

## Council, Committee or Workgroup Meeting Snapshot

### Meeting: Regional Consumer Advisory Council

**Meeting Date:** December 08, 2017

**MSHN Representatives:**

15 members attended in person (2 attended by phone), D. Dedloff (MSHN), D. Meier (MSHN Guest), T. Thrush (MSHN Guest)

#### KEY DISCUSSION TOPICS

- Welcome & Introductions
- MSHN Information Items:
  - MSHN SUD Service Presentation
  - Customer Services Handbook FY18 revisions
  - RCAC Annual Effectiveness Review
- PI Summary Report FY17Q3
- MSHN RCAC Policy
- CMHSP local updates

✓ **KEY DECISIONS**

- ✓ Approval of the Agenda for December 08, 2017 (Handout #1) with addition of RCAC Policy
- ✓ Review Minutes & Follow-up Items from October 13, 2017 (Handout #2)
  - Minutes were approved as written
- ✓ MSHN Informational Items:
  - MSHN SUD Service Presentation: Dani Meier/Trisha Thrush
    - Overview concerning MSHN Prevention programs
    - Discussion concerning opioid prescriptions
    - Opioid overdose medication, Narcan, was discussed.
    - School programs and community education
  - Customer Service Handbook: Dan Dedloff
    - The FY17 Handbook was compared to the upcoming FY18 Handbook and the language, definitions, and timeframe changes were reviewed.
  - RCAC Annual Effectiveness Review: Dan Dedloff (Handout #3)
    - The FY17 Annual Effectiveness Review was discussed and the duties, responsibilities, and goals were approved as written. The group highlighted the improved group dynamic which has improved over the past year.
  - PI Summary Report FY17Q3: Dan Dedloff (Handout #4)
    - The Performance Indicator Report for FY17 quarter #3 was reviewed.
  - Other Business
    - MSHN RCAC Policy: Dan Dedloff
      - The policy was reviewed and approved as written.
  - CMHSP local updates

✓ **ACTION/INPUT REQUIRED**

- Future Agenda Items:
  - Update on 298
  - Balanced Scorecard
  - PI Summary Report FY17Q4
  - Election of Vice Chair
  - Additional items to be communicated to Kim or Council Chair

✓ **KEY DATA POINTS/DATES**

- Next meeting scheduled for February 10, 2017: 12:30-3 Gratiot Integrated Health Network Lawson Center