

Medicaid Subcontract Change Log - FY25

Changes throughout document

- Dates to reflect FY25
- Formatting (to also be reviewed once changes are accepted)
- Grammar, punctuation, usage

First and Fourth "WHEREAS" (Pg. 2)

• Changed "abuse" to "use disorder"

XIV. Consideration and Payment Procedures (Pg. 9-15)

F. Added "Behavioral Health Home"

XVI. Quality Improvements; Performance Indicators; Compliance Activities; Consumer Assessments and Outcomes Management Studies (Pg. 15-16)

B. Added clarifying language

XVIII. Program and Financial Books, Documents, Records, Audits, Reviews and Program/Service Evaluations (Pg. 17-18)

H. Added based on feedback from the OIG 6.9 annual report review

XXI. Health and Safety of Consumers; Recipient Rights and Consumer Grievance Procedures (Pg. 19-20)

A. Added clarifying language

XXVIII. Insurance (Pg. 26-29)

Updated based on requirements by MDHHS from PIHP/MDHHS Master agreement

XXIX. Miscellaneous Provisions (Pg. 29-30)

G. Added required language from MDHHS

Exhibit A – Delegation Grid (Pg. 34-58)

- I. Customer Service Updated language to reflect current requirements; Updated language regarding format and requirements of documents; Updated language regarding Cultural Competence
- VII. Quality Management Updated language to reflect requirements of MDHHS Contract and MSHN policy; Added language for clarification/reference to requirements
- XI. Added Waiver types and language for clarification



• XIII. Compliance – Added language for required OIG Fraud Referral and reporting

Exhibit C – Business Associate Agreement (Pg. 60-67)

No changes

Exhibit D - Training Grid

Refer to Training Grid. Process: MSHN→ Provider Network Management→ CMHSP Operations→ Medicaid Subcontracting Agreement→FY2025

Exhibit E – Certification Form (Pg. 69 -70)

• 5. Updated assessment tool types to be used

Exhibit F – Reporting Requirements (Pg. 71-74)

- Dates changed to reflect FY25
- E-mail addresses/submission points updated as necessary
- Mid-Year Status Report Deleted
- Reports names updated as necessary
- Recipient Rights Report Deleted

Exhibit G – 24/7/365 Technical Requirement (Pg. 75-78)

• Access language changed as needed