

Council, Committee or Workgroup Meeting Snapshot

Meeting: Regional Consumer Advisory Council

Meeting Date: October 14, 2016

MSHN Representatives:

22 members attended in person (no phone participants), K. Zimmerman, MSHN

Guests: Todd Lewicki (MSHN), Katy Hammack (MSHN)

KEY DISCUSSION TOPICS

- Welcome & Introductions
- MSHN Information Items:
 - UM/Autism/HSW Presentation
 - Consumer Satisfaction Surveys
 - RAS
- NCI Reports:
 - Importance of Relationships
 - My Plan: A Guide to PCP
- Summary of Revisions to the Compliance Plan
- MSHN & MDHHS Updates

✓ **KEY DECISIONS**

- ✓ Approval of the Agenda for October 14, 2016 (Handout #1)
- ✓ Review Minutes & Follow-up Items from August 12, 2016 (Handout #2): minutes were approved as written.
- ✓ MSHN Informational Items:
 - Utilization Management/Autism/HSW Updates: Todd Lewicki & Katy Hammack
 - The following was reviewed in detail: HSW eligibility requirements, available HSW services, waiver slots by CMHSP, HCBS rules and phase 1 implementation, HCBS next steps, HSW MDHHS site review results summary, Autism enrollment history by CMHSP, Average number of ABA hours provided
 - Consumer Satisfaction Surveys: Recovery Assessment Scale (Handout #3): Kim Zimmerman
 - Reviewed the RAS survey questions (short form) and answered questions about distribution of the survey and how the results are utilized
 - NCI Report: The Importance of Relationships (Handout #4): Kim Zimmerman
 - This report addresses the experience of loneliness by individuals with I/DD and explores opportunities to support individuals to develop and nourish relationships, friendships and community/social connections
 - The following were reviewed in detail:
 - Demographic characteristics of participants in the survey
 - Each study question
 - Barriers and Challenges to Important Relationships (Systemic, Experience/Social Etiquette & Access)
 - Recommendations for Best Practices that can be implemented by PIHP/CMHSP, Individuals with disabilities, Families and State Policy Makers
 - Recommendations for Measurement
 - The group was asked to continue to think about the information discussed from this review so that we may continue to discuss this at future meetings and address any opportunities for quality improvement within the Region and local CMHSP's
 - NCI Report: A Guide to Person-Centered Planning (Handout #5): Kim Zimmerman
 - This report was tabled until the next meeting due to lack of time
 - Summary of Revisions to the FY16-17 MSHN Compliance Plan (Handout #6): Kim Zimmerman
 - A summary of the major changes was included in the packet
 - The Compliance Plan is scheduled for review with the PIHP Board in November
- ✓ MSHN & MDHHS Updates: Kim Zimmerman
 - MDHHS Site Review: This was tabled until the next meeting due to lack of time
 - HSAG Site Review Updates: This was tabled until the next meeting due to lack of time

✓ **ACTION/INPUT REQUIRED**

- Future Agenda Items:
 - Update on 298
 - Items that were tabled during this meeting

✓ **KEY DATA POINTS/DATES**

- Next meeting scheduled for December 09, 2016: 12:30-3 Gratiot CMH