

SUDSP Clinical Chart Review Tool – 2021 MASTER DRAFT

#	Standard/Elements	Source/Basis	Evidence May Include	Review Guidelines	Provider to complete: List evidence provided and where to locate such as page number or highlighted text in document
Screer	/Admission/Assessment				
1.1	At point of initial contact, provider collected the following: Date of initial contact, Signature of Staff Person Collecting Information, Follow-up Communication(s) Presenting Issue Priority Population Status Eligibility Determination ASAM Level of Care Determination	PIHP Contract; Access System Standards	Consumer Chart REMI Brief Screening and Level of Care Determination	Reminder to reviewer that Priority Population includes MDOC Brief Screening and LOC Determination are complete in client chart in REMI; Date of First Request in REMI is accurate according to when client called for service NOT the date client was admitted; Provider is not using their own "homegrown" screening tool and entering REMI data after the client is admitted	
1.2	Provider obtains the following information: • Medical Information including • Primary Care Provider Name, Address, Telephone • Date of Last Physical • Relevant Medical Information • Mental Health background & present issues • SUD History – Use & Treatment • Legal background and present issues • Emergency Contact • Financial Information (Block Grant Only)	PIHP Contract; Access System Standards MDHHS Requirements LARA Regulations	Consumer Chart. PCP Release of Information REMI Assessment *Name, Address Telephone – Provider documentation of specifics may not be implemented until after review. May be found via fax/releases.	*Legal background and present issues including MDOC status if applicable *Make a referral and document referral for clients who do not have a PCP or other needed services (mental health, dental, etc.) *If last physical was not in the past year, make a recommendation or referral for that consumer. **PCP needs may be something to add to treatment plans *Block Grant Financial Eligibility Form is complete, and a copy saved in client chart if client is using BG funding	



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1.3	In addition to required screening information captured in REMI, there is evidence of screening for: • HIV/AIDS, STD/Is, TB, Hepatitis • Trauma	MSHN Contract	Provider Intake/Assessment Forms	Provider is utilizing additional screening tools for communicable disease and trauma OR these items are embedded in assessment. Clinical documentation should indicate what follow-up is recommended (and occurs) as a result of positive screening	
1.4	 Evidence consumer has received information regarding: General nature and objectives of the program Notice of Privacy Consent to Treatment Advanced Directives Member Handbook SUD Recipient Rights 	R 325.14701; 701 (6) (a)(c) (d R 325.14305(3) 42 CFR § 438(g)(1); MSHN Contract 42 CFR 438.6 Admin. Rule R325.1397(4)(a-f)	Consumer chart Recipient Rights understanding form (required) Handbook receipt/offer form (chart note)		
1.5	Consumer strengths are documented. Examples of strengths might be a health support network, stable housing, a willingness to participate in counseling, etc.	BSAAS Treatment Policy #06	Consumer Chart Intake Paperwork Assessment (REMI or Provider Report	 SNAP Identified in ASAM Grid Included on Treatment Plans 	



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1.6	The following circumstances should prompt a clinician to complete a screen to determine if there is a need for a diagnostic referral: When prenatal alcohol exposure is known and other FAS characteristics are present, a child should be referred for a full FASD evaluation when substantial prenatal alcohol use by the mother (i.e., seven or more drinks per week, three or more drinks on multiple occasions, or both) has been confirmed. When substantial prenatal alcohol exposure is known, in the absence of any other positive criteria (i.e., small size, facial abnormalities, or central nervous system problems), the client will be referred to the primary care physician for further assessment. When information regarding prenatal exposure is unknown, a child should be referred for a full FASD evaluation.	MDHHS Treatment Policy 11, p 3 of 5 MSHN Contract	Consumer Chart Intake Packet/Forms Individual/Group Progress Note Assessment	Note for reviewer: Standard applies to all individuals (men/women) who have care of a minor child. Standard is not specific to only women with minor children.	



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1.7	Initial assessment and/or timely reassessment contains required elements:	BSAAS Policy #09, Outpatient Treatment Continuum of Services Access System Standards PIHP Contract	Consumer Chart	Re-assessment should be completed annually	
1.8	Screening completed for Gambling Disorder in REMI. If screen was positive, the 10-question assessment was completed.	SUD Provider Manual SUD Treatment Contract	REMI Screening Gambling Disorder Screening Requirement effective 10.1.18		
Indivi	dual Treatment/Recovery Planning and Doc	umentation			
2.1	The amount, scope, and duration are identified in the treatment/recovery plan and appropriate for consumer's identified goals and objectives.	BSAAS Policy #6 p.4 Medicaid Manual	Treatment plan & REMI Authorization(s)	Amount, scope and duration should align with what is being requested in authorizations.	
2.2	Initial treatment plan is developed before consumer is engaged in extensive therapeutic activities: • Outpatient – during/before 3 rd session • Residential – within 72-hours of admission • Detoxification – within 72-hours of admission	MSHN Provider Manual p 27	Initial Treatment Plan with Date & Signatures _ Corresponding Progress Note(s)		



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2.3	Is there evidence of strength-based treatment	BSAAS Policy #6	Treatment Plan	Strengths identified on the SNAP	
	and recovery planning	pg 2 of 5; MSHN		Identified strengths right on the tx	
		SUD Manual		plan for each goal	
2.4	Plan(s) address needs/issues identified in	BSAAS Policy #6	Treatment plan		
	assessment(s) (or clear documentation of why	p.2, #1; MSHN	Assessment		
	issue is not being addressed) including but not	SUD Provider	Needs Assessment		
	limited to:	Manual	Screen(s) – Trauma, Co-		
	 Substance Use Disorder(s) 		Occurring (did results		
	 Medical/Physical Wellness 		indicate a need for		
	Co-Occurring D/O		action on a treatment		
	 History/Risk/Present Trauma 		plan)		
	Gambling				



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2.5	Plan includes the following: 1. Matching goals to needs – Needs from the assessment are reflected in the goals on the plan. 2. Goals are in the client's words and are unique to the client – No standard or routine goals that are used by all clients. 3. Measurable objectives – The ability to determine if and when an objective will be completed. 4. Target dates for completion – The dates identified for completion of the goals and objectives are unique to the client and not just routine dates put in for completion of the plan. 5. Intervention strategies – the specific types of strategies that will be used in treatment – group therapy, individual therapy, cognitive behavioral therapy, didactic groups, etc. 6. Signatures – client, counselor, and involved individuals, or documentation as to why no signature. 7. Recovery planning activities are taking place during the treatment episode	BSAAS Policy 06, p. 4 of 5	Treatment plan	 Treatment plans should cover all dates of services being requested. Goals & Objectives should not have all the same target & completion dates. 	



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2.6	Frequency of periodic reviews of the plan are based on the time frame in treatment and any adjustments to the plan. Outpatient – minimal 90-day Residential/Withdrawal Management – 7-day	MSHN Provider Manual BSAAS Policy 06	Treatment plan reflects timely review.		
2.7	The treatment and recovery plan progress review to check for: 1. Progress note information matching what is in review. 2. Rationale for continuation/discontinuation of goals/objectives. 3. New goals and objectives developed with client input. 4. Client participation/feedback present in the review. 5. Signatures, i.e., client, counselor, and involved individuals, or documentation as to why no signature	BSAAS Policy 06, p 5.	Treatment plan(s) & reviews include consumer signature with date, consumer feedback (specifically the reviews), etc.		
2.8	Case management services shall be guided by each client's individualized treatment plan. Treatment plan review(s) will incorporate case management goals and outcomes with targeted completion dates that are consistent with the treatment plan and are reflected and/or modified in treatment plan review(s).	Treatment Policy #08	Policy/ procedures Progress Notes Treatment Plan	Note for reviewer: Providers may use different formats of plans (ie. CM Service Plan, CM Plan, etc.). These are acceptable for review as long as the service is documented and developed with the person served. If requesting case management, a needs assessment should be uploaded to REMI as well.	



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2.9	An evidence-based practice was used and documented in the record for trauma.	MSHN Provider Manual	Assessment Progress notes Other documentation in the record Screening tools	Only include evidence-based practices for trauma. Other EBPs are included in a separate standard. Please identify the evidence-based practice in the comment box that was used in the record. Mark yes if an evidence-based practice was present. Mark no if there was not an evidence-based practice in the record. Not scored standard for 2021	
2.10	An evidence-based practice was used and documented in the record.	MSHN Provider Manual	Assessment Progress notes Other documentation in the record Screening tools	Do not include evidence-based practices for trauma as it is included in a separate standard. Please identify the evidence-based practice in the comment box that was used in the record. Mark yes if an evidence-based practice was present. Mark no if there was not an evidence-based practice in the record. Not scored in 2021	
Recoi	rd Documentation & Progress Notes				



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3.1	Progress notes reflect information in treatment plan(s): • Identify what goal/objective(s) were addressed during a treatment session • Individual and group sessions that the person participates in must address or be related to the goals and objectives in the plan Document progress/lack of progress toward meeting goals.	BSAAS Treatment Policy #06, 4/2/12, p. 3 of 5.	Documented progress notes reflect relationship to goals and objectives in the treatment plan.	For occasions in which goals were not addressed i.e. crisis), document reason.	
3.2	Services are provided as specified in the plan(s).		Progress notes demonstrate the services are provided, as indicated on the consumer's Individual plan of service.	Notes are reflective of authorized services and match plan. No shows and cancellations are documented.	
Coord	dination of Care				
4.1	There is evidence of primary care physician coordination of care efforts.	PIHP Contract; MSHN Provider Manual, MSHN Treatment Contract	Consumer file, documented communication/coordi nation	Was there any coordination of care; not just getting a consent form. Could be done through a letter being sent/faxed alerting PCP a consumer is on the medication you're prescribing. If not PCP, tracking the referral, following up and noting the outcome of referral.	



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4.2	There is evidence of coordination of care with external entities including, but not limited to, legal system, child welfare system, behavioral healthcare system. • MDOC referred individuals have evidence of at least monthly coordination (sent by the 5 th day of the following month) between agency and supervising agent	PIHP Contract; R 325.14704	Consumer file, MDOC Monthly Progress Report	Ensure you are documenting coordination of care efforts. This should include phone calls, emails, meetings, etc. There should be coordination with all relevant parties as is needed for support of consumer's treatment/ engagement/recovery.	
4.3	There is evidence of effective coordination of care for any consumer currently or previously enrolled with external SUD provider and coordinating care efforts align with best practice guidelines.	SAPT MAT Consensus Statement MSHN SUD Provider Manual	Consumer file	Required for consumers entering services from another provider or level of care. Providers should send/request assessments, discharge(s), treatment plans and any other documents relevant to care that would reduce redundant work.	
4.4	There is evidence that provider makes appropriate referrals and documents follow-up and outcomes, as is applicable to meet the consumer/family needs.	LARA SUD Administrative Rules, R325.1379	Consumer Chart		
Disch	arge/Continuity in Care				
5.1	Discharge Summary includes all Continuum of Care Detail(s) including next provider contact information, date/time of intake appointment, relevant information etc.	MDHHS-MH/SA R325.14708 (1)	Discharge Summary		



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5.2	MDOC referred individuals have evidence of the following (with appropriate release): • Provider will ensure a recovery plan is completed and sent to the supervising agent within five (5) business days of discharge- plan must include individual's knowledge of plan and any aftercare services • Provider will ensure documentation of informing the client's supervising agent prior to any discharge due to violation of program rules/regulations except in extreme circumstances. Provider will collaborate with the supervising agent for any non-emergency discharge of the referred individual and allow the MDOC time to develop a transportation plan and/or a supervision plan prior to removal.	PHIP Contract, MSHN Contract	Consumer file, progress notes, discharge summary	Evidence that recovery plan was sent to supervising agent (i.e.: email/fax confirmation, communication notes in consumer chart, etc.)	
5.3	Consumer's treatment episode is summarized including: • Status at time of d/c (Status may include prognosis, stage of change, met & unmet needs/goals/objectives, referrals &/or follow-up information) • Summary of received services/ participation • Discharge rationale is clearly & accurately documented	MDHHS-MH/SA R325.14909(1) & R325.14928(4)	Consumer file includes discharge summary with required status and condition described. Discharge summary clearly indicates rationale.		



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Resid	ential				
6.1	Residential detoxification At the time of admission and prior to any medications being prescribed or services offered, the medical director, a physician, physician's assistant, or advanced practice registered nurse shall complete and document the medical and drug history, as well as a physical examination, of the recipient. Residential The recipient record for residential service categories shall also include medical history and physical examination	R 325.1387(8) R 325.1361(3)(a) R 325.1361 (2)(a)	Copy of medical exam is included in the client chart.	Verify the date of medical history and examination are prior to the first date of medication being dispensed for new medications. Withdrawal Management- Verify date of medical history and examination are prior to services being provided.	
6.2	Residential Treatment PROVIDER must assure all consumers entering residential treatment will be tested for TB upon admission and the test result is known within five (5) days of admission	MSHN Provider Contract, Attachment A: Statement of Work	Copy of TB testing & results is included in the client chart.	Verify TB test is included in the record.	



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6.3	 Chart reflects services provided in accordance with the ASAM LOC Determination. 3.1 = 5 hours Core Services & 5 hours Life Skills/week 3.3 = 13 hours Core Services & 13 hours Life Skills/week 3.5 & 3.7 = 20 hours Core Services & 20 hours Life Skills/week 	#10,	Clinical documentation in client's chart	Residential Service Description's as described in BSAAS Policy #10 on page 12 and 13 are used to determine Core and Life Skill hours. Determination of hours are based on documentation in the record and not from a schedule. In situations where the required services cannot be provided to a person in the appropriate frequency or quantity, a justification must also be documented in the person's record.	



6.4	 MDOC Referred Individuals ONLY (with proper release): Individual referred does not appear or is deemed to not meet residential medical necessity the provider will notify the supervising agent within one (1) business day Referred individual may not be given unsupervised day passes, furloughs, etc without consultation with the supervising agent. Leaves for any non-emergent medical procedures should be reviewed/coordinated with the supervising agent If a MDOC referred individual leaves an off-site supervised therapeutic activity without proper leave to do so, the provider must notify the supervising agent by the day on which the event occurred. The PIHP/designated provider may require individuals participating in residential treatment to submit to drug testing when returning from off property activities and any other time there is a suspicion of use. Positive drug test results and drug test refusals must be reported to the Supervising Agent. 	PIHP Contract, MSHN Contract	Client Chart documentation	If none of the conditions exist, then it should be N/A. The contract does not specify how these items are documents just that they are so evidence could be anything in the chart.	
6.5	 MDOC-Additional reporting notifications for individuals receiving residential care include: Death of an individual under supervision. 	PIHP Contract, MSHN Contract	Client Chart documentation	If none of the conditions exist, then it should be N/A.	



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	 Relocation of an individual's placement for more than 24 hours. The PIHP/designated provider must immediately and no more than one hour from awareness of the occurrence, notify the MDOC Supervising Agent any serious sentinel event by or upon an individual under MDOC supervision while on the treatment premises or while on authorized leaves. The PIHP/designated provider must notify the MDOC Supervising Agent of any criminal activity involving an MDOC supervised individual within one hour of learning of the activity. 			The contract does not specify how these items are documents just that they are so evidence could be anything in the chart.	
Medi	cation Assisted Treatment				
7.1	Documentation that a medical evaluation, including a medical history and physical examination, has been performed before the patient receives the initial methadone or Suboxone dose. (However, in an emergency situation the initial dose of methadone may be given before the physical examination).	Admin. Rule R325.14404/2(b), MSHN SUDSP Manual	Copy of medical exam is included in the client's chart.	Include Vivitrol. Copies of med exam in record. Hold – what must be included TX History Meds IV Use Pregnancy/Child Bearing Age STI's	



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7.2	Informed consent for pregnant women and all women admitted to methadone or Suboxone assisted treatment that may become pregnant, stating they would not knowingly put themselves and their fetus in jeopardy by leaving treatment against medical advice.	MDHHS Policy #05, page 6 of 11, 10/1/12, MSHN SUDSP Manual	Signed Consent Form		
7.3	Documented random toxicology testing. SUBOXONE ONLY: toxicology screens must be done at intake and then randomly, at least weekly, until 3 consecutive screens are negative. Methadone ONLY: consumer screened weekly. Monthly only occurs after 6-months of consecutive negative screens. Any positive screen results in new 6-month cycle of weekly screens.	R325.14406, MSHN SUDSP Manual	Clinical documentation in client's chart	This aligns w/ updated LARA rules. Results should be immediately uploaded into REMI. (Needed for auth/reauth purposes.) THC w/o med mj card is considered illicit use of substance.	
7.4	Copies of the prescription label, pharmacy receipt, or pharmacy print out, must be included in the individual's chart or kept in a "prescribed medication log" that must be easily accessible for review.	BSAAS Treatment Policy #05, 10/1/12, p. 5 of 11, MSHN SUDSP Manual	Clinical documentation in client's chart	MAPS conducted at intake. Look for counter-reactive meds. Phase change also should result in MAPs. Physical – include MAPs. Be aware of over-the-counter meds and document in case of disputed test results (meds causing false negatives can be easily checked sometimes)	



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7.5	Documented review of Michigan Automated Prescription System (MAPS) is included in the client file at admission, a prior to any off-site dosing, and prior to any reauthorization requests. Note: Per MDHHS guidance, the MAPS report cannot be placed in the individual's chart. Information can be documented in the chart.	MDHHS Policy #05, page 5 of 11, 10/1/12, MSHN SUDSP Manual	Clinical documentation in client's chart	Documentation of MAPS report outcomes in chart.	
7.6	If applicable, for enrolled individuals there must be a copy of the MDHHS registration card for Medical Marijuana issued in the individual's name in the chart. Provider Note: Behavioral Health symptoms, related to the issuance of a medical marijuana card are identified in assessment/progress note, and addressed within the treatment plan.	MDHHS Policy #05, page 5 of 11, 10/1/12, MSHN SUDSP Manual	Clinical documentation in client's chart	If there are symptoms or a diagnosis related to the prescription of medical marijuana, is this addressed on the plan; assessment; etc.	
7.7	Documentation that there is coordination of care with prescribing physician when there are prescriptions for controlled substances.	MSHN SUDSP Manual	Signed release of information, clinical and medical documentation in client's chart.	Get the release, call the doctor, send mutual patient letter, etc. Very important for Benzo's etc. Be cautious of counter-reactive substances.	



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7.8	All alcohol use and illicit drug use during treatment is addressed in treatment and documented in Progress Notes.	BSAAS Treatment Policy #05, p. 7, MSHN SUDSP Manual	Clinical documentation in client's chart. Drug screen outcomes, indicating illicit use, are addressed immediately and communication is documented.		
7.9	METHADONE ONLY: Documentation that the client has been continuously physiologically addicted to a narcotic for at least 1 year before admission to a program.	R325.14409(1).	Clinical documentation in client's chart	May see info via physical. Must have DSM V Documentation.	
7.10	METHADONE ONLY: Documentation that the physical examination includes medical assessment to confirm the current DSM Diagnosis of Opioid dependency of at least one year as was identified during screening process	MDHHS/CA Contract Treatment Policy #05	Clinical documentation in client's chart		
7.11	METHADONE ONLY: Documentation that the OTP, as part of the informed consent process, has ensured that individuals are aware of the benefits and hazards of methadone treatment.	BSAAS Treatment Policy #05, 10/1/12, p. 4 of 11.	Clinical documentation in client's chart	Should be signed and in consumer record. Generally found as part of the intake paperwork. Checklist w/ initials also acceptable.	



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7.12	METHADONE ONLY: Documentation that the client is informed of emergency procedures to be followed when there is an adverse reaction, overdose, or withdrawal. (Client is given emergency numbers to contact in case of emergency with medications that occur outside regular business hours).	R 325.14422(7)(h)	Clinical documentation in client's chart	Verified via checklist/signed acknowledgement. Should complete during intake.	
7.13	METHADONE ONLY: Documentation of a client-signed consent to contact other OTPs within 200 miles to monitor for enrollments in other methadone programs.	BSAAS Treatment Policy #05, 10/1/12, p. 4 of 11).	Clinical documentation in client's chart	Documented during intake paperwork, accompanied by release form allowing the enrollment check.	
7.14	METHADONE ONLY: Evidence that daily attendance at the clinic is occurring for methadone dosing, including Sundays and holidays if criteria for take home medication are not met.	BSAAS Treatment Policy #05, 10/1/12, p. 4 of 11	Clinical documentation in client's chart	Clinical documentation – included in record. EMR can generally track dosing info. Consumers sign for dosing, etc. Records should flag consumer's meeting take home criteria requirements.	
7.15	METHADONE ONLY: OTP is following Medicaid Provider Manual guidelines for administrative discharge	Medicaid Provider Manual MSHN SUD Provider Manual – Appendix C		NOTE: Extra chart pulled in sample to review for an administrative discharge or review from ABD Case selection.	



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7.16	MDOC Referred Individuals ONLY (with appropriate release): provider informs the Supervising Agent when Medication Assisted Treatment (MAT) is being used, including medication type. If the medication type changes, the Supervising Agent was informed.	PIHP Contract, MSHN Contract	Client chart, progress notes, MDOC release of information		
Wom	en's Designated				
8.1	There is an assessment of needs completed on consumer & each dependent child. There is evidence of gender-specific service provision(s): 1. Accessibility 2. Assessment 3. Psychological Development 4. Abuse/Violence/Trauma 5. Family Orientation 6. Mental Health Issues 7. Physical Health Issues	BSAAS Treatment Policy #12 BSAAS TX Policy #12	Assessment Needs Assessment(s) for all Children in Care Progress Notes Individualized treatment plans in client files. Gender-Specific Service Provisions may include: *Relational Considerations Empowerment		
Recov	8. Legal Issues 9. Sexuality/Intimacy/Exploitation 10. Survival Skills 11. Continuing Care/Recovery Support		utilization in treatment & recovery planning *Employment Skill- building & other Survival Skills		



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9.1	File includes verification of admission from a MSHN paneled outpatient provider. Housing Need identified & documented in clinical records as necessary for best recovery outcomes	MSHN Technical Advisory on Housing, Treatment TA #11, NARR guidelines	Consumer charts Outpatient provider verification of admission (OPT provider REMI admission), Verification on TECC form of date of admission to Outpatient provider as provided by OPT provider.	Verification on TECC form – includes date of admission, schedule, housing need (diagnosis, etc.)	
9.2	Resident chart includes the following information: Standard demographic information Releases of Information (MSHN, Medical, Treatment Provider, Emergency Contact) Signed Acknowledgement of Rules	Treatment TA #11, NARR guidelines MSHN SUD Provider Manual	Consumer charts	 Where are demo found. (REMI or non-REMI.) Consents must be on the State approved template & clearly completed. MUST have consents for SUD treatment provider, emergency contact, PCP Rules signed/dated in chart. 	



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9.3	Chart includes completed screen and application.	MSHN SUD Provider Manual Treatment TA #11	Consumer charts	 Resident initial screen & application should be in the record. Screens Must: Health & Safety (Self-Harm, Homicidal, Harm to Others) Co-Occurring – asking about current mental health (hx) & meds Application Must: Be used to assist with current resident input. Be completed by the consumer (via phone or submission) Be used for decision-making purposes regarding consumer's fit for provider housing programming 	
9.4	 Service Plan includes the following: Service amount, scope, duration Efforts to achieve independent living arrangements. Evidence of Consumer involvement (individualized plan, 1st person language) Signature/Date by Professional & Resident 	MSHN SUD Recovery Housing Technical Requirement 2016, Treatment TA #11, NARR guidelines	Consumer charts	 MUST include the plan/steps for independent housing (pertaining to consumer). Why does consumer not have housing and what is plan? Amount/scope/duration – what services, when & for how long. Must match authorization & reauthorization in REMI. 	



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9.5	File includes evidence of regular care coordination with SUD providers.	MSHN SUD Recovery	Consumer charts TECC form	Verification via TECC formsCharts must demonstrate	
		Housing Technical		implementation of actions discussed in any TECC form (in other words, MSHN	
		Requirement		verifies not only use of TECC forms but	
		2016,		the information within the forms and	
		Treatment TA		how the coordination occurs, i.e. if	
		#11, NARR guidelines		housing provider makes a plan for drug	
		guidelliles		screening, what are results and were they shared, etc.)	
				Should include consumer's schedule	



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9.6	Documentation of recovery supports provided:	MSHN Technical Advisory on Housing	Consumer charts	 Progress notes should include supportive info that matches recovery plan. Assisting consumer with engagement in 12-step supporting Detailed notes indicate supportive measures in place to assist consumer w/ advancing their recovery-oriented goals Document all attempts to offer supports & document discussions regarding the various supports/recovery events offered & consumer's response to opportunities and/or participation Group/Progress notes Individual prog notes 	