

## FY24 SUDSP Provider Manual Change Log

Revisions are noted in various colors. By default, anything with a ~~strike-through~~ (various colors) is what has been deleted and anything underlined (various colors) is what has been added to the revised document. In some instances, this could also be a hyperlink to a website.

**Note:** Page numbers below reflect those in the edited version/tracked changes document.

**Dates (i.e., “FYxx” and “20xx”) changed as needed throughout document**

### Table of Contents

- Grammar changes
- Removed “Telemedicine”

### Governing Authorities & PIHP Requirements (Pg. 5 - 7)

- Added link to the COVID “Unwind” phase page
- Replaced “Licensed Independent” with “Individual”
- Replaced “Individuals” with “Providers”
- Added “Media Campaign” to list of policies/procedures
- Added “Non-Board-Certified”

### Customer Service and Recipients Rights (Pg. 15 - 16)

- Language added; changed and/or deleted for clarification

### Sentinel Events (Pg. 21)

- Added language based on MSHN Critical Incident and Sentinel Event policies (Moved section from Pg. 22)

### Annual Client Satisfaction Survey (Pg. 22)

- Changed language for clarification based on MSHN policy

### MMBPIS (Pg. 22)

- Changed language for clarification based on MSHN policy

### Provider Network Management (Pg. 24 - 25)

- Updated Insurance to reflect current MDHHS Master Agreement coverage amounts
- Updated Delegation/Credentialing to reference MSHN policies
- Removed reference to “Temporary Privileging” form
- Changed name of section from “Quality Assurance and Performance Improvement” to now read, “MSHN Monitoring and Oversight of Provider Network”
- Added link to MSHN Reciprocity policy

#### **Training and Continuing Education (Pg. 27 – 29)**

- Added language for out-of-state travel expense review by MSHN before reimbursement

#### **Treatment Services (Pg. 30 - 49)**

- Updated “Evidence Based Practices” language for clarification
- Updated Group Therapy language to limit group size to “no more than 12”
- Updated Integrated Coordination of Care language for clarification
- Replaced “OROSC” with “MDHHS/SUGE”
- Changed MAT language for clarification
- Updated MSHN contact person for OHH
- Deleted reference to FY23 OHH implementation
- Deleted “Telemedicine” from this section

#### **Prevention Providers (Pg. 63 - 70)**

- Deleted reference to MPDS for group note
- Added reference to “Media Campaign Request” form and procedure
- Added language clarifying direct service hour report requirement
- Updated SYNAR requirements
- Added links to MDHHS DYTUR reference materials
- Added language related to supplemental grant fund approval process by Coalition

#### **Appendices**

- A. MSHN MAT Protocol (**Pg. 72 - 73**)
  - Updated language for clarification
- B. Recovery Housing Technical Requirement (**Pg. 86**)
  - Updated language for clarification
- C. Technical Requirement for SUD Transportation Services (**Pg. 91**)
  - Updated language to be consistent with MSHN procedures/practices
- D. MSHN Informed Consent Related to MAT (**Pg. 93**)
- E. Informational Grid on Recovery Pathways for Opioid Use Disorder (OUD) (**Pg. 94**)
- F. Incarcerated Services Technical Requirement (New for FY24 – **Pg. 96**)