

Workforce Survey & Focus Groups

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Director of Provider Network Management

Strategic Priority: Better Provider Systems

- ❖ *Goal:* MSHN ensures that it engages a provider network with adequate capacity and competency.
 - ❖ *Objective:* MSHN will create forums for the MSHN Provider Network to develop strategies for addressing provider workforce concerns including but not limited to wellness/self-care trauma (including secondary trauma and compassion fatigue), workforce safety, attraction and retention of well-qualified workforce.
 - ❖ *Activities:*
 - ❖ Administer survey and facilitate focus groups to identify primary workforce concerns and issue (Mental Health America of Franklin County)
 - ❖ Develop an action plan base on SUD Network workforce concerns resulting in regional trainings, wellness/self-care opportunities, and/or resources for provider level implementation

Survey

- ❖ Developed by MHAFC; specializes in gathering qualitative and quantitative data about workplace wellbeing and then making recommendations on how to better support the workforce
- ❖ Open from June 17th - June 28th
- ❖ Sent via email to contacts from Constant Contact and REMI Users
- ❖ Voluntary, Anonymous, Confidential
- ❖ Takes less than 10 minutes to complete
- ❖ MHAFC will aggregate report and provide to MSHN
- ❖ Results will also help information focus group discussion to dig deeper in to key issues

Focus Groups

Seeking participation from treatment, prevention, and community recovery providers (10-12 for each session):

- ❖ Those with direct consumer contact and those serving as program administrators

Details:

- ❖ Monday, July 22nd - Saginaw Community Mental Health Authority, Saginaw
 - ❖ 9:00 am - 10:00 am - Direct Care Staff
 - ❖ 10:30 am - 11:30 am - Program Administrators
- ❖ Tuesday, July 23rd - Community Mental Health of Central Michigan, Mt. Pleasant
 - ❖ 9:00 am - 10:00 am - Direct Care Staff
 - ❖ 10:30 am - 11:30 am - Program Administrators
- ❖ Wednesday, July 24th - Community Mental Health Association, Lansing
 - ❖ 9:00 am - 10:00 am - Direct Care Staff
 - ❖ 10:30 am - 11:30 am - Program Administrators
- ❖ Thursday, July 25th - Community Mental Health Association, Lansing
 - ❖ 10:30 am - 11:30 am - SUD Provider Advisory Committee

RSVP required; Sign-up sheets will be available breakout sessions or email [Carolyn Watters](mailto:Carolyn.Watters) by June 28th