

POLICIES AND PROCEDURE MANUAL

Chapter:	Information Technology		
Title:	Client Data and Provider Directory API Procedure		
Policy: ☐ Procedure: ☒ Page: 1 of 2	Review Cycle: Biennial Author: Chief Information Officer	Adopted Date: 07.07.2026 Review Date:	Related Policies:

Purpose

The purpose of this procedure is to ensure that Mid-State Health Network (MSHN) stays in compliance with the Centers for Medicare and Medicaid Services (CMS) final rule related to member access to and exchange of data via an Application Programming Interface (API) as indicated in 42 Code of Federal Regulations (CFR) §431.60 and the availability of Provider Directory data via an API as indicated in 42 CFR §438.10.

Procedure

This procedure applies to all data that is stored by MSHN, that is indicated in 45 CFR §170.213 also known as the United States Code Data for Interoperability (USCDI). This data will be available via the API to the member or their third party application within 24 hours of MSHN receiving the data.

This procedure also applies to all data that is stored by MSHN, that is indicated in 42 CFR §438.10(h)(1-2). This data will be available via the API to the member or their third party application within 30 days of MSHN receiving the data.

MSHN will maintain a web page on the main MSHN website that provides information for member education and materials for API developers.

MSHN Chief Information Officer or designee will ensure the API is working correctly and reports all the proper elements on a quarterly basis.

Applies to

- ☒ All Mid-State Health Network Staff
- ☐ Selected MSHN Staff, as follows:
 - ☐ MSHN's CMHSP Participants: ☐ Policy Only ☐ Policy and Procedure
 - ☒ Other: IT Service Provider

Definitions

API: Application Programming Interface

CFR: Code of Federal Regulations

CIO: Chief Information Officer

CMS: Centers for Medicare and Medicaid Services

IT: Information Technology

MSHN: Mid-State Health Network

USCDI: United States Code for Interoperability

Other Related Materials

N/A

References/Legal Authority

N/A

Change Log:

Date of Change	Description of Change	Responsible Party
12.01.2025	New Procedure	Chief Information Officer