

Providers will soon receive an error message at the adjudication process if the rendering provider does not meet the qualifications for the services being billed or if the NPI number is missing. All claims will be paid; however, providers must ensure rendering provider qualifications are current in the REMI system. A list of your current rendering providers, including credentials has been provided.

Action Required:

1. Review and verify the accuracy of current rendering provider credentials; update inaccurate information as needed
2. Provide missing information as appropriate (i.e. NPI number, license, certification, effective date)
3. Send changes to [Kyle Jaskulka](#) by **Friday, February 15, 2019**

Effective Monday, April 1, 2019, providers will not be paid for claims where provider qualifications are not met. Refer to 'REMI Help' *CPT Codes – NPI, Time, and Modifier Information* for a complete listing of codes which require specific credentials or NPI.

Ongoing responsibility of the provider includes the use of the [REMI Multiple User Activation/Deactivation](#) form to manage staff permissions and credentials upon hire, when a rendering provider obtains new or advanced credentials necessary for providing services, and to deactivate a staff member's permissions.

NOTE: MSHN does not credential provider staff, conduct primary source verification, or manage expiration dates of licensure and certification. This remains a contractual responsibility of the provider in accordance with MSHN and MDHHS credentialing policies. MSHN will continue to audit credentialing processes.

If you have any questions, please contact [Carolyn Watters](#) directly.

Key References:

- [PIHP/CMHSP Provider Qualifications Chart](#);
- [MDHHS SUD Policy Manual](#) – Credentialing and Staff Qualification Requirements;
- [MDHHS Credentialing and Recredentialing Policy](#);
- REMI Help – *CPT Codes – NPI, Time, and Modifier Information*