfaction Survey FY20
  - d. Policies/Procedures-Regional Oversight
- 6) Site Review Updates
  - a. HSAG PMV Timeline
  - b. MDHHS Waiver Reviews-Contacts/Folders
- 7) MDHHS/MSHN Updates
  - a. MDHHS QIC Updates (Next Meeting June 3)
  - b. Corona Virus MSHN Website Review
  - c. Accurate Picture Campaign-Process for submitting stories
  - d. Improving Outcomes Conference Schedule Change

✓ **KEY DECISIONS**

- 2) **Review & Approvals**-Meeting minutes and agenda approved with no changes.  
Review QIC Action Plan -Highlighted the MMBPIS CAPs that are current and overdue. Thanked all for submitting data requests required for the external reviews and performance bonus requirements on time despite the additional priorities at this time.
- 3) **Performance Improvement Project (s):**
  - a. RSA-Recovery Self-Assessment Provider/Administrator – Administration time frame May 1 to June 30. Time frame was to allow flexibility for the CMHSPs as a result of the Shelter in Place Executive Order.
  - b. Diabetes Monitoring – Deferred. Review to occur in June with Dr. Alavi.
- 4) **Performance Measurement Updates**
  - a. BTPRC Summary FY20Q2-Summary reviewed.
- 5) **Project Development/Discussion**
  - a. Performance Indicator Changes- FAQ document was updated. The following barriers for individuals requesting ABA Services were discussed: formulation of diagnosis within 2 weeks, families requesting ABA and declining supports coordination, ability to identify or document medical necessity without the evaluation for autism completed. Guidance received from MDHHS is to complete a full biopsychosocial assessment to determine eligibility and treatment needs. Emphasized documentation to support those not seen within 14 days. There is no standard and purposes is to identify system improvements.

	<p>b. Veterans BH-TEDS Data-The veteran’s narrative is included in the calculations for the performance bonus. The results will be reviewed next month for discussion of any proposed actions.</p> <p>c. Satisfaction Survey-Methods of administrations including barriers and solutions were discussed. A variety of methods will be used to accommodate the pandemic. An evaluation of the effective of the different methods used will be included in the analysis.</p> <p>d. Policies/Procedures-Deferred the review and approval of the Oversight Policies.</p> <p><b>6) Site Review Updates</b></p> <p>a. HSAG PMV Timeline-HSAG chose Saginaw, Central Michigan and CEI to participate in the HSAG PMV Review June 12<sup>th</sup>. Agenda will be sent to those CMHSPs with times of participation. HSAG will send out meeting invitation two weeks prior to review.</p> <p>b. MDHHS Waiver Reviews-Sample lists expected to be received by June 1<sup>st</sup>. 2 Webinars scheduled to review the materials, process, and answer questions.</p> <p><b>7) MDHHS/MSHN Updates-</b></p> <p>a. MDHHS QIC- Next Meeting in June.</p> <p>b. Corona Virus MSHN Website Review-Reviewed website and process for obtaining answers to questions.</p> <p>c. Accurate Picture Campaign-No discussion.</p> <p>d. Improving Outcomes Conference Schedule Change-The conference has been cancelled.</p>
<p>✓ <b>ACTION STEPS</b></p>	<ul style="list-style-type: none"> <li>• Sandy to complete a draft of Diabetes Monitoring PIP including the Fishbone Diagram.</li> <li>• Sandy to make updates MMBPIS FAQ document including confirmation of telephonic services to be included in the telehealth as a valid service for the performance Indicators.</li> <li>• CMHSPs administer the RSA Provider and Administrator Versions.</li> <li>• CMHSPs administer the Consumer Satisfaction Surveys.</li> </ul>
<p>✓ <b>KEY DATA POINTS/DATES</b></p>	<ul style="list-style-type: none"> <li>• HSAG PMV June 12<sup>th</sup></li> <li>• Next MSHN QIC Meeting: June 25, 2020 via zoom</li> <li>• Next BTPR Work Group: June 12, 2020 cancelled rescheduled to June 26<sup>th</sup>, 2020.</li> </ul>