

**REGIONAL OPERATIONS COUNCIL/CEO MEETING**

Key Decisions and Required Action

Date: 10/28/2024

**Members Present:** Chris Pinter; Ryan Painter; Maribeth Leonard; Carol Mills; Julie Majeske; Tracey Dore; Tammy Warner; Kerry Possehn; Michelle Stillwagon; Bryan Krogman; Sandy Lindsey; Sara Lurie

**Members Absent:** Ryan Painter;

**MSHN Staff Present:** Joseph Sedlock; Amanda Ittner;

Agenda Item		Action Required			
<b>CONSENT AGENDA</b>	Added: Compliance Software Update Question regarding status of PIHPs negotiation with MDHHS contract. MDDHS gave the 7 PIHPs until 10.31.24 to sign a clean copy. They indicated they don't have a proposed solution if PIHPs continue to not sign. Question regarding self-determination removal from the tracking grid. There is always an option to add it back.				
	Consent items acknowledged	By Who	N/A	By When	N/A
<b>REGIONAL FINANCIAL POSITION AND COST CONTAINMENT STRATEGY</b>	Access to the link is limited to Finance Officers. Discussed the improved/reduced deficit with the new rates as identified by Leslie's information included in the email sent out to Ops Council. Montcalm did submit a revised cost containment plan. Saginaw has implemented additional Autism UM activities due to high volume and cost and is willing to share that with others. About 26m anticipated left in the ISF for FY25. Consideration of CCBHC application as well.				
	Discussion and follow up regarding cost containment strategies. MSHN to update permissions on the regional financial strategy/cost containment plans.	By Who	CMHSPs J. Sedlock	By When	Ongoing 10/28/2024
<b>MSHN WRITE OFFS</b>	MHSN has no local funds for any adjustments related to write offs. Ex: 1) provider that may owe amounts to MSHN after contract has ended (and/or provider has gone out of business), and MSHN is not able to collect. 2) provider that used grants funds and never started services, MSHN settled for about half and sent back to MDHHS, but MDHHS may send us an invoice for the other half. Question is how to address when MSHN needs local.				
	The Operations Council has agreed that MSHN would request local funds off the top of performance bonus incentive program distributions through Ops Council to specific amounts to cover. At the point, MDHHS communicates payback, then it will come back for a formal request through a reduction of the PBIP. Discussion only but MSHN will bring back if needed.	By Who	L. Thomas	By When	N/A

Agenda Item	Action Required				
<b>CONFLICT FREE ACCESS AND PLANNING-CURRENT STATE DATA REVIEW</b>	<p>MDHHS had a November 1<sup>st</sup> meeting and it was canceled. Not sure when a reschedule will take place. A.Ittner reviewed the data gathering information noted areas that need follow up by the CMHs. Also discussed the volume of manual/prior authorization of services and lack of network providers.</p>				
	MSHN will continue to keep on the agenda for planning if/when we hear from MDHHS	By Who	A.Ittner	By When	Ongoing
<b>SUD PARTIAL ACCESS CENTRALIZATION-UPDATE/QUESTIONS</b>	<p>Email communication was distributed last week to update Ops Council on our SUD Access changes and agreement to continue 24/7/365 through end of December. The volume of phone calls has exceeded anticipated volume, in large part due to incomplete reporting by CMHSPs and the SUD Provider System. MSHN has pulled in support from other departments. Significant calls have come in related to referrals elsewhere. Trainings have occurred and continues for the network. MSHN will note during the trainings that this is only related to SUD providers until January 1. MSHN appreciates CMHs support during this transition.</p>				
	Skye will clarify with her team.	By Who	S.Pletcher	By When	11.1.24
<b>DATA ANALYTICS PROJECT AND MICHIGAN HEALTH ENDOWMENT FUND PREDICTIVE MODELING UPDATE</b>	<p>A.Ittner update Ops Council on the regional data analytics project as well as the Michigan Health Endowment Fund for predictive modeling.</p>				
	Amanda will keep Ops Council updated on this project.	By Who	A.Ittner	By When	1.1.25
<b>2024 OPERATIONS COUNCIL ANNUAL REPORT</b>	<p>J. Sedlock presented the draft annual report related to Operations Council that will be included in the quality assessment and performance improvement plan. Ops Council wanted one more month to review and provide feedback.</p>				
	CMHs to review and provide feedback	By Who	J.Sedlock	By When	11/01/2024
<b>COMPLIANCE SOFTWARE UPDATE</b>	<p>A.Ittner updated Ops Council on the regional project to procure compliance software. MSHN covers all cost, and no cost will be passed down to the CMH. CMHs will be able to utilize the system to report and track all compliance related matters. A vendor has been selected and MSHN will be negotiating the contract. Anticipation of implementation plan January 2025.</p>				
	Informational – updates will be provided through Regional Compliance Committee.	By Who	A.Ittner	By When	11.30.24
<b>COFR</b>	<p>UMC/CLC were not able to arrive at agreement for changes to the draft COFR policy last month and asked for an additional month so it's on the agenda again last week. Ops Council supported the elimination of COFRs about a year ago (October 2023)and requested policy come back for review. Discussion regarding requesting data, individuals, cost of services, if waiver identified, clinical/support services provided by, placed by out of state hospital, foster care.</p>				

Agenda Item		Action Required			
	Bring back data gathering through UM and bring back to Ops when ready.	By Who	S.Pletcher	By When	11.30.24