

REGIONAL OPERATIONS COUNCIL/CEO MEETING

Key Decisions and Required Action

Date: 08/21/2023

Members Present: Chris Pinter; Lindsey Hull; Maribeth Leonard; Carol Mills; Julie Majeske; Tracey Dore; Tammy Warner; Kerry Possehn; Michelle Stillwagon; Bryan Krogman; Sandy Lindsey; Sara Lurie

Members Absent:

MSHN Staff Present: Amanda Ittner; Skye Pletcher (Notes); For applicable areas: Todd Lewicki; Leslie Thomas

Agenda Item		Action Required			
CONSENT AGENDA	Pg. 6 – HMA D/SNP Presentation to the MSHN Board: Discussion				
	Received and filed	By Who	N/A	By When	N/A
FY24 Operations Council Meeting Calendar	No Discussion				
	Received and Approved S. Kletke to send out calendar invites for the upcoming fiscal year	By Who	S. Kletke	By When	8/31/2023
FY24-25 Strategic Plan	<p>A. Ittner reviewed current draft of FY24-25 Strategic Plan and highlighted objectives and tasks which are being recommended by MSHN leadership team to support the identified strategic priorities. Question regarding Appendix A: Key List of Assumptions. Recommendation to include an introductory paragraph with disclaimer that key assumptions are a complete list of all feedback received from MSHN stakeholders and do not necessarily represent the views/position of MSHN.</p> <p>Of note: MSHN also has a 3-year comprehensive SUD Strategic Plan which is currently in development for FY24-26. The first draft has been submitted to MDHHS for consultative feedback; additional revisions to the plan are likely to occur before finalization.</p>				
	MSHN to send copy of SUD Strategic Plan to Operations Council.	By Who	A. Ittner	By When	8/31/2023
	Include introduction/disclaimer regarding Appendix A: Key Assumptions		J. Sedlock		9/15/2023
FY23 Budget Amendment	L. Thomas presented FY23 Budget Amendment with high-level summary of changes and supporting rationale. Discussion regarding savings carry forward and use of ISF.				
	Discussion only	By Who	N/A	By When	N/A

Agenda Item	Action Required				
<p>FY24 Draft Budget</p>	<p>L. Thomas presented FY24 Budget. Final capitation information has not been received from Milliman at this time so full revenue picture is not yet known. Current projection of \$23 million expenditure over projected revenue; CMHSPs may need to implement cost containment plans. Suggestion to consider regional stabilization plan over 3-5 year period.</p> <p>As CMHSPs consider strategies to align budget with revenue, it's important to coordinate with one another regarding any changes to provider rates to ensure sustainability and retain providers (especially important when providers contract with multiple CMHSPs). Carry forward to September Operations Council meeting for additional discussion once FY24 rates are received from MDHHS.</p>				
	Carry forward to September Operations Council meeting	By Who	J. Sedlock	By When	9/18/2023
<p>HMP Payment Delay</p>	<p>MDHHS did not provide detailed explanation regarding the nature of the payment delay, however it has now been rectified with June and July payments received. Request that Operations Council be cc'd on communications to CFOs in the future regarding payment delays or other issues that may impact cash flow.</p> <p>There was a question regarding use of the ISF to address short-term cash flow issues of this nature; L. Thomas clarified that it is not permissible to use ISF funds for short-term cash flow shortages unless an overall shortage is expected at the end of the fiscal year.</p>				
	Discussion only	By Who	N/A	By When	N/A
<p>Medicaid Disenrollment File</p>	<p>Reviewed disenrollment file for July which is showing 2.3% disenrollment throughout the region. MSHN will continue to provide monthly summary disenrollment reports to Operations Council for the purpose of tracking and trending. Clarification needed regarding whether the disenrollment file is Medicaid only or also includes Healthy MI Plan. MSHN distributed CMHSP-specific files via secure Box.</p>				
	MSHN to request clarification from MDHHS regarding inclusion of HMP in disenrollment file.	By Who	A. Ittner	By When	8/31/2023
<p>Conflict Free Access and Planning Discussion/Update</p>	<p>CFAP workgroup meeting which was scheduled for this morning, 8/21, was cancelled and rescheduled for 9/18. Consumer listening sessions occurred on 8/1 and 8/8 with MDHHS indicating a third session will be scheduled. T. Lewicki to provide update at September Operations Council meeting.</p>				
	Informational Only	By Who	N/A	By When	N/A
<p>1915(i) Planning/Update</p>	<p>T. Lewicki reviewed updated 1915(i) enrollment information in anticipation of 10/1/2023 enrollment deadline. Significant progress has been made as a region to complete enrollments by the deadline; currently about 78% completed enrollment for region with about 22% remaining to be enrolled.</p>				

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	MDHHS has indicated that if an individual has not been enrolled in the WSA prior to 10/1/2023 the CMHSP must provide them with a written notice of Adverse Benefit Determination (ABD). MSHN has advocated against this as it is not the decision of the PIHP/CMHSP to terminate services but an administrative process decision by MDHHS.				
	T. Lewicki will present final 1915(i) enrollment report at September Operations Council meeting	By Who	T. Lewicki	By When	9/18/2023
Home-based Services CRM Enrollment	Concerns expressed about the re-certification process and technological challenges within the MDHHS Customer Relationship Management (CRM) system. Recommendation by S. Lindsey (supported by others) for MSHN to advocate with MDHHS on behalf of the region to correct the technological problems in the CRM and EGrAMS as the current systems are untenable. Additionally, all CMHSPs report that they are not receiving referrals from MiCAL.				
	MSHN to advocate with MDHHS leadership around challenges with MDHHS technological platforms/applications.	By Who	J. Sedlock and A. Ittner	By When	9/30/2023
Home-based Provider Staffing Challenges	<p>M. Leonard indicated that LifeWays is experiencing staffing challenges with home-based providers due to loss of staff to private practice and school systems. One of two existing LifeWays providers indicated they will not be renewing contract for FY24. LifeWays is seeking feedback from regional partners about innovative models for providing services and modified staffing patterns.</p> <p>T. Warner indicated that MCN met with MDHHS leadership last week to discuss this issue and received approval for modified staffing pattern for home-based services which relies on the use of paraprofessionals to supplement services provided by Master’s-level clinicians (minimally 4 hrs/month provided by clinician).</p>				
	MCN will share its modified staffing model with Operations Council members and Clinical Leadership Committee.	By Who	T. Warner	By When	8/31/2023
Autism Services	S Lindsey and C. Pinter requested topic of ABA providers and autism service delivery for an upcoming Operations Council meeting.				
	Carry forward to September or October Operations Council meeting.	By Who	J. Sedlock and A. Ittner	By When	10/31/2023
TCM Services for Incarcerated Beneficiaries	Notice of proposed policy #2307-TCM with effective date of 7/1/2023 for use of Medicaid/HMP funds for limited TCM services to incarcerated individuals within 30 days of release from incarcerated setting. Services are billed FFS through CHAMPS. Discussion about the high potential for duplication with other programs/services: CCBHC, Health Homes, and Opioid Settlement funded services provided in county jails.				

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	Discussion only	By Who	N/A	By When	N/A