## **Medicaid Subcontract Change Log – FY19**

**Changes throughout document**

* Changed *CareNet* to *REMI*
* Revised OMB Reference
* Dates to reflect FY19
* Added “/contract” following “employment” where applicable
* Formatting (to also be reviewed once changes are accepted)

**Coversheet (Pg. 1)**

* Fiscal Year to 2019
* Revised OMB circular reference

**IX. Provider Services and Responsibilities (Pg. 8)**

B. Added language regarding the utilization of approved regionally standardized templates

**XI. Provider Service Access, Preauthorization, and UM (Pg. 10)**

1. Added parity references

**XVI. Quality Improvement (Pg.22)**

E. Added language regarding program integrity requirements

**XVII. Reporting Requirements (Pg. 22)**

1. Added language regarding program integrity

**XVIII. Program and Financial Books . . . (Pg. 25)**

* Added E and F, right to audit requirements based on HSAG review/feedback

**XXXIV. Assignment (Pg. 39)**

* Revised language based on HSAG review/feedback.
* Deleted language on provider listing and moved to delegation grid under provider network.

**Exhibit A – Delegation Grid (Pg. 41-58)**

1. Customer Services
   * Added language on hours of operation
   * Revised language within Recipient Rights section
   * Revised language on provider listing requirements, consumer notice requirements, and customer handbook.
2. General Management
   * Added “Consumer” before “Advisory Council” in last section of page
3. Financial Management
   * No Changes
4. Information Systems Management
   * No Changes
5. Jail Diversion
   * No Changes
6. Person Centered Planning

* No Changes

1. Provider Network

* Revisions from FY18 amended delegation grid shown, specific to standardized FI contract and monitoring protocol
* Replaced “accrediting” with “credentialing”
* Moved monthly provider directory listing requirement to delegation grid

1. Quality Management
   * No Changes
2. Self-Determination
   * No Changes
3. Utilization Management
   * Removed reference to SUD section

**Exhibit C – Disclosure of Ownership, Control, and Criminal Convictions (Pg. 60-68)**

* No changes to form; added to contract to ensure annual update of disclosure

**Exhibit D - BAA (Pg. 69-76)**

* + No Changes

**Exhibit E – Training Grid (Pg. 77)**

* + Added SUD Treatment and SUD Prevention provider requirements.
  + IDDT/COD – previously was listed as ‘if necessary’; recommend Initial COD training for Primary Service Providers and Individual/Group Therapists. Rationale: COD is so prevalent among consumers served.
  + Medication Administration – previously listed as ‘if necessary’; recommend changing to ‘if passing meds’ (note: would expect to see this job requirement in a position description). Rationale: clarifies expectation of when the training is necessary.
  + Non-Physical Intervention – previously listed as ‘if necessary’; recommend making it an initial requirement.
  + Trauma Informed Care - recommended adding this category for all staff types; See MDHHS/CMH GF Contract Attachment C6.9.9.
  + Culture of Gentleness – previously was listed as ‘if necessary’; recommending making an initial requirement based on consumers IPOS. Rationale: Teaches staff to work with challenging behaviors; approach clients using a positive support plan vs. more restrictive means; with HCBS and consumer choice, likelihood of increased issues.
  + LOCUS – Recommend adding this to any clinician working with MI-adults as an initial requirement. Rationale: requirement to complete standardized assessment with specific population.
  + Understanding the SIS – recommend adding a training for Supports Coordinators and Case Managers as an initial training. This training is **not** on how to administer the SIS rather to help staff understand what the SIS is used for and how its results should be incorporated into the PCP. MSHN has a training developed that will be made available to CMHSPs.

**Exhibit F - Medicaid Subcontract Certification Form (Pg. 78-79)**

* + Revised language – additional language added to clarify expectation.
  + Removed “(3 years)” parenthetical remark

**Exhibit G – Reporting Requirements (g. 80-84)**

* + Dates changed to reflect FY19
  + Added program integrity activity report

**Exhibit H – Access Standards (Pg. 85-89)**

* Revised language; deleted visual graph

Operations Council Initial Review – July 16, 2018

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