



Mid-State Health Network

Provider Network Management Committee - Key Decisions and Required Action

DATE: 8/25/2021 | Time: 10AM until 12PM

Zoom Meeting ID: Outlook Calendar Invite | Meeting Materials: [Box](#)

Attendees:

- M. Rozek, BABHA
- S. Gunsell, BABHA
- E. Magen, CEI
- K. Squire, CMHCM
- K. Gunsell; HBH
- Ad Hoc: A. Ittner, MSHN

- S. Stroh, GIHN
- T. Humphries, HBH
- A. Ferzo, HBH
- M. Cupp, Lifeways
- D. Caruss, MCN
- L. McNett, TRD

- T. Curtis, MCN
- J. Huson, MCN
- J. Labun, Newaygo
- J. Keilitz, SCCMH
- L. Vyvyan, SHW
- J. Hagedon, TBHS

- N. Derusha, TRD
- S. Richards, TRD
- B. Owens, TBHS
- K. Jaskulka, MSHN
- Ad Hoc: A. Dillon, MSHN
- Ad Hoc: L. Thomas, MSHN
- Ad Hoc: T. Lewicki, MSHN

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
Agenda Approval Pg. 1-8	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Approved with revisions	By		By	
		Who		When	
Minutes Approval 7/28/2021 Pg. 9-16	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Approved with revisions	By		By	
		Who		When	
HCBS Transition	Updates (T. Lewicki) - HCBS Report included in packet – Updated handout included in box (8.25.21)	By		By	
		Who		When	
Regional Efforts – Training, Contracting and Monitoring	<ul style="list-style-type: none"> • Regional Crisis Residential RFP Update & Contract Considerations Background/Update: Review Committee met to review 1 submission. Provider did not meet RFP requirements based on physical location. Since we completed formal RFP, we will request to schedule a meeting to discuss viability of establishing a unit in the counties designated in the RFP; Additional meetings with Hope Network and Family Health being scheduled; RFP material also sent to North Shores Center and invited to submit plan Discussion: Decision: Next Step: None at this time; More to come 	By		By	
		Who		When	

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
-------------	---------------	-----------------	--	--	--

	<ul style="list-style-type: none"> <p>Independent Facilitation Proposal</p> <p>Background/Update: Operations Council (5.17.21) supported proposal in concept. PNMC will need to outline mechanics and submit to OC</p> <p>Discussion: Contract Terms, Contract Parties, Payment/Financing, Monitoring. Request copies of contracts utilized by CMHs. Will begin contract development.</p> <p>Decision: None at this time</p> <p>Next Step: Create working template of regional agreement; Identify sub-workgroup contract development.</p> <p><u>Autism</u> Contract</p> <p>Background/Update: Annual Contract Review - sub-workgroup met to review provider suggested changes. Finance Council reviewed claims language; RRO changes submitted; MSA policy changes expected but have not received as of 7.9.21; Awaiting MDHHS contract to inform state required changes if applicable. Finance, RR, Autism group reviewed contracts. MSA policy is expecting changes but haven't received. Also waiting on MDHHS master agreement to see if this will impact contract.</p> <p>Discussion: Leave Additional Insured language in contract; Finalize current draft – Discuss process for final review date to be implemented for future years – MSHN to provide for additional discussion on how best to get contracts finalized in a timely manner (CMH/Provider Feedback rec'd for contracts)</p> <p>Decision: <input type="checkbox"/> Support as presented <input type="checkbox"/> Support as amended <input checked="" type="checkbox"/> Other:</p> <p>Next Step: Submit to Operations Council (September)</p> <p><u>FI</u> Contract</p> <p>Background/Update: Annual Contract Review; technical guidance changes on hold until CFI discussions result in final set of requirements. Reissue FY21's in place of FY22 until changes agreed to</p> <p>Discussion: Hold until end of September to see if changes instituted; MSHN to determine what else is pending</p> 				
--	--	--	--	--	--

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED
-------------	---------------	-----------------

	<p>Decision: <input type="checkbox"/> Support as presented <input type="checkbox"/> Support as amended <input checked="" type="checkbox"/> Other:</p> <p>Next Step: CMH’s to determine how best to proceed at end of September – Based on finalizations to be made at that point from CFI</p> <ul style="list-style-type: none"> <p>IPHU Contract</p> <p>Background/Update: Annual Contract Review; Providers input due May 31st; McLaren due by June 30th. June sub-workgroup reviewed; Finance council reviewed claims language; RRO changes submitted. Regional Template; - Can be finalized; No other feedback Healthsource Template; - Can be finalized – No other feedback Memorial Template; - Can be finalized – No other feedback Mid-Michigan Template; - Can be finalized Is the intent to have a McLaren specific template? – McLaren interested as is CEI and Montcalm in having a brief meeting to go over their changes and develop McLaren specific template</p> <p>Discussion: Additionally Insured language</p> <p>Decision: <input type="checkbox"/> Support as presented <input type="checkbox"/> Support as amended <input checked="" type="checkbox"/> Other:</p> <p>Next Step: McLaren template on hold until meeting with McLaren</p> <p>Training (A. Dillon)</p> <p>Background/Update: Independent Facilitator Training Requirements; Training grid reviewed/approved by OP’s Council at August meeting, as presented</p> <p>Discussion: A. Dillon provided update to approval; IF training requirements – PCP training required initially, more discussion w/training coordinators</p> <p>Decision: <input checked="" type="checkbox"/> Support as presented <input type="checkbox"/> Support as amended <input checked="" type="checkbox"/> Other:</p> <p>Next Step: Independent Facilitator Training requirements to be further discussed/developed/decided with Training Coordinators; Training Grid for FY22 approved and can be distributed</p> <p>Specialized Residential</p> 	
--	--	--

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
	<p>Background/Update: Referred to PIHP CEOs for discussion on next steps with statewide implementation. More to come based on PIHP CEO’s continued discussions</p> <p>Discussion:</p> <p>Decision: None at this time</p> <p>Next Step:</p>				
<p>Provider Directory</p>	<ol style="list-style-type: none"> Open ITR with PCE – additional validations Background/Update: Non-MI Counties will not be validated – ITR submitted. Discussion: Status COMPLETE Decision: Next Step: To be rolled out along with additional completed ITR’s Interpreter Services – issue with adding ALL languages. Background/Update: with ~200 languages, looking for solution which doesn’t require adding all languages. Discussion: Should ‘Interpreter’ services be listed on directory? – Being discussed by REMI Implementation Team; More to come once decision/consensus reached Decision: None at this time Next Step: HSAG Compliance Audit – Provider Directory Background/Update: Audit completed last week. Report is not final. HSAG commended region on the work done to develop its directory. While ‘cultural competence training’ was eliminated; HSAG indicates that cultural and linguistic capabilities are required and languages alone don’t meet the requirement. HSAG could not offer examples of what additional information needs to be included and referred us to MDHHS. More information to come. NOTE: Carolyn Tiffany is working under a temporary contract to support HSAG CAP needs. 	<p>By Who</p>		<p>By When</p>	<p>NA</p>

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
-------------	---------------	-----------------	--	--	--

	<p>Discussion:</p> <p>Decision: None at this time</p> <p>Next Step:</p>				
Credentialing	<p>1. Organizational Provider Application Update (K. Jaskulka, M. Cupp). Background/Update: Develop process to eliminate duplication of organization credentialing when provider applies to join multiple CMH provider panels – supports reciprocity.</p> <ul style="list-style-type: none"> • Is one process supported and possible? – Yes; • Should we establish a credentialing workgroup out of PNMC? – Yes; • What impact would this have on the Statewide Credential process and database? KJ to discuss w/Amanda regarding Statewide process and potential impacts; <p>Make note on application checklist to specify which services specifically they are applying for in available text field and make text field entry required; Possible to include a text field for providers proposed rates, or submit a rate sheet as an optional attachment – Lifeways to go ahead with their own internal staff credentialing application process with FlightPath.</p> <p>Discussion: - Still in process; More to come – Still concerns over not being able to save application; Providers would need to set up username/password – storage also a concern</p> <p>Decision: None at this time</p> <p>Next Step:</p> <p>2. State Monitoring Report Background/Update: Shared MDHHS memo with committee in Feb. Expect a request to provide feedback on MDHHS proposed report for credentialing. Will go to CMH credentialing contacts and PNMC. NOTE: Carolyn Tiffany is working under a temporary contract to support submission of Credentialing Report.</p>	By Who		By When	

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
	<p>Discussion: Sent email to CMH staff responsible for Credentialing (org and LIP). Semi-Annual Reporting Process due to MDHHS. Q1/Q2 due to MSHN by August 9th. Must include all individual (LIP) and organizational providers directly credentialed/recredentialed by CMH for reporting period – CT will be compiling data; Any questions refer to Amanda</p> <p>Decision: None at this time</p> <p>Next Step:</p> <p>3. MSHN DMC Standards Review</p> <p>Background/Update: MSHN conducts and annual review of DMC monitoring protocol. A. Dillon reviewed any changes to be made; No significant change. MSHN will review interim in 2022 to ensure CAP implementation. There will likely be a sample for IT review to verify the encounter/coding changes have been implemented.</p> <p>Discussion: None at this time</p> <p>Decision:</p> <p>Next Step:</p>				
<p><u>Policy/Procedure Edits</u></p>	<p>1. PNMC Charter Review</p> <p>Background/Update: Annual review of PNMC Charter – Track changes version saved in box folder for August PNMC meeting and included in packet</p> <p>Discussion: Provide edits/feedback no later than 8.31.21 – If no feedback/edits rec’d will be considered final and ready for OP’s Council</p> <p>Decision: Finalize if no comments rec’d by EOB 8.31.21</p> <p>Next Step: Submit to OP’s Council for Review/Approval (September)</p>	<p>By Who</p>		<p>By When</p>	

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
<p>MSHN Strategic Plan & Scorecard</p>	<p>1. Strategic Plan Background/Update: MSHN strategic planning process – May Board of Directors presentations and approval of strategic priorities and goals. Council/committee input requested on objectives and tasks. Objective/task input (refer to pg. 10/11 of strategic plan document. No Input/feedback/changes rec'd Discussion: Decision: Next Step: <i>Submit to MSHN leadership team for review.</i></p> <p>2. Q2 Scorecard Report Background/Update: Quarterly reporting to MSHN board of directors. Discussion: Autism provider satisfaction with new process – workgroup is developing a process improvement action plan to address feedback. Decision: Next Step:</p>	By Who		By When	
<p>Misc.</p>	<p>Network Adequacy Assessment Background/Update: Assessment is final and currently working with MSHN leadership on action planning. Expect final action plan to be reviewed in August meeting. MSHN website has been updated to include NAA. HSAG audit of NAA was positive; however, there will be necessary corrections to better analyze cultural and linguistic capabilities in the region; analyze timeliness for pregnant drug users (SUD Priority Populations); Geo-mapping annually vs. every 3 years. NOTE: Carolyn Tiffany is working under a temporary contract to support HSAG CAP. Carolyn contracting to compile data related to HSAG review. Nothing to be decided right now. Any changes will be incorporated and presented back to PNMC once finalized. Discussion: Decision: <i>None at this time</i></p>	By Who		By When	

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
-------------	---------------	-----------------	--	--	--

	Next Step:				
--	------------	--	--	--	--

Next Meeting: 9/22/2021

Parking Lot

PNMC Charter Review – August Meeting	Provider Application suggested edits	
Interpreter Services – issue with adding ALL languages		

MSHN Council & Committee Updates

1. MSHN Board Update – [MSHN Website - Board Meeting](#)
2. Operations Council Update – [MSHN Website - Operations Council](#)
3. Customer Service Committee – [MSHN Website - Customer Service](#)
4. Utilization Management Committee – [MSHN Website - Utilization Management](#)
5. Information Technology Council – [MSHN Website - Information Technology](#)
6. Regional Consumer Advisory Council – [Consumer Advisory Council](#)
7. Provider Network Management Workgroup- [MSHN Provider Network Management Committee](#)
8. Compliance Committee [MHN Website-Regional Compliance Committee](#)
9. Training Coordinators Workgroup – [Training Reciprocity \(Box\)](#)