

From: [Mid-State Health Network](#)
To:
Subject: MSHN Special Release: COVID-19 ANNOUNCEMENT
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March 13, 2020

Mid-State Health Network

SPECIAL RELEASE!

COVID-19 ANNOUNCEMENT

Substance Abuse Prevention and Treatment (SAPT) Provider Notice

EFFECTIVE IMMEDIATELY!

With the COVID-19 cases now reported in Michigan, our goal is to ensure all proper measures are taken to protect citizens, their families, community partners, and the vulnerable populations we serve. Currently, we have no reports of staff, their families, providers or clients diagnosed with COVID-19 within our region. We anticipate that could change.

Therefore, effective immediately:

1. MSHN initiated/organized in-person meetings will be converted to conference calls, Zoom or other online platforms **only**.
2. MSHN staff travel and in-person participation in external/community-based meetings or events is suspended at this time. Telephonic or video participation continues to be encouraged. SAPT providers should anticipate updated schedules/notices, including possible cancelling and rescheduling of events/reviews, etc.

UPDATES/PREVENTION:

MSHN will continue to utilize our weekly constant contact newsletter to update and communicate with providers and community stakeholders' regarding prevention and management of COVID-19 as recommended by the Center for Disease Control (CDC) and encourages provider to utilize the resource available via links provided below. In addition Mid-State Health Network has developed a page on our website to provide updates and resources. <https://midstatehealthnetwork.org/provider-network-resources/provider-resources-1/coronavirus-covid-19>

PROVIDER CLINICAL SERVICES CONTINUITY PLANS:

Federal rules and accrediting bodies require providers to have business/clinical services continuity plans in the event of a public health or other disaster. Your organization should already have and be implementing those plans. Below we provide links to official resources providers may use to update their actions in light of available science. To the extent that providers would like support or assistance in developing, implementing or modifying

these plans or consultation in individual circumstances, please contact MSHN as detailed below.

PROVIDER REQUESTS/QUESTIONS:

As leaders in Michigan's health care field, we have the opportunity to help our community partners, provider networks and the people we serve to remain calm, to be prepared and to guide them through this time of uncertainty. It's essential that as a PIHP we have a consistent and effective way to receive and communicate messages to all our stakeholders.

Therefore, **effective immediately**, please direct all COVID-19 questions or concerns directly to the following email: coronavirus@midstatehealthnetwork.org.

PROVIDER IMPACT AND SERVICE CONTINUITY:

MSHN acknowledges the "social distancing" premise advised by the CDC may have adverse fiscal impacts to your organization. As such, MSHN will offer financial assistance to Substance Abuse and Treatment Providers (SAPT) having a current contract effective on or before January 1, 2020.

Providers experiencing cash flow issues related to decreased service volume should contact MSHN's Chief Financial Officer Leslie Thomas via email at leslie.thomas@midstatehealthnetwork.org.

Providers will be expected to submit documentation supporting their request for assistance. This documentation may include but is not limited to past and current Income Statements, Statement of Activities, and bank statements to demonstrate the decrease in revenue. Our goal is to ensure providers are able to maintain operations to the extent possible while also considering MSHN's available funding.

MSHN appreciates the work of its SAPT network and will make every effort to assist providers.

As developments take place, we will continue to keep you informed by sending updates with news and information located on our website.

Thank you for your collaboration with MSHN!

Joseph Sedlock, MSA
Chief Executive Officer

Zakia Alavi, MD
Regional Medical Director

RESOURCES:

[The Centers for Disease Control](#) provides updates on the virus and safety information for the public and healthcare professionals.

[The State of Michigan](#) provides updates on the disease's spread within the state, as well as frequently asked questions available [here](#).

If you would like others on your team to receive MSHN's weekly updates and Special Releases, please share the link below for quick, easy registration
<http://tinyurl.com/MSHNSUDUpdate>

Mid-State Health Network | 530 W. Ionia Street, Suite F, Lansing, MI 48933

[Unsubscribe carolyn.watters@midstatehealthnetwork.org](mailto:unsubscribe.carolyn.watters@midstatehealthnetwork.org)

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