

POLICIES AND PROCEDURE MANUAL

Chapter	Service Delivery System		
Title:	Substance Use Disorder (SUD) Services: Telemedicine		
Policy: <input checked="" type="checkbox"/>	Review Cycle: Biennial	Adopted Date: 07.09.2019	Related Policies:
Procedure: <input type="checkbox"/>	Author: Chief Behavioral Health Officer & Chief Clinical Officer	Review Date: 11.12.2024	
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Purpose

The purpose of this policy is to delineate the use of synchronous (i.e. real-time two-way interactivity) telemedicine services using telecommunication technology to connect a patient with a health care professional in a different location.

Policy

It is the policy of Mid-State Health Network (MSHN) to make telemedicine available through the provider system to connect the individual served with an appropriately established professional for treatment involving substance use disorder (SUD).

The following standards must be met:

- A. The telecommunication technology shall be synchronous (i.e. “real-time”) between the individual and the health care professional.
- B. The telecommunication technology must meet requirements for audio and visual compliance in accordance with current regulations and standards for privacy and security of all information shared via telemedicine.
- C. Telecommunication systems using asynchronous (i.e. “store and forward” methods like email) transmission of data are not considered to be a part of this policy.
- D. The real-time interactive system shall include the originating site (location of the individual in treatment at the time the service is furnished) and the distant site (provider). Authorized originating sites include:
 - 1) County mental health clinic or publicly funded mental health facility
 - 2) Federally Qualified Health Center (FQHC)
 - 3) Hospital (inpatient, outpatient, or critical access hospital)
 - 4) Office of a physician or other practitioner (including medical clinics)
 - 5) Hospital-based or Critical Access Hospital (CAH)-based renal Dialysis Centers (including satellites)
 - 6) Rural health clinic
 - 7) Skilled nursing facility
 - 8) Tribal Health Center (THC)
 - 9) Mobile Health Care Unit
- E. In compliance with the Michigan Insurance Code of 1956 (Act 218 of 1956), telemedicine services must be provided by a health care professional who is licensed, registered, or otherwise authorized to engage in his or her health care profession in the state where the individual is located.
- F. The physician or practitioner at the distant site who is licensed under state law to furnish a covered telemedicine service may bill and receive payment for the service when it is delivered via a telecommunications system.
- G. The provider shall have a contract with or be authorized by MSHN to perform telemedicine services and shall also be enrolled in Michigan Medicaid.
- H. Providers can only bill for services listed on the Current Allowable Telemedicine Services list as appropriate.
- I. The individual shall be provided and complete informed consent in verbal and written form prior to the delivery of telemedicine services.

- J. The treating professional shall follow all professional licensing and ethical standards delineated by the state of Michigan related to his or her area of practice (i.e. counseling, psychology, social work, etc.) in addition to his or her governing accrediting body (i.e. American Psychological Association (APA), Commission on Rehabilitation Counselor Certification (CRCC), National Board for Certified Counselors (NBCC), National Association of Social Workers (NASW), etc.).

Applies to

- All Mid-State Health Network Staff
- Selected MSHN Staff, as follows:
- MSHN CMHSP Participants: Policy Only Policy and Procedure
- Other: Sub-contract Providers

Definitions

- APA: American Psychological Association
- Asynchronous communication: Also known as store and forward, any electronic communication that does not occur in real-time, such as email, texts, blogs, social media, listservs, and newsgroups.
- CAH: Critical Access Hospital
- CRCC: Commission on Rehabilitation Counselor Certification.
- Distant Site: the location of the professional providing the telemedicine service at time of delivery.
- FQHC: Federally Qualified Health Center
- MSHN: Mid-State Health Network
- NASW: National Association of Social Workers.
- NBCC: National Board for Certified Counselors.
- Originating Site: the location of the individual in treatment at the time the service is furnished.
- SUD: Substance Use Disorder(s)
- Synchronous Communication: any electronic communication that occurs in real-time, such as video conferencing, webcams, telemedicine.
- THC: Tribal Health Center

Other Related Materials

N/A

References/Legal Authority

Michigan Department of Health and Human Services, Michigan Medicaid Provider Manual
 Michigan Department of Licensing and Regulatory Affairs, Bureau of Professional Licensing
 PIHP Encounter Reporting HCPCs and Revenue Codes/Current Allowable Telemedicine Services

Change Log:

Date of Change	Description of Change	Responsible Party
02.06.2019	New policy	Chief Behavioral Health Officer & Chief Clinical Officer
08.27.2020	Biennial Review	Chief Behavioral Health Officer
09.2022	Biennial Review	Chief Behavioral Health Officer
09.2024	Biennial Review	Chief Clinical Officer