

Council, Committee or Workgroup Meeting Snapshot

Meeting: Regional Consumer Advisory Council

<p>Meeting Date: April 21, 2017</p> <p>MSHN Representatives: 20 members attended in person (4 attended by phone), K. Zimmerman (MSHN)</p>	<p>KEY DISCUSSION TOPICS</p> <ul style="list-style-type: none"> Welcome & Introductions MSHN Information Items: <ul style="list-style-type: none"> 298 Update Strategic Plan Review Balanced Scorecard FY17 Q1 Behavior Treatment Summary Report FY17 Q1 PI Report FY16 Q3 & Q4 Grievance and Appeal Report MSHN Discussion and Feedback Items 	
<p>✓ KEY DECISIONS</p>	<ul style="list-style-type: none"> ✓ Approval of the Agenda for April 21, 2017 (Handout #1) with the addition of the election of the Vice Chair for the council ✓ Review Minutes & Follow-up Items from February 10, 2017 (Handout #2) <ul style="list-style-type: none"> Minutes were approved as written ✓ MSHN Informational Items: <ul style="list-style-type: none"> Strategic Plan Review: Kim Zimmerman <ul style="list-style-type: none"> Reviewed the plan focusing on areas of consumer involvement and stakeholder feedback Had lengthy discussion on RCAC member participation in regional and local level councils A rep from each agency will provide information at each RCAC meeting regarding local efforts related to council activities and purpose and will discuss how they are relaying RCAC meeting information back to the local level Will have ongoing discussion regarding stakeholder and consumer feedback 298 Update: Tabled until the June meeting as Amanda Horgan was unable to attend today's meeting Balanced Scorecard: Tabled until the June Meeting (lack of time) FY17 Q1 Behavior Treatment Summary Report (Handout #4): Tabled until the June meeting (lack of time) FY 17 Q1 Performance Indicator Summary Report: (Handout #5): Tabled until the June meeting (lack of time) FY16 Q3 & Q4 Grievance and Appeal Summary Report: (Handout #6): Tabled until the June meeting (lack of time) ✓ Election of Vice Chair <ul style="list-style-type: none"> New Vice Chair elected by majority vote 	
<p>✓ ACTION/INPUT REQUIRED</p>	<ul style="list-style-type: none"> Future Agenda Items: (many items were tabled until the June meeting due to lack of time during the April meeting) <ul style="list-style-type: none"> 298 Update Balanced Scorecard FY17 Q1 Behavior Treatment Summary Report FY 17 Q1 Performance Indicator Summary Report FY16 Q3 & Q4 Grievance and Appeal Summary Report Additional items to be communicated to Kim or Council Chair 	
<p>✓ KEY DATA POINTS/DATES</p>	<ul style="list-style-type: none"> Next meeting scheduled for June 9, 2017: 12:30-3 Gratiot CMH 	