

Regional Operations Council/CEO Meeting
Key Decisions and Required Action
Date: September 18, 2017

Members Present: C. Pinter, S. Lurie, M. Geoghan, J. Obermesik, L. Hull (phone), S. Prich, S. Lindsey, S. Vernon, R. Lathers, S. Beals (phone) and M. Leonard.

Members Absent: T. Quillan

MSHN Staff Present: J. Sedlock, A. Horgan, L. Thomas

Agenda Item		Action Required			
Agenda	Approved with the addition: Under Section V, Planning: e. Mobile Crisis and Stabilization f. Behavioral Health Consent Update g. BABH County Commission Update h. Process for Operating Agreement Review				
Consent Agenda	Remove for further discussion: <ul style="list-style-type: none"> Quality Improvement council charter Critical Incident Report FY17 Summary of grievances denials and appeals – Question on when the report was reviewed at CS. A: 8.21.17 				
	All Consent Agenda Items supported after discussion of those removed for further clarification. (See Below)	By Who	N/A	By When	N/A
MSHN Compliance Plan, FY17-FY18 - Approval	MSHN reviewed the changes to the compliance plan				
	Support for presenting to MSHN Board for consideration/approval	By Who	K.Zimmerman	By When	10.15.17
Specific Provider Compliance Update Briefing	K. Zimmerman reviewed status of investigation of provider. Compliance Officers were sent letters. Confidential discussion & informational.				
	Advise to continue normal process, monitoring, contractual compliance, etc.	By Who	N/A	By When	N/A
FY17 Projected Revenue, Expenses and Savings	Financial reports reviewed and discussed. Discussed PEPM methodology principals, related to spending and cost containments.				
	Request MSHN review financial variance column on the smoothing document and remove if not needed for other purposes (confusing)	By Who	A.Keinath	By When	9.30.17

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MSHN Dashboard Rate Comparison & Autism Rates Comparison	Reviewed reports. Rates came from CMHs rate schedule not the MUNC. Finance Council reviews rates calculated from the MUNC report and doesn't separate internal vs. external. FC looks at MUNC vs. statewide rates. FC discussed today what codes will be reviewed in more depth.				
	Looking for FC review and unpack to include an analysis and description of included functions.	By Who	A.Keinath	By When	12.1.17
Status Update: Saginaw CMHSP Cash Advance	MSHN is finalizing content in the report by the auditors. Should have final in a couple weeks. It will be shared with Saginaw privately and then a summary will be provided to Operations Council and MSHN Board				
	Informational Only	By Who	N/A	By When	N/A
MCIS Update	Reviewed information sent out via email. Operations Council appreciated the information and asked for routine updates.				
	Update will be provided at each meeting under consent agenda CEOs to be included on training emails for CMHs.	By Who	A.Horgan/C.Watters	By When	11.15.17
NCQA Review and Readiness	Reviewed and discussed materials sent via email. Operations Council agreed to proceed with review at committee and council level. MSHN will inform CMHs of the requirements as readiness and planning take place throughout our system. Some CMHSPs noted reluctance to proceed because of additional burdens this could impose of local CMHSPs. Recommended added items to the 2018 DMC follow up review to ensure local implementation of elements.				
	MSHN to present to regional Councils and Committees for action plan development and implementation. MSHN to provide updates to Operations Council as needed.	By Who	A.Horgan	By When	11.30.17
MSHN Substance Abuse Prevention and Treatment Cost Containment Plan	The cost containment plan was included for information to ensure transparency with the CMHSPs that MSHN has an SUD cost containment plan and is working towards meeting the items included.				
	Informational Only	By Who	N/A	By When	N/A
Regional Inpatient Provider Performance Monitoring System – Recipient Rights Officer Meeting	Discussed the information included in the packet and the impact on local RR staff.				

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	MSHN will develop a written communication to the Recipient Rights Officers (that will be sent to the CEOs to distribute to their ORRs) pertaining to regional site review processes, in particular inpatient and fiscal intermediary). Subsequent to that distribution, MSHN to set up a conference call with RR staff and to respond to any questions or concerns.	By Who	CEO's J.Sedlock	By When	12.1.17
Quality Improvement council charter	Concern on charter with SUD membership – discussed Ops Agreement – language still indicates 3 SREs. – Should MSHN review and update the Ops agreement and set the foundational work first?				
	Clarify in the purpose statement should include non-voting and the membership should include non-voting.	By Who	K.Zimmerman	By When	10.31.17
Critical Incident Report	Discussed using population census Question on if this is a state benchmark				
	Recommend using persons served numbers and/or both census and persons served. (MSHN to clarify and inform Operations Council)	By Who	K.Zimmerman J. Sedlock	By When	10.31.17 10/1/2017
Mobile Crisis and Stabilization	Discussed the Tom Renwick letter regarding mobile crisis stabilization for kids effective saying CMHs/PIHPs have until January 5 th to get the approval of the applications. CMHCM has an on call mobile team Saginaw has a mobile team CEI is ramping up a youth mobile crisis service (after hours) or they can use urgent care during office hours. LifeWays has a mobile crisis with limited hours – only for adult now				
	As documented in the letter from MDHHS, MSHN is responsible for ensuring the availability of Intensive Crisis Stabilization Services across the region. Some CMHSPs (see above) have existing intensive crisis stabilization programs that will be broadened to include the target population. Some CMHSPs in the region do not anticipate sufficient volume to sustain (single CMHSP) local programming. In those cases, neighboring CMHSPs will collaborate on the development of intensive crisis stabilization services multi-laterally through shared service arrangements or contracting with vendors who can provide the services in the catchment area. At this time, there will not be a regional (or sub-regional) RFP for these	By Who	CMHs	By When	1.1.2018

Agenda Item		Action Required			
	<p>services until local multi-lateral discussions are concluded and there may be a future role for MSHN for regional/sub-regional procurement for these services. The requirement and end goal is that Intensive Crisis Stabilization Services for SED children through age 21 will be available at or through each CMHSP in the MSHN region.</p> <p>MSHN will publish our procedure and pertinent time frames for enrollment application submission in the near future.</p>		Carolyn Watters		10/20/2017
Behavioral Health Consent Update	MDHHS working on a guidance document to include the changes				
	CMHs expect to honor and use the updated version on state website as is required in PIHP Contract and regional policy	By Who	CMHs	By When	10.1.17
BABH County Commission Update	C. Pinter gave an update on the BABH County Commission resolution that was drafted for their review and adoption.				
	C. Pinter will send the resolution to CMHs for their review and possible use as well as the MACMHB and MAC.	By Who	C. Pinter	By When	10.1.17
Process for Operating Agreement Review	Discussed OA still having SRE language and doesn't include Healthy Michigan.				
	MSHN to schedule a dedicated meeting for Ops to review and revise and discuss strategic planning issues, PIHP/CMHSP relations and roles, visioning, and related prior to OA review.	By Who	J.Sedlock	By When	12.1.17