Clinical Leadership Committee & Utilization Management Committee
Thursday, August 27, 2026, 1:00pm-3:00pm
Meeting Materials: 2026-08 | Powered by Box
Zoom Link: https://us02web.zoom.us/j/7242810917
Meeting ID: 724 281 0917

FY 2026 Meeting Calendar *(All meetings via videoconference unless otherwise noted)*

October 23	January 22	April 23	July 23
November 20	February 26	May 28	August 27
December – No Meeting	March 26	June 25	September 24

*(*The minutes shall reflect additional clarity when discussion focuses on the adoption, review, and approval of clinical practice guidelines, policies, and procedures.*)
***Standard**: title of document, summary of changes, key discussion points, questions/concerns, proposed revisions, outcome.
Upcoming Deliverables:

Attendees:
MSHN: Todd Lewicki, Skye Pletcher
Bay: Joelin Hahn, Nicole Sweet, Karen Amon
CEI: Tim Teed, Drew Kersjes, Gwenda Summers, Shana Badgley
Central: Angela Zywicki, Jennifer McNally
Gratiot: Sarah Bowman, Taylor Hirschman
Huron: Agnes Bissett
Lifeways: Shannan Clevenger, Jennifer Fitch, Allison Singer, Jeff Caler
Montcalm: Melissa McLaren, Gwen Alwood
Newaygo: Heather Derwin, Meshelle Burrows, Denise Russo-Starback
Saginaw: Erin Nostrandt, Kristie Wolbert, Jen Kreiner, Vurlia Wheeler
Shiawassee: Crystal Cranmer, Gina Fortino, Vickey Hoffman
Right Door: Amanda Eveleth, Kris Hamilton
Tuscola: Sheila Canady, Josie Grannell

Consent Agenda (*Informational unless committee members would like to discuss)
1.

Joint Topics
1. Welcome, Roll Call, & Announcements
2. Approval of July Minutes; Additions to August Agenda, MSHN staff update
3. MHEF Predictive Modeling Project
4. Youth Crisis Residential Feasibility Study
5. Conflict Free Access & Planning and Utilization Management Discussion
6. Procurement Update
7. Consumer-Driven Virtual Appointment Recording
8. WHODAS Pilot Update (LifeWays, Shiawassee)
9. PCE Enhancements
10. HCBS Updates
11. Pre-Authorized Services/Shortened Timeframe (10/1/2026)

CLC Topics

UMC Topics

Parking Lot

Agenda Item		Action Required			
CONSENT AGENDA	None				
	Next steps:	By Who		By When	
JOINT – Approval of July	**Approval of July 2026 Minutes - Approved**				

2026 Minutes; Additions to August Agenda, MSHN Staff Update	**Additions to August Agenda –** Discussion topic related to Pre-Authorized Service/Shortened Timeframes (10/01/2026) **MSHN Staff Update**				
	Next steps:	By Who		By When	
JOINT – MHEF Predictive Modeling Project	Checking in with the CMHSPs on whether any have gone into ICDP to review the functionality. Going through the Care Pathways documents as well as reviewing the outreach letter. - Reviewed documents in Box folder: Predictive Modeling Care Pathways o DRAFT_Prodictive Modeling Pathways document was reviewed, and live edits were made to outline steps agreed upon by CMHSPs related to outreach care pathways workflow. Q: Have any of the CMHSPs gone into the report to review or explore the functionality? A: Several CMSHPs shared that they don't have feedback yet due to issues with accessing the report. Many have emailed the support desk for help. Some access issues have been resolved, and staff plan to review the report soon. If you need help desk support, contact ICDP Support <icdpsupport@ztscorp.com> Central and Newaygo are waiting to receive their user list and gain access. HBH has requested that MSHN address this initiative as we do not have the capacity to take on a project of this nature. Tuscola is planning on MSHN to do the outreach. Tuscola shared they only have 3 beneficiaries listed on their report. A few of the individuals identified SUD risk, however Tuscola has not identified the individual as meeting SUD dx/criteria. - MSHN will look into situations and follow-up with developers If CMHSPs have additional feedback on the letter or process, please email Skye and Todd.				
	Next steps: Tuscola shared they only have 3 beneficiaries listed on their report. A few of the individuals identified SUD risk, however Tuscola has not identified the individual as meeting SUD dx/criteria. - MSHN will look into situations and follow-up with developers In the Consumer Letter, explain why the Patient Demographic and Consent to Release Information form is being requested. Can we exclude the Consent to Release Information form if not needed for coordination of care? Should the Medicaid Health Plan be CC'd on the letter to make them aware of the	By Who:	Todd/Skye	By When	

	outreach and inclusion of MHP contact info in the letter. Q: Will MSHN do any follow-up on the letters to gauge effectiveness of outreach? A: Yes, the outcomes area of the concept paper is still in development. It is anticipated that follow-up and engagement related to the letter will be part of outcomes. Q: Clarification requested for number of referrals per month/per quarter. If list is coming per quarter, would amount to 10 cases per category for the quarter. So, 30 cases total, however, that represented the quarter. It would also amount to 10 per month in that quarter. A: MSHN will clarify the number of referrals sent per month/per quarter and provide an answer via email to group.				
JOINT-Youth Crisis Residential Feasibility Study	Walking through the interactive report for committee feedback. Discussion of the Network Adequacy Assessment and the lack of youth crisis residential services. Only one provider available in the whole state for this service. This type of service also has a high level of staff turnover. Feasibility study- MSHN worked with TBD Solutions to create this report based on historical utilization in the MSHN system. Todd walked the committee members through this report to demonstrate its interactive capabilities.				
	Next steps: Todd will send the report to committee members in Box. Request members to review the report and edit inputs in order to fully understand the assumptions this report has been built upon. Link to Report found here.				
JOINT – Conflict Free Access & Planning and Utilization Management Discussion	HCBS services via the approved three C-Waivers and the 1915(i) SPA indicate that MDHHS requires PIHPS to be responsible for utilization management of services covered under the scope of CFA&P implementation and the PIHP cannot delegate their authorization and utilization management responsibilities to other entities. Ops Council has formed a workgroup to produce general parameters for a regional plan to comply with CFAP requirements. They will provide guidance to CLC/UMC and request that we take that guidance and develop a more detailed plan to implement/operationalize our regional CFAP compliant UM processes.				
	Next steps: N/A	By Who	N/A	By When	N/A
JOINT – Procurement (standing agenda item)	No update Todd Lewicki discussed PIHP RFP being projected for release on the DTMB Bid Opportunities webpage. The estimated bid date is listed as August of 2026 with no additional details at this time.				
	Next steps: N/A	By Who	N/A	By When	N/A

JOINT- Consumer-Driven Virtual Appointment Recording	Incidents where consumers have been recording their visits with their prescribing providers. Do other CMHSPs have a policy they would be willing to share related to the recording of patient visits by patients themselves? MCL 750.539c is the law that addresses this. Michigan courts interpret this to mean that a patient cannot eavesdrop of their own conversation and are not violating the law by recording without the knowledge of the physician. This could be enforced, however, through agency policy. Request from other PIHPs to see if they have any policies/procedures regarding these items. Reports from other CMHSPs that Michigan allows recording of conversations as long as one person is aware of the recording. Central reported that they add something in their consent with the annual consent stating that CMHSPs staff should be aware of any recording.				
	Next steps: Members are requested to share any consent, policy/procedure language their CMHSPs currently have. Send to Todd who can share with the full group.	By Who	All	By When	As able
JOINT- WHODAS Pilot Update	Holding to hear of any updates from LifeWays and Shiawassee. Pilot awareness continues to increase. Feedback includes additional staff training is needed, and consumer engagement varies based on consumer level of functioning.				
	Next steps: N/A	By Who	N/A	By When	N/A
JOINT- PCE Enhancements	Agreement during August meeting to move forward with developing a subgroup of volunteers to work on a standardized assessment template. Reaffirm group's desire to move forward and solicit volunteers. Subgroup has begun to meet. Hopeful that in 3 more meetings there will be a template for the group to review.				
	Next steps: Contact Sarah Bowman from GIHN if you would like to join the group for input.	By Who	All	By When	If needed
JOINT- HCBS Updates	Provider training-MDHHS has scheduled two trainings (9/21: 10am-12pm, 9/29: 1pm-3pm) and will be sharing two more dates. Note that the actual registrations have not been sent, the 9/21 and 9/29 info is forthcoming. MDHHS will be sending the Provider training slides to the PIHPs. Comprehensive core rights triennial review being shared. CMS has approved funding for the CRM to be used for HCBS compliance activities. Providers will have to be trained annually, and there needs to be a way to completion and questions related to the training.				
	Next steps: Can training be posted to Improving MI Practices for all providers to have access to the training. Another training platform to investigate is CenTrain - Articulate Training, used by CMHCM. Accessible on their website under the Provider tab	By Who	Todd	By When	
JOINT- Pre-Authorized Service	Requesting clarification on what is considered a pre-authorized service. LifeWays asked about how to differentiate between actual denials and denials based on timeframes for prior auths.				

	Next steps: Request for Skye to resend the data request with specifics regarding what is considered a pre-authorized service. Additional questions emailed to Skye-request for answers to be shared with all UMC members.	By Who	Skye	By When	As soon as possible