



Clinical Leadership Committee & Utilization Management Committee

Thursday, February 23, 2022, 1:00pm-3:00pm

Meeting Materials: [2-23-2023 Meeting Materials | Powered by Box](#)

Zoom Link: <https://uso2web.zoom.us/j/7242810917>

Meeting ID: 724 281 0917

FY 2023 Meeting Calendar *(All meetings via videoconference unless otherwise noted)*

October 27	January 26	April 27	July 28
November 17	February 23	May 25	August 25
December – No Meeting	March 23	June 22	September 28

Upcoming Deliverables:

Attendees:

MSHN: Todd Lewicki, Skye Pletcher

Bay: Karen Amon

CEI: Elise Magen, Gwenda Summers, Shana Badgley, Joyce Tunnard

Central: Julie Bayardo, Angela Zywicki, Deb Miller, Renee Raushi

Gratiot: Taylor Hirschman, Sarah Bowman

Huron: Natalie Nugent, Levi Zagorski

Lifeways: Cassandra Watson

Montcalm: Julianna Kozara

Newaygo: Kristen Roesler, Denise Russo-Starback, Annette Binnendyk

Saginaw: Erin Nostrandt, Kristie Wolbert, Vurlia Wheeler

Shiawassee: Jennifer Tucker

Right Door: Julie Dowling, Susan Richards

Tuscola:

Guests:

MSHN:

KEY DISCUSSION TOPICS

JOINT TOPICS

1. Welcome & Roll Call
2. Review and Approve January Minutes, Additions to Agenda
3. Conflict-Free Access Planning Workgroup (Standing Update)
4. Regional Catastrophic Crisis Response Plan
5. MDHHS Audit Finding Appeal: Service Amounts/Ranges
6. MSHN Out-of-State Placement Policy Proposed Revision
7. MSHN Inpatient Psychiatric Hospitalization Standards Policy Review (COFR)
8. FY23-24 Strategic Planning Discussion

CLC TOPICS

9. FY23 MSHN Balanced Scorecard Review
10. CLC Survey Results
11. MiSMART Memo
12. ARPA Staff Incentive Money

UMC TOPICS

13. UMC Survey Results
14. NEW Draft Service Authorization Denials Report Procedure
15. ACT Utilization Report

<p>JOINT – Approval of January Minutes; Additions to Agenda</p>					
		By Who		By When	
<p>JOINT - Conflict-Free Access & Planning</p>	Standing Agenda Item – Monthly workgroup updates as needed. CFAP Workgroup indicated that they will be sure to include SUD expertise in planning activities going forward. MDHHS revised implementation timeline to go through October 2024				
	No action needed at this time	By Who	N/A	By When	N/A
<p>JOINT – Regional Catastrophic Crisis Response Plan</p>	Discussion about possible regional Critical Incident Stress Management (CISM) model. Some CMHSPs acknowledged difficulty keeping CISM teams up and running over time; perhaps a regional team might be easier to maintain. Any CMHSP in the region could request assistance for the regional team to deploy and serve as support/backup to the local CMHSP. Important to consider training approach and use evidence-based response model (suggestion: mental health first aid). Also consider State of MI healthcare coalition/emergency response regions; important to coordinate efforts				
	Support from CLC and UMC for MSHN to move forward with drafting a proposal. Todd and Skye to bring back draft summary/proposal for committees to further refine in March	By Who	Skye/Todd	By When	March 30
<p>JOINT – MDHHS Audit Finding Appeal: Service Amounts/Ranges</p>	Informational Update. MDHHS continues to reject MSHN’s appeal and consider the matter closed. MSHN is seeking an outside legal opinion regarding potential recourse/next steps. CMHSPs could continue to proceed as normal for the time being.				
	No further action needed at this time	By Who	N/A	By When	N/A
<p>JOINT – MSHN Out-of-State Placement Policy Proposed Revision</p>	Proposed revision to remove language requiring MSHN and/or MDHHS prior approval for out-of-state inpatient psychiatric hospital placement.				
	There was support to make the change and remove inpatient psychiatric hospitalization.	By Who		By When	
<p>JOINT - MSHN Inpatient Psychiatric Hospitalization Standards Policy Review (COFR)</p>	Existing regional policy pertaining to COFR situations and inpatient hospitalization: Service_Delivery_System_Inpatient_Psychiatric_Hospitalization.pdf (midstatehealthnetwork.org)				

	Are there existing challenges that the policy does not currently address? Discussion of CMH practices and any support needs from MSHN related to COFR				
	Most issues are occurring from out of region. It is best when the CMH can work out the process supportively. This issue may be carried forward to a possible statewide PIHP UM group. There remain case by case situations that need attention. No changes needed at this time to regional policy/procedure.	By Who	N/A	By When	N/A
JOINT – FY23-24 Strategic Planning Discussion	Broad discussion about key assumptions and priority areas including continued focus on services for children/families; need for appropriate community-based placements for individuals with complex behavioral needs and/or medical acuity; continued staffing challenges;				
		By Who		By When	
CLC – MSHN Balanced Scorecard	Review FY22 Final performance; Discuss inclusion of metrics for FY23				
	CLC continued to review the BSC document and clarified further expectations for measures.	By Who		By When	
CLC – Council/Committee Survey Results	Review and discuss next steps, if applicable				
	Shared and provided in Box. Todd to share any highlights that might need to be addressed for improvement.	By Who		By When	
CLC – MiSMART Memo					
	MiSMART memo was provided and explained for its purpose.	By Who		By When	
UMC – Council/Committee Survey Results	Review and discuss next steps, if applicable.				

	Shared and provided in Box. Committee recommends minor changes to meeting facilitation to provide for more separate committee breakouts to ensure that UM-specific reports and content have adequate time. No additional action needed at this time.	By Who	N/A	By When	N/A
UMC – NEW Draft Service Authorization Denials Report Procedure	New draft procedure for committee review and feedback				
	Reviewed and discussed draft procedure. UM Committee members will share draft procedure and gather feedback internally at their organizations. Approval of draft procedure will be requested at March UM Committee meeting	By Who	All	By When	March 23
UMC – ACT Utilization Report					
	Please review for further discussion at March meeting. Proposal to set a performance benchmark to address average time per week/per consumer.	By Who	All	By When	March 23
ARPA Staff Financial Incentives	What are CMH plans on how it will be used? Open conversation for input and insight.				
	This will be carried forward to the next meeting and sent to the group in an email for feedback and input.	By Who		By When	