![MSHN Mid-State Health Network logo]

**FY23 SUDSP Provider Manual Change Log**

Revisions are noted in various colors. By default, anything with a ~~strike-through~~ (various colors) is what has been deleted and anything <u>underlined</u> (various colors) is what has been added to the revised document. In some instances, this could also be a hyperlink to a website.

**Note: Page numbers below reflect those in the edited version/tracked changes document.**

**Table of Contents**

- Replaced in its entirety
- Added sections addressing (pg. 3);
    - o MDOC Priority Population Technical Requirements
    - o Opioid Health Home
    - o Specialty Grant Funding

**Governing Authorities & PIHP Requirements**

- Added "Compliance Reporting and Investigation" to list of policies/procedures (pg. 6)
- Added "Provider Contract Non-Compliance Procedure" to list of policies/procedures (pg. 7)

**Definitions (Pg's 8-14)**

- Added "Abuse;" "Office Based Opioid Treatment (OBOT);" "Opioid Treatment Provider (OTP)"

**Recipients Rights for SUD Services**

- Added hyper-link to Administrative Rules (pg. 16)

**MMBPIS**

- Added language for QI Plan if timeliness standards not met (pg. 21)

**Sentinel Events**

- Added reporting requirements related to death of recipient (pg. 22)

**Provider Network Management**

- Updated <u>Insurance</u> to note requirement for "Cyber Security Liability" coverage <u>(pg. 23)</u>
- Updated <u>Insurance</u> to reflect current MDHHS Master Agreement coverage amounts <u>(pg. 23)</u>
- Updated <u>Delegation/Credentialing</u> to indicate requirement for staff member profiles updates through REMI <u>(pg. 23)</u>
- Updated to reflect use of Provider Portal in REMI (pg. <u>25-26</u>)

| Deleted: 23-24 |
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## Treatment Services

- Updated language regarding Cultural Competency (pg. 29-30)
- Added language under "Discharge Planning" for clarification (pg. 30)
- Replaced "Gambling Disorder Screening" with "Gambling Disorder Protocol" (pg. 31)
- Added language clarifying referral expectations for Jail Based Services (pg. 34)
- MDOC Priority Population TR – moved from appendix (pg. 35)
- Updated MAT language for clarity (pg. 36)
- Added Opioid Health Home (OHH) section (pg. 37-38)
- Added language to "Transfer" for clarification (pg. 41)
- Revised language for "Veteran Services" (pg. 43-44)

**Commented [JPS/MSHN1]:** You may want to check with Dani and/or Skye - a brand new protocol was just developed for MDOC referrals that MAY need to be incorporated into this section before finalization.

**Commented [KJ2R1]:** From CM 7.18.22: While we did just create a new protocol for a specific MDOC population, it mostly revolves around the UM process and getting information from MDOC. There should not be any change for providers that would need to go into the manual.
DM & SP Agreed...

## Finance and Claims

- Added section for "Specialty Grant Funding" (pg. 49-50)

## Utilization Management

- Moved section from appendix (pg. 51-59)
- Updated titles in "Provider Appeal Process" section (pg. 58)

**Deleted:** 8

## Prevention Services

- Revised direct service hours requirement (pg. 60)
- Deleted language related to pandemic restrictions (throughout section)
- Added direct service hour report requirement (pg. 63)

## Appendices

A. MSHN MAT Protocol (pg. 69)
   o Updated language for clarification
B. Recovery Housing Technical Requirement  (pg. 82)
   o Updated language for clarification
   o Removed requirement Tx provider be paneled with MSHN (through Appendix)
C. Technical Requirement for SUD Transportation Services (pg. 87)
   o Updated language to be consistent with MSHN procedures/practices
   o Added language pertaining to gas cards
D. MSHN Informed Consent Related to MAT (pg. 90)

E. Informational Grid on Recovery Pathways for Opioid Use Disorder (OUD) (pg. 91)

**Commented [JPS/MSHN3]:** Tables in this section should have column headings repeated on second/subsequent pages

**Commented [KJ4R3]:** 7.15.22: TT & DM working on getting the table updated