

Regional Operations Council/CEO Meeting
Key Decisions and Required Action
Date: August 21, 2017

Members Present: C. Pinter, S. Lurie, T. Quillan (phone), J. Obermesik, L. Hull, S. Prich, S. Lindsey, S. Vernon, R. Lathers, S. Beals and M. Leonard.

Members Absent: M. Geoghan

MSHN Staff Present: J. Sedlock, A. Horgan, L. Thomas

Agenda Item		Action Required			
Agenda	Approved: Prioritized items due to length of packet				
Consent Agenda	Note CSC Charter approved annual review				
	All items approved with no removals or discussion.	By Who	N/A	By When	N/A
Service Delivery System Policy – Inpatient Psychiatric Hospitalization Standards <ul style="list-style-type: none"> Statewide Psychiatric Inpatient Monitoring 	<p>Reviewed Policy and related documents included in the packet. FY18 inpatient contract standard expected to be utilized in our region along with BAA (from MSHN) – CMHs may need to extend current contract to allow for FY18 standard contract to be utilized. Customization can be done in an attachment that describes local process.</p> <p>Discussed clarification of responsibility to find inpatient bed.</p> <p>Provider – Inpatient Unit; Screening Unit: CMHSPs</p> <p>Provider monitoring policy and procedure will be distributed next month.</p>				
	<p>Ops adopts the Service Delivery Systems Policy (with noted clarifications in definitions) – Inpatient Psychiatric Hospitalization Standards page 83 in packet – MSHN to move this to the next step in Policy approval (MSHN Policy Committee)</p> <p>Ops recommended the contract be emailed out for review after legal review is completed to allow for finalization and use for FY18 (as opposed to waiting till September Ops meeting) – 10 day turnaround</p>	By Who	<p>A.Horgan</p> <p>J. Sedlock</p>	By When	<p>9.30.17</p> <p>8.25.17</p>
FI Contract Template	Link included in the budget for CMH to review and use				
	MSHN will send out a formal memo that summarizes the decision to utilize the standard FI contract for FY18.	By Who	J. Sedlock	By When	8.25.17

Agenda Item		Action Required			
MSHN Balanced Scorecard Review	<p>Reviewed the June results of the Operations Council Balanced Scorecard Measures.</p> <p>Question related to last measure and Finance council reviewing the codes. Should clinical staff be more involved. Leslie clarified the Finance council requested CFOs work local with their staff.</p>				
	Informational	By Who	NA	By When	N/A
Direct Care Worker Wage Increase	<p>John requested clarification on the DCW roll out. MSHN waiting on rates to be included in the Milliman rates. MSHN holding until funds included in the rates and clarification by MDHHS. Reiterated regional agreement that no CMHSP will implement DCW Wage Increase until funded by the Department and passed to CMHSPs through MSHN.</p> <p>Noted there was some communication recently sent out by the MACMHBS.</p> <p>Pg. 121 in packet list codes included in the DCW – staff providing those services should be included in the DCW.</p>				
	Discussion Only – Awaiting further instructions	By Who	N/A	By When	N/A
<p>Regional Medicaid Service Use Analysis</p> <p>Regional HMP Service Use Analysis</p>	<p>Reviewed the financial information included in the packet. Standardization for FY17 cost reporting is occurring in discussion in Finance Council.</p> <p>Ops council likes the report and as more years are added, it will be increasingly beneficial.</p> <p>Discussed approaches of how/what Ops Council will do with the data, Feedback:</p> <ul style="list-style-type: none"> • Need to provide a structure (template or set of questions) for inquiring to a service code. • Add information on the population • Add penetration rate info • Recommend movement to UM • Population of FY17 information when available 				

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	MSHN to discuss UM placement; propose some structure around the ask of UM.	By Who	A.Horgan / T.Lewicki	By When	9.30.17
DABs -> TANF/HMP: Update	<p>PIHP CFO's provided information to the association regarding number of eligibles. MDHHS aware of the shift in eligibility. MSHN has engaged Dale Howe on our region, DAB's decreasing, related payment impact.</p> <p>PIHP Directors also brought up to MDHHS and they have acknowledged but no word on it yet.</p> <p>CMHs have followed up with MDHHS and has given them examples. Association is taking some advocacy on this.</p>				
	Informational	By Who	N/A	By When	N/A
FY 18 MSHN and Regional Budget Review	Reviewed financial information included in the packet. Acknowledged pages 159-161 are internal MHSN budget and wasn't intended to be included in packet.				
	Informational	By Who	N/A	By When	N/A
Internal Service Fund Analysis	<p>MSHN reviewed the ISF analysis, including the Milliman recommendations. Concern that Milliman analysis indicates spending ISF/Savings by FY19.</p> <p>Discussed:</p> <p>Cost containment plans that do not consider service reductions.</p> <p>Recommendation to create a forum to discuss the cost containment plans</p> <p>Future need to plan for 2020 after smoothing has been completed.</p> <p>Some CMHs have implemented all reductions – non service and need to have a discussion on service reductions.</p> <p>Also noted administrative cost variances (ex. high pension cost) and other high cost services (ex. CLS)</p>				
	MSHN will schedule HMP prioritization of service array in FY18 – October, November time frame.	By Who	J.Sedlock	By When	FY18
	Discussion around PEPM and possible changes to occur during Strategic Planning – First part of calendar 2018.				
	September Meeting to discuss strategic focus and possible rearrange of the agenda.		J.Sedlock		9.10.17

Agenda Item		Action Required			
MSHN Dashboard Rate Comparison	Table				
		By Who		By When	
Autism Rates Comparison	Table				
		By Who		By When	
MSHN Performance Metrics, Measures and Follow-Up	Reviewed background on measurement selection. Discussed concerns around sequencing and call to action. Medical Director involvement would have been valuable to be inclusive of earlier. MSHN will be onboarding a Medical Director this week and will ensure more involvement and tie into the CMHs. Strategic Planning retreat – should review data repository and select priorities.				
	MSHN will distribute timeline to council and committees.	By Who	MSHN Leadership	By When	9.30.17
HCBS Compliance Update	Reviewed HCBS Update 8.18.17 – provided update on the survey's and compliance. CMS approved the MDHHS implementation plan				
	Informational	By Who	N/A	By When	N/A
FY 18 MSHN/CMHSP Contract Update	Reviewed summary of changes to the FY18 subcontract. Discussed timeline for contract review and submission.				
	Future discussion needed for the incentive funds and distribution – MSHN will request Finance council bring us a recommendation. Recommend review of the Operating Agreement.	By Who	J.Sedlock	By When	12.31.17
Telepsychiatry Regulations	Discussed requirements coming for telepsychiatry that requires face to face. National council seeking guidance for the licensing requirements. Should expect some clarification from National Council.				
	S.Lindsey will send out correspondence she has regarding this from association on telemedicine.	By Who	S.Lindsey	By When	8.31.17
AOT Funding	Not discussed				
	S.Vernon will send out email in regards to this topic	By Who	S.Vernon	By When	8.31.17

Agenda Item		Action Required			
Regional Veterans Navigator Update	J. Sedlock reported that a regional Veteran Navigator is now in place courtesy of a collaborative arrangement with the Right Door. Kevin Thompson should be connecting with CMHSPs and SUD providers across the region. Regional strategic plan has been developed and submitted to Grants Manager per requirements.				
	J. Sedlock to include regional Veteran Navigator strategic plan in September Operations Council packet	By Who	J. Sedlock	By When	September meetingh
ACT Response from State	Discussed and informed CMHSP that MSHN has drafted a letter in response to the MDHHS letter and will copy when submitted to the state.				
	Informational Only	By Who	J. Sedlock	By When	9/1/17
CMHSP submission of "298 Pilots" or comparables	MACMHB requested PIHPs and CMHSPs submit health integration projects to serve as comparison projects for any pilots developed or implemented by MDHHS. Deadline was 8/18.				
	Please send a copy of what your CMHSP submitted to MACMHB, if any, to J. Sedlock	By Who	CMHSP CEOs	By When	As soon as practical.