

Council, Committee or Workgroup Meeting Snapshot
Meeting: Regional Consumer Advisory Council

<p>Meeting Date: December 09, 2016</p> <p>MSHN Representatives: 16 members attended in person (5 attended by phone), K. Zimmerman (MSHN) Guests: Jeanne Diver (MSHN)</p>	<p>KEY DISCUSSION TOPICS</p> <ul style="list-style-type: none"> Welcome & Introductions MSHN Information Items: <ul style="list-style-type: none"> SUD Satisfaction Survey Report NCI: My Plan: A Guide to PCP FY16 Annual Effectiveness Report FY16 Q3 PI Report MSHN & MDHHS Updates <ul style="list-style-type: none"> HSAG Reviews MDHHS Site Review
<p>✓ KEY DECISIONS</p>	<ul style="list-style-type: none"> ✓ Approval of the Agenda for December 09, 2016 (Handout #1) ✓ Review Minutes & Follow-up Items from October 14, 2016 (Handout #2) <ul style="list-style-type: none"> Minutes were approved as written ✓ MSHN Informational Items: <ul style="list-style-type: none"> SUD Consumer Satisfaction Surveys: (Handout #3): Jeanne Diver <ul style="list-style-type: none"> Reviewed the summary report for the MSHN FY2016 SUD surveys NCI Report: My Plan- A Guide to PCP (Handout #4): Jeanne Diver <ul style="list-style-type: none"> Reviewed the report including the identified barriers, challenges and recommendations for best practice FY16 Annual Effectiveness Report (Handout #5): Kim Zimmerman <ul style="list-style-type: none"> Reviewed the accomplishments and goals of the group from 10/01/15 through 09/30/16 Developed new goals for FY17 FY16 Q3 PI report (Handout #6): Jeanne Diver <ul style="list-style-type: none"> Reviewed the information submitted for FY16 quarter 3 ✓ MSHN & MDHHS Updates: Kim Zimmerman <ul style="list-style-type: none"> HSAG Site Reviews: <ul style="list-style-type: none"> Compliance Monitoring Review (Handout #7) <ul style="list-style-type: none"> This year's review focused on the plans of correction from the previous review MSHN received full compliance on all elements reviewed Performance Improvement Project (PIP) (Handout #8): <ul style="list-style-type: none"> The project is based on a HEDIS Measure MSHN received full compliance on all elements reviewed Performance Measure Validation (PMV) (Handout #9): <ul style="list-style-type: none"> This was a full review MSHN received full compliance on all elements reviewed MDHHS Site Review: <ul style="list-style-type: none"> HSW (Handout #10): <ul style="list-style-type: none"> MSHN received full compliance in 8 standards, partial compliance in 16 standards, and had 7 repeat citations Plans of correction are required for all standards that were not in full compliance SUD Review (Handout #11): <ul style="list-style-type: none"> MSHN received full compliance on 11 standards and partial compliance on 2 standards Plans of correction were required for all standards that were not in full compliance
<p>✓ ACTION/INPUT REQUIRED</p>	<ul style="list-style-type: none"> Future Agenda Items: <ul style="list-style-type: none"> Update on 298
<p>✓ KEY DATA POINTS/DATES</p>	<ul style="list-style-type: none"> Next meeting scheduled for February 10, 2017: 12:30-3 Gratiot CMH