

Meeting Date: 7/23/2020

***Attendance by phone**

- MSHN – Sandy Gettel***
- MSHN – Sherrie Donnelly***
- Bay Arenac – Sarah Holsinger***
- CEI – Elise Magen***
- Central – Kara Laferty***
- Gratiot –Taylor Hirschman**
- Huron – Levi Zagorski***
- Lifeways – Gina Costa***
- Montcalm – Sally Culey***
- Newaygo – Andrea Fletcher***
- Shiawassee –Becky Caperton***
- Tuscola – Jackie Shillinger***
- Guests**
- CEI – Bradley Allen***
- Lifeways – Phillip Hoffman***
- The Right Door – Jill Carter***
- Saginaw-Holli McGeshick***

KEY DISCUSSION TOPICS

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| <ul style="list-style-type: none"> 1) Welcome and introductions- 2) Review & Approvals <ul style="list-style-type: none"> a. Approve Agenda b. Approve Minutes c. Standards for productive zoom meetings d. Review QIC Action Plan (Review follow up actions items) 3) Performance Improvement Project (s): <ul style="list-style-type: none"> a. Recovery Self-Assessment b. Diabetes Monitoring 4) Performance Measure Updates <ul style="list-style-type: none"> a. FUH Child/Adult b. Diabetes Screening c. MMBPIS FY20Q2 d. Critical Incidents FY20Q2 (partial acceptance discussion) e. National Core Indicators | <ul style="list-style-type: none"> 5) Project Development/Discussion <ul style="list-style-type: none"> a. Performance Indicator Changes-FAQ Updates. b. Consumer Satisfaction – Method of administration c. Recovery Assessment Scale FY21 e. Veterans BH-TEDS Data-Military Field Validation Feedback f. ABD Standardized Data Elements Discussion g. Reporting Emergency Physical Interventions 6) Site Review Updates <ul style="list-style-type: none"> a. MDHHS Waiver Reviews-Discussion 7) MDHHS/MSHN Updates <ul style="list-style-type: none"> a. MDHHS QIC Updates (Next Meeting June 3) b. Corona Virus MSHN Website Review |
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✓ **KEY DECISIONS**

- 2) **Review & Approvals**
No additions to the agenda. Meeting minutes from 6.25.2020 approved with no edits. QIC Action Plan reviewed. Those areas that require action were highlighted.
- 3) **Performance Improvement Project (s):**
 - a. **Recovery Self-Assessment**-all CMHSPs participated. RSA Summary Report will be reviewed in August.
 - b. **Diabetes Monitoring**- MSHN's performance was 34% for those who have a diagnosis of schizophrenia and diabetes and have received a HbA1c and LDL test. MSHN did not reach the goal of 36%. Five CMHSPs did not meet the standard/goal and will need to review their data identifying causal factors and interventions.
- 4) **Performance Measure Updates**
 - a. **FUH Child/Adult**- MSHN demonstrated a 69.14% for adults and a 73.95% for children. All CMHSPs performed above the standard for FUH adults. Two CMHSPs performance below the standard for FUH children.
 - b. **Diabetes Screening**-MSHN demonstrated a 79.89% which is a decrease from last quarter. Ten of the twelve CMHSPs demonstrated a decrease during this last quarter.
 - c. **MMBPIS FY20Q2**-MSHN has demonstrated improvement or stayed the same in the following indicators: Indicator 1 Children; Indicator 3 IDD Adult; Indicator 4a Children and Adults; and Indicator 10b Adults. Indicator 2 is below in 1 population and Indicator 3 is below the standard for 4 populations. Improvement was demonstrated for DDA, however, continues to be below the desire performance level.
 - d. **Critical Incidents FY20Q2** -Partial Acceptance of the critical incident files was discussed. All files submitted and status of, will be tracked on the QIC Action Plan.

	<p>e. National Core Indicators-2018-2019 Michigan Report was received. A comparison will be completed for 2017-2018 and 2018-2019 in August. Over 4 hundred records in Michigan were included, therefore the results can be generalized though out the State.</p> <p>5) Project Development/Discussion</p> <p>a. Performance Indicator Changes-No issues or updates noted reported.</p> <p>b. Consumer Satisfaction – No discussion</p> <p>c. Recovery Assessment Scale FY21 -Project Description/Instructions will be reviewed in August. The RAS from 2017 will be used with an additional 4 questions. This will be implemented in FY21.</p> <p>e. Veterans BH-TEDS Data-Proposed validations as developed by MDHHS for the following veterans' fields were reviewed: Most recent military Era; Branch service; Family Military Service; Client Family enrolled /connected to the VA/Veteran resources/other support & service organizations. No immediate issues identified. Feedback will be received until end of business day on Tuesday July 28th.</p> <p>f. ABD Standardized Data Elements Discussion-Dan D provided background on the Adverse Benefit Determination growth areas from the most recent Compliance External Quality Review. A request was made to consider standardized data elements when requesting a list of ABD for oversite monitoring during the delegated managed care site review. A draft template with data fields was presented for review by Dan D. The purpose was to obtain support for further development. The implementation of oversight was written as part of the HSAG Compliance Review Corrective Action Plan.</p> <p>g. Reporting Emergency Physical Interventions -Emergency Physical Intervention should be reported per technique/intervention not per episode as written in the Project Description. It is unknown if all are reporting as indicated. This will be reviewed at BTPR Work group for ongoing legitimacy or to determine if a change is recommended.</p> <p>6) Site Review Updates</p> <p>a. MDHHS Waiver Reviews-Currently 2 CMHSPs have been reviewed. Areas requiring some additional follow up were discussed. MDHHS also indicated that ranges in the IPOS for amount scope and duration would no longer be accepted after this year. Additional discussion to occur regarding this change.</p>
<p>✓ ACTION STEPS</p>	<ul style="list-style-type: none"> • Provide feedback for the Veterans Proposed validations by Tuesday July 28th. • CMHSPs submit Corrective Action Plans for the following measures: Diabetes Monitoring, FUH, MMBPIS. Due August 27th. • CMHSPs administer the Consumer Satisfaction Surveys by July 31st. Submit Data before August 28th. • CMHSPs to submit Behavior Treatment Data by July 31st. • Prepare to further discuss the potential development of the standardized data elements for Adverse Benefit Determination.
<p>✓ KEY DATA POINTS/DATES</p>	<ul style="list-style-type: none"> • Consumer Satisfaction administration June 1-July 31. • MSHN PIP Diabetes Monitoring resubmission due August 14th. • MDHHS SUD and Waiver Review July 13-August 21, 2020. • Next MSHN QIC Meeting: August 27, 2020 via zoom • Next BTPR Work Group: August 14, 2020 via zoom • BTPRC Data due July 31, 2020