

REMI: MSHN's Regional Electronic Medical Information system

Root Cause Analysis: A root cause analysis (JCAHO) or investigation (per CMS approval and MDHHS contractual requirement) is "a process for identifying the basic or causal factors that underlie variation in performance, including the occurrence or possible occurrence of a sentinel event. A root cause analysis focuses primarily on systems and processes, not individual performance." (JCAHO, 1998)

Sentinel Events: Is a Patient Safety Event that reaches a patient and results in any of the following: death, permanent harm, severe temporary harm and intervention required to sustain life. An event can also be considered sentinel even if the outcome was not death, permanent harm, severe temporary harm and intervention required to sustain life. (The Joint Commission 2022). Any injury or death that occurs from the use of any behavior intervention is considered a sentinel event. (Medicaid Managed Specialty Supports and Services Program Contract)

Other Related Materials:

N/A

References/Legal Authority:

Medicaid Contract

MDHHS Quality Assessment and Performance Improvement Program for Specialty Prepaid

Inpatient Health Plans Technical Requirement

[MDHHS Critical Incident and Event Notification Requirements](#)

Change Log:

Date of Change	Description of Change	Responsible Party
03.2020	New Policy-Sentinel Event Reporting Requirements	Quality Manager
10.2020	Biennial Review	Quality Manager
10.2022	Biennial Review	Quality Manager
11.2024	Biennial Review-Updated definition of Sentinel Event	Quality Manager