

Meeting Date: November 16, 2017

Attendees:
Attended in Person: BABH, CMHCM, CEI, Gratiot, MCN, Saginaw, Shiawassee & Tuscola

Attended by Phone: Huron, LifeWays & Newaygo

MSHN Staff: Joe W., Todd L. & Kim Z.

Not Present: Right Door

KEY DISCUSSION TOPICS

- Review & approve minutes
- Review & approval of agenda for today's meeting
- DMC Site Review Revisions
- Performance Measures Update
- Retained Contract Functions Update
- Follow up After Hospitalization Review
- Draft Process for Performance Measures Monitoring
- QAPIP Review

✓ **KEY DECISIONS**

- Review & Approve Minutes- The minutes from 10/26/17 were approved as submitted
- Review & approval of agenda without additions
- DMC Site Review Revisions
 - ✓ Reviewed recommended changes to the DMC and program specific site review tools
 - ✓ QAPI staff will make revisions based on additional changes from QIC and send back out to the members
- Performance Measures Update
 - ✓ FY17 Q4 Behavior Treatment Summary Report
 - The summary report was reviewed...some minor revisions will be made prior to sending out the final document
 - It was decided by group majority that question #2 will be re-written, to include a study question for 2a and one for 2b, that will accurately reflect the data being reported and analyzed
 - An explanation will also be included in the report that explains why the questions have changed
 - This change will be effective for FY18Q1 Summary Report
 - ✓ FY17 Q3 PI Summary Report: Due in Jan./Feb
 - ✓ Satisfaction Surveys: MHSIP and YSS Summary Reports
 - Reviewed comparison of MSHN scores to national averages
 - The State scores are not yet available
 - We will review again when the State scores are available
 - ✓ Diabetes Monitoring for schizophrenia diagnosis report
 - The measure looks at the percentage of members 18 – 64 years of age with schizophrenia and diabetes who had both low-density lipoprotein cholesterol (LDL-C) test and a hemoglobin A1c (HbA1c) test during the measurement year
 - The data reviewed today was through 08/31/17
 - The data will be reviewed again in Dec as we will then have all data through 09/30/17 at that time
- Retained Contract Functions Update
 - ✓ Critical Incident Summary Report FY 17
 - Reviewed comparison from FY16 to FY17
 - Slight increase in hospitalizations due to injury/medication error, suicide, and non-suicide deaths during FY17

	<ul style="list-style-type: none"> • A decrease in number of EMT due to injury/medication error and no change in number of arrests from FY16 to FY17 • The information will continue to be reviewed locally • Follow Up After Hospitalization Review <ul style="list-style-type: none"> ✓ Reviewed data for time period 9/1/16 – 8/31/17 ✓ Adult rate for MSHN was at 70.32% (All CMHSP's were above the 58% standard) ✓ Children rate for MSHN was at 75.88% (3 CMHSP's were below the 70% standard) ✓ The data will be reviewed again in Dec. as the data will be through 9/30/17 at that time ✓ Any CMHSPs below the standards will be required to submit a plan of correction after the review in Dec. • Draft Process for Performance Measures Monitoring <ul style="list-style-type: none"> ✓ Reviewed the Performance Measurement Section of the QAPIP for revisions ✓ The group supported the changes that were proposed ✓ Some additional changes were also proposed that included the following: <ul style="list-style-type: none"> ▪ Add language on prioritizing the measures (for example based on contractual requirements) ▪ Once measures have been in acceptable compliance for a period of time, can we move those measures from our priorities or move them into a maintenance review schedule ✓ This will be reviewed again during the QAPIP review in Dec./Jan. • QAPIP Review <ul style="list-style-type: none"> ✓ This will be completed during the Dec meeting as time did not allow for this today
<ul style="list-style-type: none"> • ACTION/INPUT REQUIRED 	<ul style="list-style-type: none"> • Summary of Action Steps: <ul style="list-style-type: none"> ✓ DMC Site Review Revisions <ul style="list-style-type: none"> • QAPI staff will update both DMC review documents with the recommendations and the revised documents will be sent out to the QIC members ✓ FY17Q4 PI Summary Report <ul style="list-style-type: none"> • Data due by 12/01/17 ✓ Diabetes Monitoring for Schizophrenia Diagnosis Report <ul style="list-style-type: none"> • The data will be reviewed again in Dec as we will then have all data through 09/30/17 at that time ✓ Follow Up After Hospitalization <ul style="list-style-type: none"> • The data will be reviewed again in Dec. as the data will be through 9/30/17 at that time • Any CMHSPs below the standards will be required to submit a plan of correction after the review in Dec. ✓ Draft Process for Performance Measures Monitoring <ul style="list-style-type: none"> • This will be reviewed again during the QAPIP review in Dec./Jan. ✓ Annual Review <ul style="list-style-type: none"> • This will be completed during the Dec meeting as time did not allow for this today
<ul style="list-style-type: none"> ✓ KEY DATA POINTS/DATES 	<ul style="list-style-type: none"> • Next Meeting: December 21, 2017