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Memorandum

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To: Jeff Chang, Dmitriy Katsman, PCE Systems

From: Jason Radmacher, TBD Solutions

> **cc:**   Ione Myers, Lakeshore Regional Entity
> Amanda Horgan & Forest Goodrich, Mid-State Health Network

Date: December 14th, 2016

Subj: Follow-up questions, demonstration items for conference call/Web Ex with LRE & MSHN

The following questions and demonstration items are requested for your meeting with Lakeshore Regional Entity and Mid-State Health Network, 8:30 – 9:30 a.m. on Thursday, December 15th, 2016:

Demonstration Items

- Patient Portal
- *Other demonstration items as needed under questions*

Questions

- The business model of LRE and MSHN is not EMR-based. Will software be developed to meet managed care needs? How does this fit into the PCE plan for on-going CMHSP/provider EMR data and system modeling?
- What is the earliest that development could begin on this effort?
- Realistically, what is the earliest go-live date possible?
- Can automated authorizations occur based on provider and level-of-care?
- Are you willing to create a form-builder, report builder and HIE engine that customers can configure for use of a PCE Systems managed care product?
- Are HEDIS and Accreditation reports (i.e. NCQA, URAC, etc.) included? Or do you have to build these yourself?
- For Credentialing, can you build links to auto-check information with LARA and the OIG Exclusions List? Get notifications when changes occur?
- Consent management with non-PCE systems?
- A key factor is the ability to electronically interchange data with non-PCE Systems, including: sending and receiving of authorizations and auth requests; current service utilization; IBNR, etc.

More than ideas. Solutions.

- Autism and HSW exchange with PCE: Ability to manage, monitor hours of service, approval packets, etc.

If you have any questions or concerns, please direct those to jasonr@tbdsolutions.com. We look forward to speaking with you.