



Clinical Leadership Committee & Utilization Management Committee

Thursday, November 16, 2023, 1:00pm-3:00pm

Meeting Materials: [2023-11 | Powered by Box](#)

Zoom Link: <https://uso2web.zoom.us/j/7242810917>

Meeting ID: 724 281 0917

FY 2024 Meeting Calendar *(All meetings via videoconference unless otherwise noted)*

October 26	January 25	April 25	July 25
November 16	February 22	May 23	August 22
December – No Meeting	March 28	June 27	September 26

Upcoming Deliverables:

None Upcoming

Attendees:

- MSHN:** Todd Lewicki, Skye Pletcher
- Bay:** Karen Amon, Heather Beson
- CEI:** Joyce Tunnard, Gwenda Summers, Shana Badgley
- Central:** Angela Zywicki, Julie Bayardo, Renee Raushi, Deb Miller
- Gratiot:** Taylor Hirschman, Sarah Bowman
- Huron:** Natalie Nugent
- Lifeways:** Jennifer Fitch, Cassandra Watson
- Montcalm:** Julianna Kozara, Sally Culey
- Newaygo:** Denise Russo-Starback, Annette Binnendyk
- Saginaw:** Kristie Wolbert, Vurlia Wheeler
- Shiawassee:** Jennifer Tucker, Becky Caperton-Stieler, Trish Bloss
- Right Door:** Amanda Eveleth, Julie Dowling
- Tuscola:** Sheila Canady

Guests:

MSHN: Brie Elsasser

KEY DISCUSSION TOPICS

JOINT TOPICS

1. Welcome & Roll Call
2. 1915j Policy and Procedure
3. Bed Registry Data Points
4. FY23 ICSS Data
5. Crisis Residential Update
6. Conflict-Free Access Planning Workgroup (Standing Update)

For continued follow-up:

1. COFR Discussion (Update in January)
2. "Sleeping Providers" FY24 Code Chart Language (CEI) (Update in January)

CLC Topics

1. FY23 End of Year Balanced Scorecard
2. Ending of CAFAS/PECFAS- Starting MichiCANS
3. Court Cases/Youth Incompetence
4. Lifeways Question Regarding QR codes

UMC Topics

1. FY23 Regional Authorization Denials Data
2. FY23 Regional ACT Utilization Data

8/24/2023 Agenda Item

Action Required

<p>JOINT – Approval of October Minutes; Additions to Agenda</p>	<p>No additional agenda items. October Snapshot approved.</p>				
	<p>No action needed.</p>	<p>By Who</p>	<p>N/A</p>	<p>By When</p>	<p>N/A</p>
<p>JOINT – 1915(I) Policy and Procedure</p>	<p>. Brie Elsasser from MSHN reviewed the draft policy and procedure.</p>				
	<p>Committee members can add feedback to policy and procedure in Box or email to Todd.</p>	<p>By Who</p>	<p>All</p>	<p>By When</p>	<p>12/11/2023</p>
<p>JOINT – Bed Registry Data Points</p>	<p>What data points would be most important/useful in a future bed registry design? Real time bed availability is most important to allow efficiency when calling hospitals. Bed type – private vs shared, gender specific, etc. Rates/cost would also be helpful. Denial information to track and trend over time for specific hospitals, reasons for denial, etc.</p>				
	<p>Please email any feedback to Todd and Skye.</p>	<p>By Who</p>	<p>All</p>	<p>By When</p>	<p>11/30/23</p>
<p>JOINT – FY23 ICSS Data</p>	<p>Received and reviewed data.</p>				
	<p>No action needed.</p>	<p>By Who</p>	<p>N/A</p>	<p>By When</p>	<p>N/A</p>
<p>JOINT – Crisis Residential Update</p>	<p>Currently undergoing building revisions in anticipation of a tentative May 2024 opening. Program is called Healthy Transitions, operated by Family Health Psychiatric Services & Counseling. The facility is located in Alma across the parking lot from MyMichigan hospital. Starting with 6 beds with ability to expand to 12 beds at a later stage.</p>				
	<p>No action needed.</p>	<p>By Who</p>	<p>N/A</p>	<p>By When</p>	<p>N/A</p>
<p>JOINT- CFAP Update</p>	<p>Workgroup is ending this month, November 2023. MDHHS will be sharing feedback package from provider survey and consumer focus groups. There is a likelihood that there will be some type of structural mitigation between Access and Planning functions.</p>				

	No action needed.	By Who	N/A	By When	N/A
CLC- FY23 End of Year Balanced Scorecard					
		By Who		By When	
CLC-Ending PECFAS/CAFAS, start of MichiCANS Conversation	Clinically CAFAS/PECFAS is a great way to measure progress, will be missing this. Will be harder to track changes and will be losing the ability to determine level of care. Will they be eliminating the DECA as well? It will probably remain for the 0-5 group.				
		By Who	N/A	By When	
CLC-Courts and Youth Incompetence	There have been evaluations of incompetence “due to SED,” which has also used the adult order to services. This seem to be coming up in certain areas of the MSHN region. These are rare but there is pushback from the courts about what the CMH is going to do to address the situation. There are disagreements with the courts. There are youth behaviors that cannot be written off with an SED diagnosis. The CMHs do not civilly commit youth. There may be a future need to address education with the courts.				
		By Who	N/A	By When	
CLC-QR Codes and Customer Service Handbook	There is the ability to scan a QR code to get information. Some LifeWays beneficiaries do not want great amounts of papers when leaving appointments and have expressed a desire to have some kind of alternative, like a QR code. As a choice the individual could use the QR code or obtain the paperwork.				
		By Who	N/A	By When	

UMC-FY23 Regional Denials Data	Reviewed yearly data for FY23 Q1-Q4. There has been significant improvement in the rate of timely Adverse Benefit Determination Notices (ABDN) for expedited authorization requests. This is due to improvement efforts to provide timely ABDNs for inpatient hospital denials at the time of screening. Excellent work throughout the region to improve reporting processes.				
	No additional action needed at this time.	By Who	N/A	By When	N/A
UMC-FY23 Regional ACT Utilization Data	Reviewed FY23 ACT utilization report and discussed potential causal factors for low average rates of weekly time per consumer. Please refer to report for additional notes and next steps.				
	CMHSPs will review data with ACT supervisors and identify potential barriers.	By Who	All	By When	2/2024