

June 27, 2022

In lieu of our quarterly SUD Provider Meeting this month, please find a variety of updates below, some of which have been shared via Constant Contact, some of which are new.

If you have any questions about this quarter's content, please reach out to Trisha Thrush at trisha.thrush@midstatehealthnetwork.org. Enjoy your summer!

MSHN Regional Provider Staffing Crisis Stabilization Initiative

On March 1, 2022, the Mid-State Health Network (MSHN) Board of Directors approved the regional plan to provide up to \$13 million in regional resources to support provider initiatives to address the staffing crises they face. This is a part of the region's ongoing provider stabilization program. Eligibility criteria and application instructions for this regional initiative are included in a [regional guidance document](#) posted on the MSHN website, along with a brief provider staffing crisis stabilization fund [application form](#).

This program is intended to be available for all of FY22, to include provider-specific, qualified, staffing crisis related expenses already made this fiscal year and future staffing crisis stabilization initiatives as detailed in the regional guidance document. MSHN remains in a very healthy financial position, and we are grateful to be in a position to help our providers positively impact their staffing situations.

In addition, please click here for the [Provider Network Stabilization Plan](#), effective through at least 9/30/22.

New Federal Program Helps Clients in Treatment Pay for their Internet Bills. Please spread the word!

The COVID-19 health crisis fundamentally transformed the way that social safety net programs are implemented and administered with an almost overnight shift online. Having affordable and reliable internet service at home is now essential to sustaining important aspects of our everyday lives including access to SUD prevention, treatment and recovery programs. The Affordable Connectivity Program is a new federal program that helps low-income families afford the cost of internet services.

Households are eligible to enroll if their income is below 200% of Federal Poverty Guidelines, or if someone in their household currently receives a government benefit like SNAP, Medicaid, SSI, WIC, Pell Grant, or Free and Reduced-Price School Breakfast or Lunch. Eligible households could receive:

- Up to a \$30/month discount on their internet service, including associated equipment rentals such as a modem
- Up to a \$75/month discount if their household is on qualifying Tribal lands
- A one-time discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50)
- Low-cost service plans may be fully covered through the ACP*



Mid-State Health Network

To learn more and help your clients apply for this benefit, please visit <https://www.affordableconnectivity.gov/how-to-apply/>.

ASAM CONTINUUM Office Hours

ASAM is pleased to offer a new, regular opportunity to interact with CONTINUUM and CO-Triage experts. On June 29, 2022, from 3:30 PM – 4:30 PM ET ASAM will hold the first hour long user-driven Q & A session on CONTINUUM and CO-Triage. This is your chance to pose your questions and to enhance your knowledge of CONTINUUM from ASAM trainers and other CONTINUUM users. The entire hour will be dedicated to answering provider questions and discussing your experience with the assessment.

Please [click here to register](#) and submit any questions you have.

State Licensing Renewal Cycle for Health Facilities, Agencies, and Substance Use Disorder Services Programs

The 2022 – 2023 renewal cycle for Long Term Care (LTC) and Non-Long-Term Care (NLTC) state licensed health facilities, agencies, and substance use disorder services programs is now open. Standard renewal notices have been mailed to the correspondence address of each health facility, agency, and program. The renewal process for a state license is completed through the eLicense portal using a credit card or electronic check for payment of the licensing fees. Do not mail paper checks to the department for license renewal fees.

To renew a state license, please use the following process:

1. Go to michigan.gov/elicense
2. Scroll down to bottom of on the page and select Renew a Health Facility License.
3. Enter the license number in the Permanent ID field and click on select the Login button by clicking on it. Note: Pushing the return button on the keyboard will not work for this step.
4. Select Pay For License on the menu on the left side.
5. Select Continue in the upper left corner of the box containing the license information.
6. Follow the prompts to provide electronic payment information for the license renewal fee.
7. Print the receipt for the payment. NOTE: this is the only opportunity to print a receipt for the payment.

It takes approximately three weeks from the date of payment until the paper copy of the license is received through the mail. Please plan accordingly to ensure that the paper copy of the license is received prior to the expiration date, as all licenses expire on July 31, 2022.

If a state license is not renewed on or before the expiration date of July 31, 2022, the license is expired in accordance with MCL 333.20164, 333.6238, and 333.1137, as applicable by license type. Therefore, the license will be null and void on August 1, 2022.

NEW CHANGES IN 2022: The state licensing section has been reorganized into Long Term Care and Non-Long-Term Care. Please note the updated contact information below.

For Nursing Homes:

Department of Licensing and Regulatory Affairs
Bureau of Community and Health Systems
Long Term Care State Licensing Section
Phone: (517) 241-1970
Email: LARA-BCHS-LTCSLS@michigan.gov

For Hospitals, Psychiatric Hospitals/Units, Freestanding Surgical Outpatient Facilities (FSOF), Hospices, or Substance Use Disorder (SUD) Programs:

Department of Licensing and Regulatory Affairs
Bureau of Community and Health Systems
Non-Long Term Care State Licensing Section
Phone: (517) 241-1970
Email: LARA-BCHS-NLTCSLS@michigan.gov

A Note from Our CEO, Joseph Sedlock

Colleagues – at last month’s MDHHS/PIHP Operations Meeting, the Department requested the assistance of PIHPs and our in-region partners in preparation for the eventual end to the federal public health emergency and resulting policy changes, including individual beneficiary eligibility redeterminations, that will result. MDHHS has indicated that it will use the beneficiary’s eligibility month to make redetermination efforts. So, moving forward, rather than an en masse process at the front end, individuals will be sent an eligibility redetermination packet on a rolling 12-month basis until all are caught up. This is consistent with previous indications of how MDHHS will handle this.

The assistance requested is:

- Provide reminders to persons served to update their address in MI Bridges. This is viewed as crucial so that the redetermination paperwork gets to the person, and they’re not dropped because of a bad address or non-response to the re-determination application.
- If individuals need access to a computer or other hands-on assistance to update addresses (or complete redetermination paperwork), to offer whatever access or expertise you may possess to assist the individual (including referring them to local MDHHS office for assistance).

MDHHS is expected to provide us with beneficiary-facing communications that we can use with our providers, but those are a ways off from being finalized given the question on whether the PHE will be extended or not. Please reach out with any questions you may have.

Have a great summer,

Joe

Implicit Bias Training Requirements Began June 1, 2022

The Bureau of Professional Licensing (BPL) within the Department of Licensing and Regulatory Affairs (LARA) would like to remind you that the Michigan Public Health Code – General Rules were revised last year and now require implicit bias training for your profession. The requirements apply to both new applicants as well as those renewing their existing licenses or registrations BEGINNING JUNE 1, 2022. Here are some [frequently asked questions and answers](#) regarding the new training requirements.

FY22 SUD Consumer Satisfaction Survey

We can all agree that consumer feedback is important for improving services and MSHN has an annual process for gathering consumer feedback. The FY22 SUD Consumer Satisfaction Survey timeframe is quickly approaching, and the local survey distribution period is scheduled this year for a four-week timeframe beginning June 15th and ending July 15th. All MSHN funded individuals receiving substance use disorder services during the timeframe should be given a chance to provide feedback utilizing the MSHN Consumer Satisfaction Survey tool. Surveys can be distributed by phone, mail, face-to-face, and/or electronically.

The FY22 SUD Consumer Satisfaction Survey tool and instructions can be found in the Consumer Satisfaction folder located in your MSHN Box provider folder. Your survey results will be due back to MSHN no later than **August 12th**. Survey data should be entered upon the FY22 SUD Consumer Satisfaction Survey Reporting Template and uploaded to the Box Survey Data subfolder in your provider Consumer Satisfaction folder.

Survey information will be compiled and analyzed to identify patterns and trends for the MSHN region and then shared at the September MSHN SUD Provider Meeting. Providers will also have an opportunity to offer feedback on the survey results. Please contact Dan Dedloff, MSHN Customer Service & Rights Manager, at dan.dedloff@midstatehealthnetwork.org or 517.657.3011 with any questions.

Prevention Annual Plans & Budgets: Update!

Thank you for submitting your FY23 Annual Plans and Budgets! We will be in contact with your agency if we have any questions. Currently, the requests are moving through the approval process, and you will hear from our contract department when they are approved in September. Have a great summer!

Next Regional SUD Provider Meeting: September 12, 2022, from 12-2pm