



## Council, Committee or Workgroup Meeting Snapshot

### Meeting: Information Technology Council

Date: July 15<sup>th</sup>, 2026

Brian McNeill, GIHN  
AmyLou Douglas, SCCMHA  
Brandon Dotson, CEI  
Chad Brown, SCCMHA  
Christina Saunders, SCCMHA  
Emily Walz, LW  
Holli McGeshick, SCCMHA  
Jennifer Tucker, SHW  
Jill Carter, TRD  
John Schwartzkopf, GIHN  
Laura Rickwalt, TBHS  
Lynn Martin, NCMH  
Nathan Derusha, TRD  
Rebecca Marshall, SHW  
Rich Smith, TBHS  
Shanan Clevenger, LW  
Terry Reihl, MCN  
Shawn Wise, MCN  
Theresa Adler, BABH  
Steve Grulke, MSHN  
Cathy Todd, MSHN  
Shyam Marar, MSHN  
Ron Meyer, MSHN

#### KEY DISCUSSION TOPICS

##### Consent Items

1. Roll Call, June 17 snapshot – All

##### Informational Items

2. MDHHS communications? – Steve
  - a. May Invalid NPI – HRA (June 30)
  - b. June Medicaid closures file (July 6)
  - c. FY26 Recon file (July 8)
3. BH-TEDS and Encounter submissions – Shyam/Ron/Cathy
4. Provider directory requirement to include a “TeleHealth” Yes/No field.
5. EasterSeals MichiCANS biopsychosocial assessment in PCE, request you get it.
6. MSHN Auth tracking dashboard, in REMI, request to get it (Skye email)
7. Authorization on MSHN website – CMS Auth & InterOp final rule (2 doc in folder).
8. HSAG PMV/NAV ISCAT
9. MDHHS change from FTA -> MOVEit
10. July 2 Outlook change to encrypted email. People need to use web version to view.
11. OIG H2016 duplicate report
  - a. Remove any so we do not have to explain to OIG
  - b. Joe Wager to demo, we will report qtrly.
12. EVV – anything?
13. Status of implementing the Autism Module?
14. CLD Workgroup Update – Holli McGeshick

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|                               | <p>15. CIO forum update – June 26 (notes in folder)</p> <p>16. Other – All</p> <p>ITC meeting on August 19 meeting will be Virtual?</p> <p>17. BHH IT subgroup (as time allows)</p> <p>Central, Montcalm, Newaygo, Saginaw, Shiawassee and GIHN</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <p>✓ <b>KEY DECISIONS</b></p> | <ul style="list-style-type: none"> <li>• Only one CMH appears on the HRA Invalid NPI list this month</li> <li>• CEI is checking in to the FY26 Recon File</li> <li>• Encounter Submissions have been transferring smoothly</li> <li>• Inclusion of the Telehealth field in the Provider Directory will be maintained in our agenda for one more month for any additional questions, comments, or concerns.</li> <li>• The EasterSeals MichiCANS biopsychosocial assessment in PCE is essentially just a link to MichiCANS, which then comes back to your own assessment. It is currently unknown how much of the MichiCANS assessment is pulled at this point, which will hopefully be clarified at next Thursday’s PCE meeting. Also covered will be Authorization Tracking and its accompanying dashboard, which assists in helping people follow up on authorizations. Please request directly through PCE to obtain access to this.</li> <li>• MSHN is still in the process of planning to collect Authorization information, including information from the previous calendar year. This needs to be completed by September, or an extension will need to be obtained. Currently eight questions need to be answered. Requirements from the state are available for viewing.</li> <li>• MSHN met with HSAG on July 7<sup>th</sup>. Our preliminary results are all passing without CAPs. MSHN would like to thank everyone for their time and effort in achieving this.</li> <li>• MDHHS should complete its switchover from FTA to MOVEit by the end of the month.</li> <li>• Some individuals have experienced issues with Outlook’s encryption feature. This may or may not be linked to using “The New Outlook” version. For those</li> </ul> |

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|                         | <p>experiencing difficulty, using the web version of the application appears to allow for encryption.</p> <ul style="list-style-type: none"> <li>• If you encounter issues with duplicate H2016 claims, whether they've been paid or not, please remove them. OIG is looking closely at these instances, even without dollar amounts attached. We will report instances of duplicate H2016 claims quarterly to OIG</li> <li>• Some CMHs have gone more than two months without logging in to their HHAX payer portal. This is a metric that both MSHN and MDHHS are reviewing. <ul style="list-style-type: none"> <li>○ SHW notes that neither MDHHS nor HHAX have provided clarity on how CMHs are supposed to use payer portal data. Steve suggested that the intended purpose is to monitor and work with providers to improve performance.</li> <li>○ TRD notes that an automated monthly report is emailed from HHAX to each CMH, which circumvents the need to log in to the payer portal</li> </ul> </li> <li>• It's imperative that each CMH implements their Autism Module soon</li> <li>• MDHHS will begin a CLD users group to highlight and discuss changes to file specifications, meeting monthly/quarterly, including two representatives from a CMH/PIHP. Its purpose will be to discuss new items or upcoming issues not unlike the old BH-TEDS quarterly meeting. Following implementation, only SUD episodes will be tracked with TEDS. An additional workgroup will concentrate on error codes.</li> <li>• LifeWays is examining IT structure and function, with the aim to cover some gaps in technology. The CMH is requesting input for how other CMHs compare.</li> <li>• Bay-Arenac is having trouble with the provider peer review process and looking to other CMHs to see if anyone has built a process into their PCE system</li> </ul> <p>Behavioral Health Home Subgroup:</p> <ul style="list-style-type: none"> <li>• Ron is building out an HHBH Priority Measures Report based on CC360 Data.</li> </ul> |
| ✓ ACTION/INPUT REQUIRED | <ul style="list-style-type: none"> <li>• Steve Grulke will send out the list of items needed for MSHN's Authorization Tracking Dashboard</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

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|                         | <ul style="list-style-type: none"> <li>• Steve will send an email to CMHs with significant lengths of time between HHAX payer portal log-ins</li> <li>• Steve will share the CLD file specifications for version 4</li> </ul> |
| ✓ KEY DATA POINTS/DATES | <ul style="list-style-type: none"> <li>• Next Meeting is August 19th, all-virtual</li> </ul>                                                                                                                                  |