

Regional Operations Council/CEO Meeting
Key Decisions and Required Action
Date: July 17, 2017

Members Present: C. Pinter, S. Lurie, M. Geoghan (11:55), T. Quillan (phone), J. Obermesik, L. Hull, S. Prich, S. Lindsey, S. Vernon, R. Lathers (phone), S. Beals (phone-left early) and M. Leonard.

Members Absent:

MSHN Staff Present: A. Horgan, L. Thomas

Agenda Item		Action Required			
Agenda	Approved				
Consent Agenda	<p>Approved:</p> <p>Pulled the HCBS Provider Assessment Timeline for discussion under C.</p> <p>Questions:</p> <p>Related to pg. 11 “closing the door” – what does this mean.</p> <p>Related to pg. 12 Waiver extension holding up changes – clarification of changes.</p> <p>Item 7. Larger site review process – what is this?</p>				
	Todd Lewicki, MSHN Lead to attend meeting next month to give an update on discussions related to HCBW	By Who	Todd Lewicki	By When	8.7.17
Fiscal Intermediary Management Proposal	<p>From June meeting: Table till 298 and prepare proposal with more details for discussion (including provider capacity) and resolution at July meeting.</p> <p>MSHN requested endorsement of the FI Contract Template, FI Supplier Performance Standards and the attached proposal of the July 2017 Ops Meeting.</p> <p><i>Discussed Ops Comments/Feedback:</i> : Single contract a concern, not supportive of claims, and compliance; concern with blended model, keep it clear that delegated function; format and standardization support; concern we are stepping away from the delegation grid; some concern as well with FI’s that a CMH has had compliance risk; didn’t see the benefit to the CMH; legal issue with payment if they don’t have a contract; don’t support centralization of service delivery; wonder about the vision of centralized contracts and does that put us somewhere/benefit to the politics in the</p>				

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	<p>future. We need to keep our public system – contract administration at CMH. Feels of MSHN operational creep on the delegated functions and our foundation.</p> <p><i>Summary Recommendation:</i> There was consensus among the CEO's to recommend that MSHN implement a standardized contract, regional auditing tool and a regional audit process but that the CMHSPs would continue to contract with the FI (as opposed to MSHN holding the contract).</p>				
	MSHN to ensure all feedback included in contract revisions Final version to be sent out to Ops Council at next meeting	By Who	Carolyn Watters	By When	7.31.17
Financial Performance and Projections through May 2017	<p>Corrected financials were distributed Friday, 7.14.17. Leslie reviewed the May 2017 Financial Reports</p> <p>Discussed draft rate setting figures from Milliman. Finance council will review along with Dale Howe and decide what projections to use for budgeting.</p>				
	Informational Only	By Who	NA	By When	N/A
Regional Veterans Navigator Update	Board approved VA contract with The Right Door. Kevin Thompson will be the regional Veteran Navigator. He will be working under Dani Meier to define regional process and procedures. A workplan is due to MDHHS within 30 days. 21k for FY17 & 94k for FY18				
	Informational Only	By Who	N/A	By When	N/A
Gain for SUD Screening and Assessment	Topic is on the PIHP Contract Negotiation as an item for discussion. MDHHS requests FY18 training year and FY19 requirement. Part of the 1115 Waiver – single assessment tool.				
	MSHN will send out information on the GAIN assessment	By Who	A.Horgan	By When	7.20.17
Saginaw Cash Advance Implementation Update	Saginaw is paying as agreed on FY15 settlement. Fieldwork for the audit is finished and MSHN is expecting a preliminary draft soon. The report along with any recommendations will be reviewed with				

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	Saginaw, and the final shared with Ops and MSHN Board of Directors				
	Informational Only	By Who	N/A	By When	N/A
Saginaw Cost Containment – Follow up	<p>Saginaw submitted an updated cost containment plan, June 30 (original submission May 31)</p> <p>No projected cost savings or targets. Plan appears to be reasonable and Saginaw with report bi-monthly on the progress and related cost savings.</p> <p>Sandy questioned on HMP and cost containment plans, are they required for all? MSHN to review and discuss.</p>				
	MSHN to review cost containment process for HMP related to all CMHSPs.	By Who	J. Sedlock / L. Thomas	By When	7.31.17
Section 298	<p>Governor signed budget on Friday. Small vetoes were included. 50 cent raise for direct workers included. Stated he considered several boilerplate sections in both bills unenforceable...if the DCW isn't used for its purpose it would be deducted from the PIHPs next fiscal year budget.</p> <p>CEOs of the CMHs/PIHPs met July 12 to discuss post 298 strategies and to develop a general consensus around the strategy. Reviewed 298 language and principals. Discussed public sector pilots and related development strategy's, pilot project infrastructure and any litigation, regulatory strategy.</p> <p>There may be a follow up meeting at the next Directors Forum.</p> <p>There will be a survey coming out to update the information regarding integration efforts already occurring and future pilots. We need to include all integration efforts and ensure a strong response to our system.</p> <p>Discussed future strategy: How do we design our system to support the initiatives and the public system?</p>				

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	<ul style="list-style-type: none"> Clinical integrated outreach towards clinical protocol development of the service side. Counties should support the CMH system with Legislative action. Support turning on the care coordination codes <p>Discussed MHP/PIHP work and the topic will be on the agenda next month. Request Skye, MSHN's lead to discuss details on the project.</p>				
	MSHN to send out Gongwer article regarding the budget	By Who	A.Horgan	By When	7.18.17
Regional Children's Crisis Residential Program Development	<p>Sarah Lurie – CEI runs Apple Tree which is a crisis residential program, struggling to find psychiatric care. CEI has a need for a crisis residential program, couldn't fill capacity though. Has the facilities and the provider. Startup cost will need to be considered.</p> <p>Is there a regional need? Questions: LOS? Single home? 4-beds avail for region? Private beds?</p> <p>Dave Beck opening one in Roscommon? North of our region.</p>				
	S. Lurie will send out information including proposed rates. CMHSPs will respond with questions.	By Who	S. Lurie	By When	7.31.17
HCBS Expenditures to Achieve Compliance, CMHSP Payment Responsibility	<p>Follow up to a previous request to see areas of improvement regarding physical/accessibility changes to settings.</p> <p>CMHSP to follow contractual provisions as indicated with the Provider in determining financial responsibility for expenses incurred to address compliance.</p> <p>B surveys were scheduled to go out July 17, postponed a week.</p> <p>Beginning July 3rd and continuing into the next four weeks, Mid-State Health Network (MSHN) will be sending the Out of Compliance letters to our providers. Each HCBS CMH Coordinator</p>				

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	<p>will be copied in on all communication if the particular beneficiary is receiving services from your agency.</p> <p>CMHSPs are reporting they are not being copied on the letter, heightened scrutiny and they don't have a copy of the CAP template.</p>				
	MSHN to ensure letters are being copied to CMHs, along with heightened scrutiny and CAPs.	By Who	A.Horgan	By When	7.19.17
MSHN Utilization Management Reporting Schedule	<p>Follow up from previous discussion regarding current reports/data being tracked.</p> <p>Informational feedback: Reports all should include headers, dates, larger print. Concern: UM follow up requirements on the CMH related to outliers. How are we managing and prioritizing this year?</p> <p>Sort and categorize by level of measure so Ops can see progress. Support the CAP process if there is an outlier as a region compared to state benchmarks.</p>				
	Topic will be on agenda for next month with more information.	By Who	A.Horgan	By When	8.1.17
SIS Completion, Refusals, Corrective Action Plan	<p>MSHN updated figures as of 7.12.17 – 74% compliant. Huron has added an assessor – July training, mid-August should be available.</p> <p>Montcalm added an assessor – She will also be assigned to Gratiot, Right Door and Newaygo. This diverts Rosemary to focus back on Clare, Isabella, Mecosta, and Osceola counties and Lindsey to Jackson and Hillsdale counties.</p> <p>Frank has retired from CEI. Informed Karla Block (Director of DD Services) of MORC new assessor training in July. Position posted at CEI, but CEI will try to fill gap with Amanda Koch, as appropriate.</p> <p>Concerns with not meeting the 85% requirement. MSHN is not sure how the state will handle a penalty for not meeting the deadline at this point. This is a delegated function, with direct CMH – CMH contracts.</p>				

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	MORC is available per MSHN contract to complete assessments. Discussed SIS assessments and if MSHN should be giving feedback to MDHSS on these requirements and the process.				
	CMHs to follow up and ensure compliance with 9.30.17 deadline.	By Who	CMHSPs	By When	7.31.17
ZTS/ICDP Clinical Licenses - Training	Training plan included in packet – page 49 – Reviewed at Ops in early spring. Tentative schedule on page 52. No feedback on the training plan Need to Identify CMH ICDP Champions 28-Jul-17 Concern that the data still doesn't show Medicare Information. CMH would like to see how physical health would be included in the training.				
	Training plan approved. CMHSPs to identify ICDP Champions for Clinical Licenses. MSHN to send an email with requests for Champions.	By Who	CMHSPs A.Horgan	By When	7.24.17 7.20.17
Mental Health Parity and Addiction Equity Act Overview Survey	Draft survey in packet. Received final survey on 7.13.17. Michigan Parity Survey Tool for PIHPs to give MDHHS information regarding PIHP treatment limitations so they can work to ensure compliance with the Parity Regulations issued by CMS in 2016. Todd Lewicki will be requesting information as we operate with a delegated model. Some will be N/A as MSHN will complete. Need to identify CMHSP contact for survey completion asap so MSHN can send out. Due August 11 to MDHHS.				
	CMHSPs to identify contact person for survey completion. MSHN to send out email with instructions, completion due date and submission format.	By Who	CMHSPs A.Horgan	By When	7.21.17 7.18.17
NCQA Readiness/Planning/CMHSP Engagement Discussion	The Mihalik Group, consultants for NCQA completed the Readiness Assessment at MSHN, LRE and Region 10. Region 10 is moving forward with 2017 standards and application. MSHN's				

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	<p>recommendation from the consultants would be application of 2018 standards. MSHN initial planning is for FY19 application.</p> <p>Region 10 has conducted the 3day education session for their staff and CMHSPs. MSHN and LRE to schedule yet. Discuss CMH involvement.</p> <p>MBHO: QM, UM, CC, Rights, Credentialing & Delegation</p> <p>Strengths: Access to regional data, ZTS. Weakness: Lack of Medical Director (to begin August 2018 – Dr. Alavi – works at LifeWays as well) and the amount of delegation. Delegation is not a concern, but NCQA requires the monitoring and assurance as if it were not delegated.</p> <p>Some areas that MSHN can work on jointly with LRE. Considering a joint project manager. We are also staying connected to Region 10's work.</p> <p>This may be a strategy that our region should consider in terms of PIHP accreditation.</p> <p>Clinical Integrated Networks should be a strategic move under NCQA.</p>				
	More discussion and details on report at future Operations Council meeting.	By Who	N/A	By When	N/A
Other Discussion Items	MDHHS communicating with staff directly, concerns about the demands, leaving out PIHP, etc. Ex. PSP,				
	MSHN will continue to communicate this concern with MDHHS	By Who	N/A	By When	N/A