

POLICIES AND PROCEDURE MANUAL

Chapter:	General Management		
Title:	General Management		
Policy: <input checked="" type="checkbox"/> Procedure: <input type="checkbox"/> Page: 1 of 2	Review Cycle: Biennial Author: Operations Council	Adopted Date: 11.22.2013 Review Date: 09.13.2022	Related Policies: Policy & Procedure Development and Approval

Purpose

To ensure that Mid-State Health Network (MSHN) develops, reviews, revises, adopts and disseminates MSHN policies, standards, and procedures to its provider network.

Policy

The policies of MSHN shall govern the overall ethical and business practices of its provider network for services purchased from the Community Mental Health Service Programs (CMHSPs) Participants and Substance Use Disorder (SUD) Providers.

- A. MSHN shall develop and adopt common policies and standards for managing its network.
- B. MSHN shall ensure provider and other stakeholder input in the creation and review of policies prior to adoption.
- C. MSHN policies and standards shall:
 1. Support the mission, vision, and values of MSHN
 2. Set monitoring guidelines for clinical and business practices
 3. Clearly reflect regulatory and contractual requirements and standards necessary for compliance
 4. Address issues that require uniformity and commonality in practices across the provider network
 5. Promote administrative efficiency and economy of practice
 6. Indicate applicability to provider or staff type
- D. CMHSP Participants/SUD Providers within MSHN may establish local network policy implementation procedures consistent with MSHN policy.
- E. MSHN shall utilize its Council/Committee structure for policy development and review.
- F. MSHN shall ensure that policies are reviewed at least biennially and revised as needed to reflect current standards and regulatory requirements.

Applies to:

- ☒ All Mid-State Health Network Staff
☐ Selected MSHN Staff, as follows:
☒ MSHN CMHSP Participants: ☒ Policy Only ☐ Policy and Procedure
☒ Other: Sub-contract Providers

Definitions:

CEO: Chief Executive Officer
CMHSPs: Community Mental Health Service Programs
MSHN: Mid-State Health Network
SUD: Substance Use Disorder

Other Related Materials:

MSHN Operating Agreement
Board Bylaws

References/Legal Authority:

NA

Change Log:

<u>Date of Change</u>	<u>Description of Change</u>	<u>Responsible Party</u>
11.22.2013	New Policy	Chief Compliance Officer
11.2014	Annual Review	Chief Executive Officer
11.2015	Remove reference to Coordinating Agencies and Annual Policy Review	Chief Executive Officer
03.2017	Annual Review	Chief Executive Officer
01.2018	Annual Review	Deputy Director
01.2019	Annual Review	Deputy Director
07.2020	Biennial Review	Deputy Director
06.2022	Biennial Review	Deputy Director